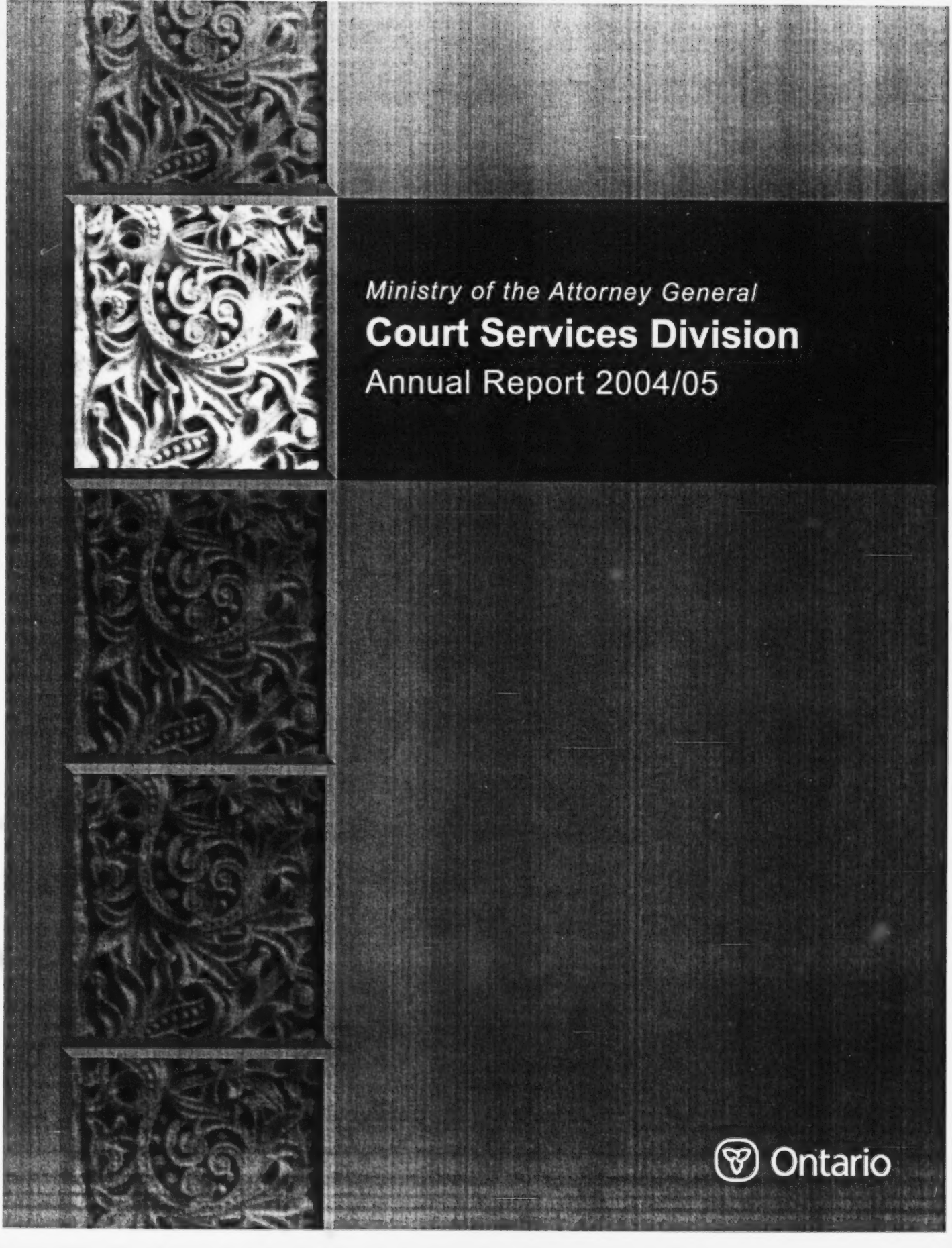

Ministry of the Attorney General

Court Services Division

Annual Report 2004/05

Ontario

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Message *from the* Deputy Attorney General

The Court Services Division is a large, operational Division within the Ministry of the Attorney General, with a broad and important mandate. The Division provides courts administrative services to the largest and busiest court system in Canada. At 183 court locations across the province, court staff provide public information and filing services at court counters, maintain court records, provide courtroom support for the judiciary, manage juries, deliver civil and family mediation programs and enforce court orders, among other services.

Quality customer service is a high priority for the Division, and this year the Division implemented an annual survey to assess client satisfaction with court counter services. The survey results consistently indicated high levels of client satisfaction across the province. Details on the survey are outlined in this report.

This success is attributable to the staff and management of the Division who are dedicated to serving the public by ensuring the high quality of Ontario's court services.

It is also founded on the strong collaborative working relationships that have developed between the Division and the judiciary, the bar and many other participants in the justice system. The Ministry is committed to respecting and building on these relationships.

The following pages provide details on the Division's achievements over the past year and outline the Division's commitments for the future. As part of our focus on customer service, I invite comments on the initiatives outlined in this report from members of the public. Please feel free to contact the Ministry by email at attorneygeneral@jus.gov.on.ca.

I congratulate the Division on its performance and I look forward to continued support from the Court Services Division as the Ministry works to improve the justice system in Ontario.

Murray Segal
Deputy Attorney General
April 2005

Forward *by the* Assistant Deputy Attorney General

I am pleased to present our Annual Report on the operations of the Court Services Division for the fiscal year April 1, 2004 to March 31, 2005. The Court Services Division is mandated to provide a modern and professional court service that supports accessible, fair, timely and effective justice services. The following pages outline some of the initiatives that the Division has undertaken this fiscal year to meet this mandate.

A central theme this year has been improving access to justice in Ontario. CSD introduced a fee waiver process in civil, small claims and family court matters, to ensure that low-income litigants are not denied access to justice due to their financial circumstances. Family Law Information Centres were expanded province-wide to improve access to information. The Division actively participated on Chief Justice McMurtry's Accessibility Committee and made investments to accommodate persons with disabilities. The use of video technology was expanded to ensure access to justice in remote communities, especially in Northern Ontario. Jury deliberation rooms were renovated to provide comfortable, ergonomic facilities for jury members as they perform their essential public service and new courthouse signage was installed to increase the visibility of court locations.

The Division also concentrated on identifying and modeling best practices and good management. The 2004 Divisional Learning Event provided an opportunity for court managers to share best practices for the criminal courts, and CSD began implementing new best practices as part of the Criminal Case Management Protocol. The Division has been working in consultation with the judiciary and court users to develop measures by which to judge our performance, and has implemented our first annual customer satisfaction survey to help us better meet the needs of court users.

Effective communication was identified as essential to the Division, particularly given the large number of interdependent justice system stakeholders that interact with the courts on a daily basis. Our Divisional Management Committee met in October 2004 for a planning session on how to improve internal and external communications and this topic will be the focus of the next Divisional Learning Event planned for 2005.

Details of these, and many other Divisional initiatives, are outlined in this report. This report also includes our Five-Year Plan setting out our commitments for the future and detailed statistics on court activity for the past five years. I trust you will find this an informative overview of the various ways the Court Services Division is working to ensure high quality court services are provided to the public, the judiciary and our many stakeholders.

Debra Paulseth
Assistant Deputy Attorney General, Court Services Division
April 2005

Chapter 1
Introduction to the Court Services Division

Mission

The Ministry of the Attorney General is responsible for administering justice in Ontario. Within the Ministry, the Court Services Division (CSD) is responsible for the administration of the courts. CSD's mission is to provide a modern and professional court service that supports accessible, fair, timely and effective justice services.

Core Services

CSD's core services include:

Court Office Services
CSD provides court office services at 183 court locations across the province. Court staff schedule court cases at the direction of the judiciary, maintain court records and files, provide information to the public and facilitate the delivery of key justice programs including the Victim/Witness Program, the Bail Program, Domestic Violence Courts and Legal Aid.

Judicial and Courtroom Support
CSD provides administrative support to all judges of the Court of Appeal, the Superior Court of Justice and the Ontario Court of Justice and to justices of the peace. The Division also manages the jury system and provides courtroom support through court registrars, clerks, reporters, monitors and interpreters.

Mediation Programs
CSD manages the delivery of mediation services in the family and civil courts. Mandatory civil mediation is now part of the civil court process in Ottawa, Toronto and Windsor. As well, the Family Court branch of the Superior Court of Justice offers family mediation services on a voluntary basis across the province.

Enforcement Services
CSD administers the filing of writs of execution, enforces civil orders and manages the collection of fine and restitution revenues from the prosecution of criminal offences.

Highlights from the Opening of Courts

On January 5, 2005, Chief Justice McMurtry of the Court of Appeal presided with Chief Justice Smith of the Superior Court of Justice and Chief Justice Lennox of the Ontario Court of Justice at the province's Opening of Courts ceremony at the Superior Court of Justice at 361 University Avenue in Toronto. Attorney General Michael Bryant stressed the importance of strengthening public confidence in the justice system through transparency. As a step towards this goal, Minister Bryant announced the creation of a Panel on Justice and the Media, to bridge the gap between the media and the justice system and to discuss areas of mutual concern.

"Ontarians deserve a system that delivers justice, is readily accessible, is well understood, and earns public confidence."

Attorney General Michael Bryant,
Opening of Courts Speech, January 2005

The Division's mission is to provide a modern and professional court service that supports accessible, fair, timely and effective justice services.

Photo: Lobby of the Court of Appeal for Ontario at Osgoode Hall, Toronto

Role of the Assistant Deputy Attorney General, Court Services Division

The Assistant Deputy Attorney General, Court Services Division, is the Ministry executive who oversees the administration of Ontario's courts.

Regional Structure

For the purpose of providing court services, the Ministry of the Attorney General is organized into seven Court Services Division administrative regions. Each region is responsible for:

- Delivering local criminal, civil and family court services
- Maintaining records, files, exhibits and databases
- Providing judicial support services, including courtroom and administrative support
- Managing juries
- Delivering civil and family mediation programs
- Enforcing court orders
- Managing fines, fees and trust funds
- Managing regional financial and human resources
- Identifying and coordinating regional facility plans
- Managing regional stakeholder communications
- Implementing divisional initiatives

Regional Directors

Each region is managed by a Director of Court Operations who reports to the Assistant Deputy Attorney General, Court Services Division.

Summary of Court Locations* by CSD Administrative Region

Region	Base Courts	Satellite Courts	Total Courts
Central East	11	12	23
Central West	12	5	17
East	18	11	29
Northeast	10	27	37
Northwest			

* Each court location is comprised of at least one courtroom.

"To the Assistant Deputy Attorney General Debra Paulseth, her assistants, to the Regional Directors, Court Managers, employees and staff of Court Services Division, I would like to say congratulations and thank you on behalf of the Court for your commitment to public service in the finest traditions."

Chief Justice Lennox, Opening of Courts, 2005

Central East Regional Profile

A/Director of Court Operations Central East Region Lynn Wagner

Located geographically to the north and east of Toronto, the Central East Region serves the communities of York, Durham, Simcoe, Muskoka, Haliburton Northumberland, Peterborough and the City of Kawartha Lakes. The population growth rate in this region is among the highest in Canada.

In 2004/05, Central East conducted a review of computer support within the Region. As a result, Court Services entered into a unique partnership with the Criminal Law Division, resulting in a more efficient distribution of workload and resources, as well as enhanced technology service for the judiciary and staff in CSD, the Criminal Law Division and the Victim/Witness Assistance Program.

A number of infrastructure improvements were completed in the Central East Region in 2004/05 to enhance service delivery. The construction of two new courtrooms in Oshawa, the amalgamation of counter services in Newmarket, along with security enhancements to the Barrie courthouse are just a few examples of the improvements.

In April 2004, the Honourable Michael Bryant, Attorney General, inaugurated the opening of the Midland courthouse at a special sitting of the court. In December 2004, the Attorney General announced that the Durham Consolidated Courthouse Project would proceed with an expected completion date of winter 2008/09.

Several new additions were made to the Court Services management team and the Superior and Ontario Court benches over the last year including: a new Director of Court Operations, a new Manager of Court Operations in Simcoe/Muskoka, a new Supervisor in Bracebridge, three new Superior Court judges, two new Ontario Court judges and one new justice of the peace.

The Region also hosted the first Superior Court and Ontario Court Judges' Secretaries Conference in the fall of 2004.

Central East Regional Statistics

Regional Centre: Newmarket
Population: 1,953,928
Area: 25,810 km²
Population Density: 75.7 persons/km²
Base Court Locations: 11
Satellite Court Locations: 12
Total Court Locations: 23

● Base Court Location
● Satellite Court Location

Population Statistics from Statistics Canada, 2001 Census.

Central West Regional Profile

Director of Court Operations Central West Region Joanne Spriet

The Central West Region has the highest population of the seven CSD regions, and includes the western Greater Toronto Area, Pearson International Airport and the communities around Lake Ontario and north of Lake Erie. The Region has a diverse multicultural population.

Courthouse renovations have been undertaken in Brampton and Orangeville to accommodate caseload growth in the Region. In 2004/05, blitz courts were held in Brampton, Brantford and Milton to reduce court case backlog. In addition, Brantford was one of the pilot sites for CSD's Child Protection Backlog Initiative. During the past year, video remand courts and Weekend and Statutory Holiday (WASH) courts in Hamilton, St. Catharines and Brampton successfully handled bail matters on weekends for all locations in the Region. The Division's new case tracking system was successfully implemented in all court locations.

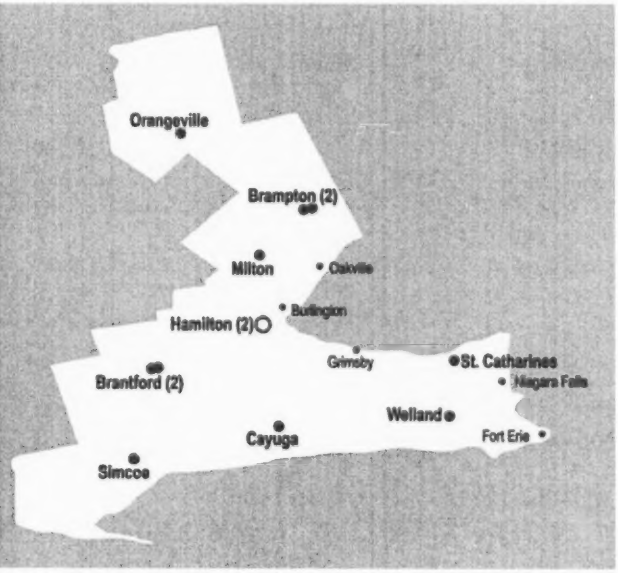
Also in 2004/05, the Region developed a succession management plan to ensure that capacity is available to deliver on the goals in the Division's Five-Year Plan. During this same period, the local management structure at the Peel courthouse was reorganized to meet growing operational needs.

As part of our continuing effort to promote public understanding of the justice system, Brampton and Milton hosted mock trials. Participants included law students from local high schools, members of the judiciary, lawyers and court staff.

The Director of Court Operations for the Region also serves as President of the Association of Canadian Court Administrators (ACCA). ACCA exists to promote innovation and foster collaboration, the sharing of knowledge and best practices to improve the Canadian court system and enhance the administration of justice.

Central West Regional Statistics

Regional Centre: Hamilton
Population: 2,539,187
Area: 10,662 km²
Population Density: 238.2 persons/km²
Base Court Locations: 12
Satellite Court Locations: 5
Total Court Locations: 17



● Base Court Location
● Satellite Court Location

Population Statistics from Statistics Canada, 2001 Census.

East Regional Profile

Director of Court Operations East Region Tom Fagan

The East Region provides court services to 10 counties/united counties in eastern Ontario. The Region has a significant francophone population and regularly provides services in French. The East Region office is located in Canada's capital city, Ottawa.

During the past years, the East Region has experienced higher than average increases in court activity, especially in the criminal practice area. These increases are partly attributable to population growth in the Ottawa area. The population in Ottawa continues to grow at a faster rate than the provincial average and is expected to be over one million by 2011.

In 2004/05, the Division's case tracking system was successfully implemented across the region. The Ottawa and Cornwall courthouses received additional judicial appointments, court services and Crown resources as part of the Justice Delay Reduction Initiative. Over the next two years, court facilities in these communities will be upgraded.

In August 2004, the Ontario and Superior Courts of Justice moved into the consolidated Brockville Courthouse, and in December 2004, Pembroke Ontario and Superior Courts of Justice staff moved to an interim facility as part of the final Pembroke Consolidated Courthouse plan.

The Director of Court Operations for the East Region continues to serve as the elected chair of the Eastern Interministerial Council (EIC). The Council is comprised of Ontario Public Service (OPS) regional directors and senior managers who work together to achieve excellence in the delivery of public services within the East Region. One of the priorities in the EIC Business Plan for 2004/05 was Emergency Management and Business Continuity Planning through the Emergency Management Committee. OPS-wide initiatives such as Habitat for Humanity Ottawa Build, Dragon Boat Festival and United Way/Centraide Campaign continue to capture the commitment of staff.

East Regional Statistics

Regional Centre: Ottawa
Population: 1,543,162
Area: 35,299 km²
Population Density: 43.7 persons/km²
Base Court Locations: 18
Satellite Court Locations: 11
Total Court Locations: 29

● Base Court Location
● Satellite Court Location

Population Statistics from Statistics Canada, 2001 Census.

Northeast Regional Profile

Director of Court Operations Northeast Region Paul Langlois

The Northeast Region includes some of the major urban centres in Ontario's north, as well as some of the smaller communities near James Bay. The Region comprises 40 percent of Ontario's land mass but is home to only 5 percent of its population. There are significant francophone and aboriginal populations in the Region and court services are regularly provided in French, Ojibway and Cree.

The video assessment hearings pilot project that was initiated in 2003/04 continued to be implemented in the Region during 2004/05. The aim of the project is to improve access to justice in remote areas, decrease scheduling wait times and reduce travel for hearings officers. Management and the judiciary are reviewing the possibility of expanding the use of video courts to the coastal community of Moosonee and enhancing video court capacity in Timmins.

In 2004/05, facilities projects were undertaken across the region. The cells upgrade project in Cochrane was completed; an intake office was created in North Bay; the Haileybury courthouse elevator project commenced with a scheduled completion in 2005/06; and renovations were completed to the Sudbury Video Remand court and intake office.

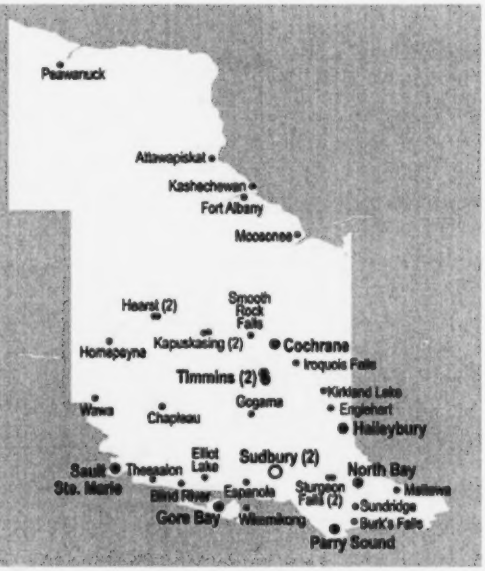
In 2005/06, the Northeast Region will participate in the Northern Recruitment Pilot Project, a government-wide human resources initiative that will provide northern managers with recruitment services. It is expected that this pilot project will significantly reduce the administrative burden associated with the recruitment process, allowing managers to focus their attention on the delivery of services and programs. The project will also be testing a new electronic human resources recruitment tool.

Northeast Regional Statistics

Regional Centre: Sudbury
Population: 553,158
Area: 366,184 km²
Population Density: 1.5 persons/km²
Base Court Locations: 10
Satellite Court Locations: 27
Total Court Locations: 37

● Base Court Location
• Satellite Court Location

Population Statistics from Statistics Canada, 2001 Census. Because the Northeast Region crosses census districts, the following assumptions were used to calculate the regional statistics. The population includes all complete census districts, plus the population of Peawanuck, Attawapiskat and Kashechewan. The geographic area includes all complete census districts, plus 86% of the Cochrane district and 27% of the Kenora district.



Northwest Regional Profile

Director of Court Operations Northwest Region Robert Gordon

The Northwest Region comprises 48 percent of Ontario's land mass but is home to only two percent of its population.

There are significant aboriginal populations in the Northwest Region, and court services are regularly provided in Ojibway and Cree.

The Region delivers court services at five base court locations, three staffed satellite court locations and 32 un-staffed satellite court locations. Twenty-three of the satellite court locations are in communities that are accessible only by air. To provide community-centred services, court staff and members of the judiciary and the bar must travel extensively.

The Region's vast geography, remote locations and winter travel conditions present many program delivery challenges. The Northwest Region has been using video technology to help meet these challenges and to ensure that court services are accessible.

The completion of court video infrastructure has allowed the region to use video in new ways. Video conferencing is most frequently used for video bail remands. The Ontario and Superior Court judiciary have also used video technology in child protection matters, case conferences and motions.

The Region has also successfully connected the Kenora court to Keewaywin, a remote northern community, for a sentencing matter via video. This connection allowed the family, the community and the Chief to participate in the sentencing process. This successful demonstration will form the basis of future First Nations video partnerships to help resolve issues of access, particularly in family court matters.

Northwest Regional Statistics

Regional Centre: Thunder Bay
Population: 233,285
Area: 436,194 km²
Population Density: 0.5 persons/km²
Base Court Locations: 5
Satellite Court Locations: 35
Total Court Lcations: 40

● Base Court Location
• Satellite Court Location

Population Statistics from Statistics Canada, 2001 Census. Because the Northwest Region crosses census districts, the following assumptions were used to calculate the regional statistics. The population includes the districts of Thunder Bay, Rainy River and Kenora, minus Peawanuck, Attawapiskat and Kashechewan. The geographic area includes Thunder Bay and Rainy River, plus 14% of the Cochrane district and 73% of the Kenora district.

Toronto Regional Profile

Director of Court Operations Toronto Region Susan Lee

The Toronto Region serves the City of Toronto. With a population of almost 2.5 million, the Toronto Region has the highest population density of the CSD regions. One in four immigrants to Canada settles in Toronto and the region is ethnically diverse.

The Toronto Region includes many high volume courts and key justice system participants, including: the Court of Appeal for Ontario; the Offices of the Chief Justices; the Provincial Legislature; the offices of the Provincial Law Society; and many of the province's largest law firms. The Region also manages Ontario's first electronic courtroom for commercial and other non-jury civil matters.

In 2004/05, the Region made improvements to support timely and accessible justice services at the Court of Appeal. A review was initiated to update and improve the *Criminal Appeal Rules* and the court developed a protocol in cooperation with Pro Bono Law Ontario to provide counsel to unrepresented litigants in civil appeals.

The Ontario Court of Justice family courts at 47 Sheppard Avenue East and 1911 Eglinton Avenue East began planning for their 2005/06 consolidation. Substantial renovations to the facility at 47 Sheppard are underway to support the consolidation. As part of the family initiatives program, the courts have also established a pilot court and community liaison committee that is reviewing child protection issues.

Technology within the Region was upgraded in 2004/05 to provide capacity to support multiple counsel in large commercial matters. Enhancements to the electronic civil courtroom at 393 University Avenue were also completed.

Toronto Regional Statistics

Regional Centre: 720 Bay Street
Population: 2,481,494
Area: 630 km²
Population Density: 3,939 persons/km²
Base Court Locations: 10
Satellite Court Locations: 0
Total Court Locations: 10

● Base Court Location

Population Statistics from Statistics Canada, 2001 Census.

West Regional Profile

Director of Court Operations' West Region Len Griffiths

The West Region crosses three Superior Court judicial regions and is comprised of both large urban centers and rural farming areas. The region includes Sarnia and Windsor, both major border crossings between Canada and the United States. The volume of traffic from trucks and cross-border commuters generates a high number of traffic-related charges in this region.

The West Region also houses Ontario's Central Jury Office, which is responsible for managing the selection of jury panels for courts across the province.

Video technology is used extensively in the majority of court locations in the West Region, especially at the London courthouse where Weekend and Statutory Holiday (WASH) court matters are handled for the entire region.

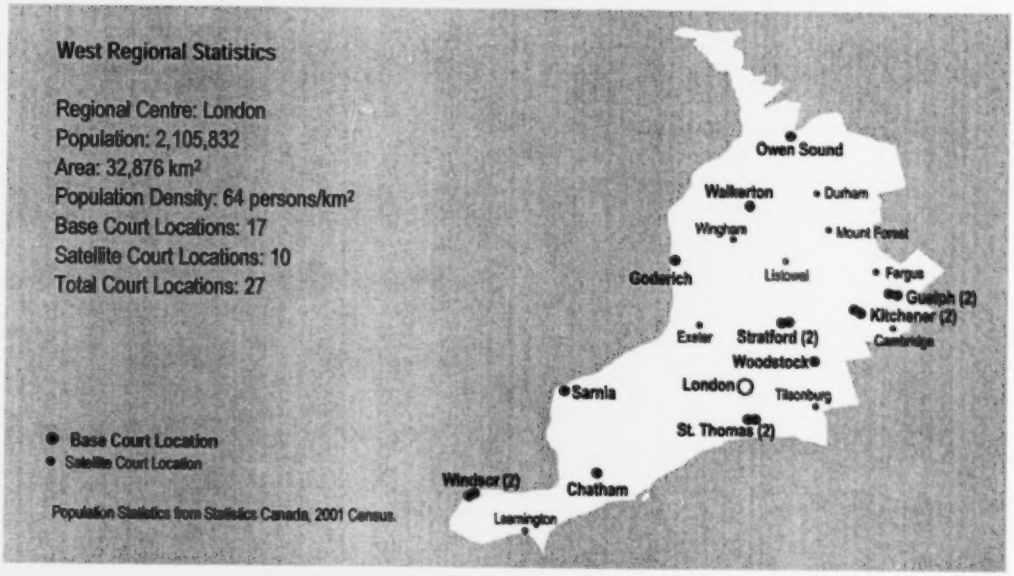
Substantial renovations were undertaken in 2004/05 at the Superior Court of Justice courthouse in Windsor to improve general public areas and create a new small claims courtroom.

Also in 2004/05, the Justice Delay Reduction Initiative (JDRI) was fully implemented in the Kitchener courts to enhance criminal court capacity. Best practices were implemented to make the administrative processes more efficient and effective.

New *Family Law Rules* and the new Divisional case-tracking system were fully implemented in all court locations within the West Region. With the new case-tracking system, the court will be better able to govern the timeframes associated with the new *Family Law Rules* and will be able to track the progress of cases through the system.

West Regional Statistics

Regional Centre: London
Population: 2,105,832
Area: 32,876 km²
Population Density: 64 persons/km²
Base Court Locations: 17
Satellite Court Locations: 10
Total Court Locations: 27



Population Statistics from Statistics Canada, 2001 Census.

Corporate Support

The CSD corporate offices are located at 720 Bay Street in Toronto. The corporate offices include the offices of the Assistant Deputy Attorney General, the Corporate Planning Branch, the Criminal Policy and Programs Branch, the Civil/Family Policy and Programs Branch and the Business Solutions Branch.

The Corporate Planning Branch is responsible for:

- Strategic planning
- Financial and workforce planning
- Providing management information, including court activity statistics
- Facilities planning
- Establishing Divisional performance measures and monitoring compliance with operational policies and business standards
- Coordinating public communications
- Acting as a liaison with municipal partners on *Provincial Offences Act* matters
- Establishing policy project teams to respond to justice system challenges

The Criminal Policy & Programs Branch is responsible for:

- Developing, implementing and managing legislative, regulatory and administrative initiatives with respect to the criminal justice system
- Providing policy and program support to criminal court staff
- Providing legal support and advice to senior management on criminal court issues
- Providing support to initiatives from the Ministry's Criminal Law Division
- Supporting the appointment process for judges, justices of the peace, commissioners and notaries public

The Civil/Family Policy & Programs Branch is responsible for:

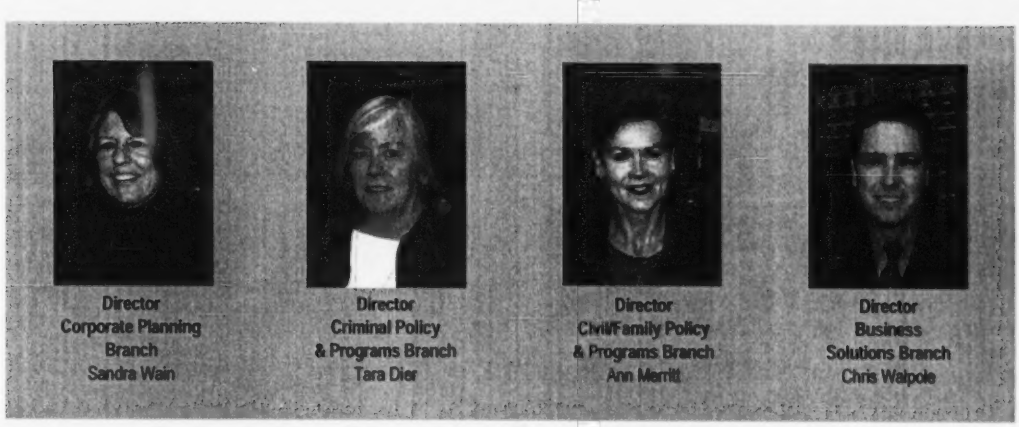
- Developing, implementing and managing legislative, regulatory and administrative initiatives with respect to the civil and family justice system
- Providing policy and program support to civil and family court staff
- Providing legal support and advice to senior management on civil and family court issues
- Developing, implementing, and managing civil justice reform strategies to reduce cost and delay in the civil justice system
- Managing family mediation and information services
- Participating on Federal/Provincial/Territorial Family Law Committees and the Family Rules Committee
- Negotiating and monitoring federal family justice funding

The Business Solutions Branch is responsible for:

- Developing, implementing and managing the CSD Strategic Information Technology Plan
- Developing, implementing, managing and supporting courts information technology systems
- Managing the acquisition of CSD information technology hardware and software
- Liaising with CSD branches and Justice Technology Services on new system requirements and enhancements to new systems

Corporate Directors

The Corporate Planning Branch, the Criminal Policy and Programs Branch, the Civil/Family Policy and Programs Branch and the Business Solutions Branch are managed by Corporate Directors who report to the Assistant Deputy Attorney General.



Director
Corporate Planning
Branch
Sandra Wain

Director
Criminal Policy
& Programs Branch
Tara Dier

Director
Civil/Family Policy
& Programs Branch
Ann Merritt

Director
Business
Solutions Branch
Chris Walpole

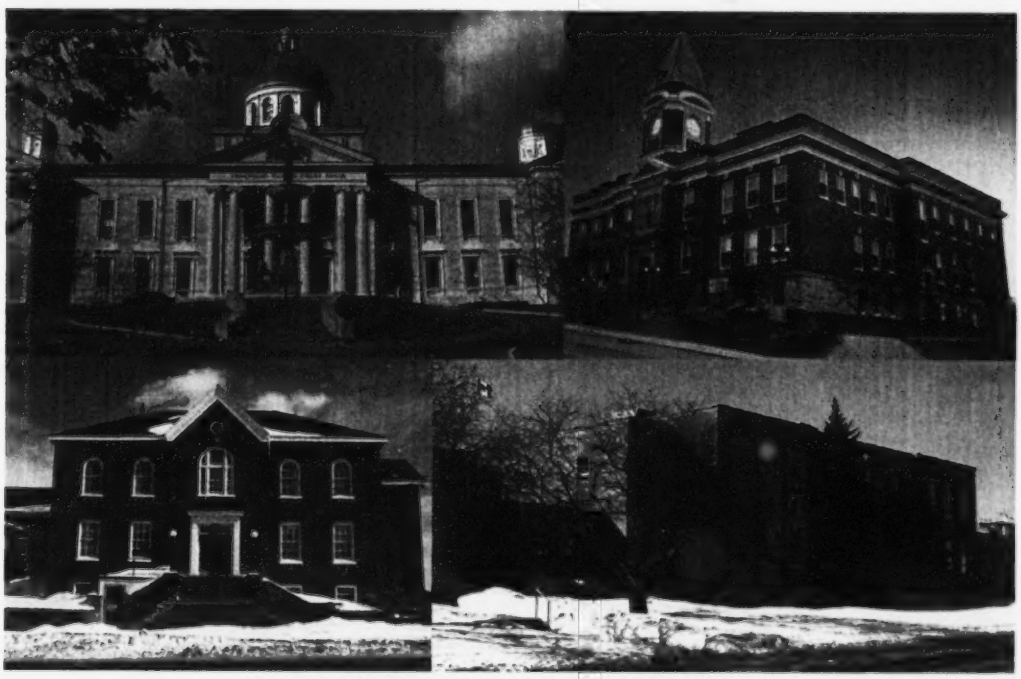


Photo collage (clockwise from top left): Kingston Superior Court of Justice, Haileybury consolidated courthouse, Sudbury Superior and Ontario Court of Justice , Parry Sound consolidated courthouse

Chapter 2
Introduction to Ontario's Courts

Ontario's *Courts of Justice Act* provides the legislative framework for the province's court structure. The Act establishes the jurisdiction of each of the province's three courts: the Court of Appeal for Ontario, the Superior Court of Justice and the Ontario Court of Justice.

Photo: The Court of Appeal for Ontario at Osgoode Hall, Toronto

The Court of Appeal for Ontario

The Court of Appeal for Ontario is the highest court of record in the province. The Court of Appeal hears:

- Criminal appeals of indictable offences
- Civil appeals of final decisions of the Superior Court of Justice
- Appeals involving young persons
- Some appeals of decisions of the Divisional Court
- Inmate appeals (heard in Kingston, Ontario)

The Court of Appeal sits in Toronto at Osgoode Hall. The court is composed of a federally appointed Chief Justice of Ontario, an Associate Chief Justice of Ontario and 21 other judges. The Court of Appeal sits with either one or three judges depending on the appeal. Decisions of the Court of Appeal may be further appealed to the Supreme Court of Canada.

The Superior Court of Justice

The Superior Court of Justice hears:

- Criminal prosecutions of indictable offences
- Some criminal prosecutions involving young persons
- Summary conviction appeals from the Ontario Court of Justice
- Bail reviews
- Civil suits (Civil suits under $10,000 are dealt with in Small Claims Court, a branch of the Superior Court.)
- Family law disputes involving divorce or property claims, child and spousal support, and custody and access claims (Where the Family Court branch of the Superior Court of Justice exists, the Superior Court hears all family matters.)

The Superior Court of Justice sits in 49 permanent court locations in Ontario. The court is led by a Chief Justice, an Associate Chief Justice, and Regional Senior Justices who oversee scheduling and judicial issues in their regions. Most of the judicial locations in Ontario also have a Local Administrative Justice who oversees the judicial administrative issues at that specific location.

Divisional Court

The Divisional Court is a branch of the Superior Court of Justice. The court hears:

- Appeals and reviews of decisions by government agencies, tribunals and boards
- Some civil appeals under $25,000

The Divisional Court sits in various locations throughout the province in panels of three judges. The court includes the Chief Justice of the Superior Court of Justice, the Associate Chief Justice of the Superior Court of Justice and other judges appointed from the Superior Court of Justice.

Family Court
In some areas, the Family Court branch of the Superior Court of Justice provides a single court for all family matters, including divorce, division of property, child protection, adoption, child and spousal support and child custody and access matters. Special services provided by the Family Court include Family Law Information Centres, Supervised Access Centres, Mediation Services and Parent Information Sessions.

The Family Court has been established in 17 municipalities across the province. Where the Family Court does not exist, jurisdiction over family law matters is divided between the Superior Court of Justice and the Ontario Court of Justice.

Small Claims Court
The Small Claims Court is a branch of the Superior Court of Justice. The court hears civil actions for claims up to $10,000. While there are some permanently appointed Small Claims Court judges, the court is usually presided over by senior lawyers who are appointed to act as deputy judges.

The Ontario Court of Justice

All criminal cases are commenced in the Ontario Court of Justice, and over 95 percent of such cases are completed in this court. Ontario Court judges and justices of the peace sit in over 175 locations across the province. Judges of the Court hear:

- Criminal prosecutions of indictable and summary conviction offences
- Most criminal prosecutions involving young persons
- *Provincial Offences Act* appeals from decisions of justices of the peace
- Child protection applications, family law disputes involving custody, access and support, and adoption applications, in areas where the Family Court branch of the Superior Court of Justice does not exist

Justices of the Peace hear:

- Bail hearings
- Prosecutions of provincial offences

The court is led by a Chief Justice, an Associate Chief Justice, an Associate Chief Justice/Coordinator of Justices of the Peace, Regional Senior Justices and Regional Senior Justices of the Peace. Most of the judicial locations in Ontario also have a Local Administrative Justice who oversees the judicial aspects of the court at that specific location.

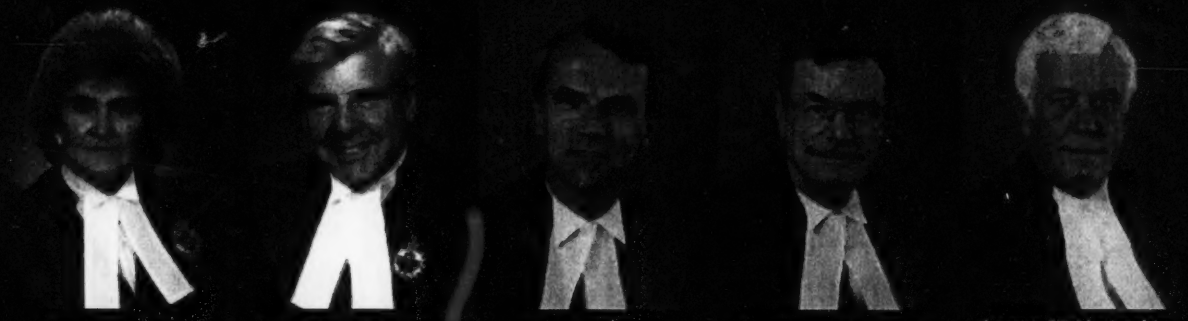
"The Superior Court would like to extend profound gratitude to all those who have shown their unstinting commitment and dedication in administering and delivering justice to the public."

Chief Justice Smith, Opening of the Courts Speech, January 2005

The Judiciary

Chief Justice of Ontario
The Honourable
R. ROY McMURTRY

Associate Chief Justice of Ontario
The Honourable
DENNIS R. O'CONNOR



Chief Justice of the Superior Court of Justice
The Honourable
HEATHER FORSTER SMITH

Associate Chief Justice of the Superior Court of Justice
The Honourable
J. DOUGLAS CUNNINGHAM

Chief Justice of the Ontario Court of Justice
The Honourable
BRIAN W. LENNOX

Associate Chief Justice of the Ontario Court of Justice
The Honourable
J. DAVID WAKE

Associate Chief Justice of the Ontario Court of Justice/ Coordinator of Justices of the Peace
The Honourable
DONALD A. EBBS

Judicial Complement (as of March 31, 2005)

Court	Judicial Official	Complement
Court of Appeal for Ontario	Judges of the Court of Appeal for Ontario	23
Superior Court of Justice	Judges of the Superior Court of Justice	287
	Judges of the Small Claims Court (Full-time)	2
	Judges of the Small Claims Court (Part time)	4
	Deputy Judges of the Small Claims Court	386
	Traditional Masters (full-time)	1
	Traditional Masters (part time)	4
	Case Management Masters	13
Ontario Court of Justice	Judges of the Ontario Court of Justice (Full time)	273
	Judges of the Ontario Court of Justice (Part time)	30
	Justices of the Peace	296

Chapter 3
2004/05 Operational Overview

The Criminal Courts

Backlog Reduction
To address delay in the most critically backlogged sites in Ontario, CSD, the Criminal Law Division, the Ontario Victim Services Secretariat, the judiciary, Legal Aid Ontario, the Police and Correctional Services began implementing the Justice Delay Reduction Initiative (JDRI) in 2003.

In 2004/05, CSD completed the hiring of over 116 new full-time court staff to support the 15 new Ontario Court of Justice judicial appointments created under the project. The Division continued an intensive review of administrative practices at the 10 JDRI sites, to ensure that criminal court administrative processes are consistent, efficient and effective. Best practices have been implemented and their impact is being closely monitored.

Blitz Courts
CSD also works with the Criminal Law Division and the judiciary to establish blitz courts across the province to reduce the backlog of criminal cases in the Ontario Court of Justice. Each participating court receives additional Crown attorneys and judges for up to six months. In 2004/05, improvements were seen in Barrie, Halton, Peterborough, Coburg, Lindsay and Brampton. Additional sites for 2005 may include North York, Scarborough and Ottawa.

Best Practices in Criminal Courts
In 2004/05, CSD focused on best practices in criminal courts. This issue was central to the Divisional Learning Event in May 2004, attended by court managers and senior staff from across the province. Speakers included Associate Chief Justice Wake, Deputy Attorney General Murray Segal and John McMahon, then the Assistant Deputy Attorney General for Criminal Law.

Criminal Case Management Protocol
A Criminal Case Management Protocol was approved by the 2004 Justice Summit and is now in the process of implementation. The protocol is a compendium of best practices intended "to promote efficient movement of cases through the court while preserving and promoting the rights of all persons charged with criminal offences to due process in a timely manner." (For more information on the Justice Summit, see page 20.)

Electronic Warrants
The Division is working collaboratively with the Court on the development of a proposal for a new electronic warrant process. This process could expedite access to a justice of the peace for search warrant purposes and would remove many of the cumbersome aspects of the current fax-based telewarrant process.

Justice of the Peace Reform
The Division is currently reviewing the appointment process for Justices of the Peace, to ensure that the best candidates with the best qualifications are appointed in a fair and transparent manner.

Training and Support for Criminal Court Staff
CSD continually develops staff support materials in response to new legislation and legislative amendments. In 2004/05, the Division prepared instructional materials for court staff in response to the new *Sex Offender Information Registration Act* and *Criminal Code* amendments regarding preliminary inquiries. The Division is also finalizing revised administrative procedure manuals for criminal court staff, which will be posted in 2005 on the Divisional Intranet site.

The Civil Courts

Changes to the Civil Rules

The Civil Rules Committee is a statutory committee composed of representatives from the judiciary, the bar and the Ministry of the Attorney General. The Committee has jurisdiction to make rules regarding procedures in all civil proceedings. In 2004/05, the Committee introduced a new venue rule prescribing where proceedings and interlocutory motions are heard and made Rule 75.1 permanent prescribing a system of mandatory mediation for estates, trusts and substitute decisions cases in Toronto and Ottawa.

Civil Case Management

Also in 2004/05, the Civil Rules Committee introduced Rule 78 governing civil case management in Toronto. Under case management, the court supervises the progress of cases to promote timely resolution.

Case management under Rule 77 has been in place in Ottawa and Toronto since 1997, and in Windsor since 2003. As of December 31, 2004, Toronto cases are now subject to the new Rule 78, under which case management procedures have been modified as follows:

- New mediation session timelines have been set. In general, mediation must occur within 90 days once the case is set down for trial.
- Case conferences can only occur in limited situations.
- The registrar will not automatically schedule a settlement conference. Parties must file a trial record to set the matter for trial.
- New processes for status notices and hearings have been developed.

Mandatory Mediation

Ontario's Mandatory Mediation Program is designed to help litigants settle their cases early in the litigation process, thereby saving them time and expense. As of January 2005, mandatory mediation has resulted in a full and partial settlement rate of 49 percent, exceeding the Ministry's target of 40 percent.

Small Claims Court

In 2004/05, the Small Claims Court Rules Subcommittee of the Civil Rules Committee completed its review of the *Small Claims Court Rules*. The Subcommittee also considered province-wide mandatory settlement conferences and automatic dismissal timelines. It is anticipated that the Subcommittee will submit its final proposal for new *Small Claims Court Rules* to the Civil Rules Committee in 2005 and that the new rules will come into effect in 2006.

National Conference on Civil Justice Reform

In May 2006, the Canadian Forum on Civil Justice will be hosting a national conference in Montreal titled *Into The Future: The Agenda for Civil Justice Reform.* The conference will provide a national update on civil justice reform initiatives, an opportunity to evaluate these initiatives and forums for discussing potential new reforms and barriers to change. Debra Paulseth, Assistant Deputy Attorney General, Court Services Division, is Chair of the Conference Committee and the Division is working to develop the conference program.

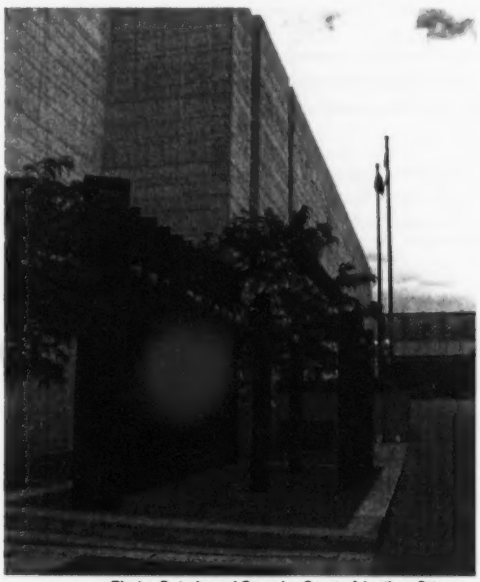


Photo: Ontario and Superior Court of Justice, Ottawa

The Family Courts

Expansion of the *Family Law Rules*

The Family Rules Committee is a statutory committee composed of representatives of the judiciary, the bar and the Ministry of the Attorney General, with jurisdiction to make rules regarding procedure in Ontario's family courts.

In 2004/05, the Committee supported the expansion of the *Family Law Rules* to all family law cases in the Superior Court of Justice. The expansion of the rules took effect on July 1, 2004, and has resulted in a single set of court rules for all trial level courts that hear family cases. The rules promote a consistent approach to family law cases across the province.

In order to implement the new rules, CSD developed instructional materials and delivered training sessions to court staff across the province. Divisional staff also developed educational materials, participated in province-wide training programs for the bar and law clerks and created user-friendly guides for members of the public involved in family disputes.

Expansion of Family Law Information Centres

Family Law Information Centres provide free public information, publications, videos and other resource materials on issues related to separation, divorce and other family matters. In 2004, CSD expanded the Centres province-wide to coincide with the expansion of the *Family Law Rules*. The majority of new sites are located in the northern regions.

Family Court Judicial Leadership

At the end of 2004, the Honourable Madam Justice Mary Lou Benotto resigned from her positions as Senior Judge of the Family Court and chair of the Family Rules Committee. Justice Benotto's strong and effective leadership and clear vision for the Family Court will be missed. The Honourable Mr. Justice David Aston has been appointed as Senior Judge of the Family Court, and the Honourable Madam Justice Janet Simmons of the Ontario Court of Appeal has been appointed as the chair of the Family Rules Committee.

Client Satisfaction with Services

Client satisfaction surveys for 2004/05 indicate a 99.75 percent satisfaction rate with family mediation services, a 100 percent satisfaction rate with parent information sessions and a 98.75 percent satisfaction rate with Family Law Information Centres.

Child Protection Backlog Steering Committee

The Child Protection Backlog Steering Committee was formed following the 2002 Justice Summit to address delays in child protection cases. (For more information on the Justice Summit, see page 20.)

In 2004/05, the Child Protection Backlog Steering Committee's Northern Issues Working Group completed its report on child protection issues in satellite and remote courts in Northern Ontario. Implementation of the recommendations, including increased use of video conferencing, is underway.

The Steering Committee also created two new working groups on child protection mediation and education. The Child Protection Mediation Working Group conducted research and prepared recommendations on the use of mediation in child protection cases to divert cases from the courts. The Education Working Group organized two conferences in spring 2004 on child protection issues for parents' counsel through the Law Society of Upper Canada. The conferences were held in Toronto to an audience of over 300 each, and were available province-wide through an interactive learning network. In the fall of 2004, the Education Working Group also held joint training sessions on child protection for Legal Aid Ontario supervisory duty counsel, Office of the Children's Lawyer panel lawyers and counsel from children's aid societies.

In September 2004, the Steering Committee was renamed the Family Courts Steering Committee and began focusing its efforts on the issue of assessments under section 54 of the *Child and Family Services Act*. An Assessments Working Group is being established to identify issues and develop recommendations on measures to reduce delay.

Chapter 4
2004/05 Corporate Initiatives

Access to Justice

Court Accessibility for Persons with Disabilities
During the 2005 Opening of Courts, Chief Justice McMurtry announced the creation of a joint committee, including members of the bench, bar and the Ministry of the Attorney General, to improve the accessibility of the justice system to persons with disabilities. The Court Services Division is an active participant on this committee and is committed to providing services that support accessible justice for all members of the public, regardless of disability.

In 2004/05, CSD improved the court address database on the Ministry of the Attorney General website, indicating barrier-free court locations and providing a contact number for court users to call at each location to receive assistance. The CSD Intranet system was upgraded and public forms, guides and brochures continued to be created in compliance with accessibility standards. The Ontario Realty Corporation developed and released new accessibility standards for government facilities, in consultation with persons living with disabilities. All current and future courthouse construction projects must comply with these standards and the standards must be considered for all lease renewals.

"The judiciary is determined to play its part and we look forward to working with the Ontario government and the bar in providing persons with disabilities better access to our justice facilities."

Chief Justice McMurtry, Opening of Courts Speech, January 2005

Fee Waiver
As of January 28, 2005, economically disadvantaged litigants can apply for a fee waiver for court and enforcement fees. The fee waiver applies to fees payable under the *Administration of Justice Act* for civil, small claims and family court matters, appeals and the enforcement of court or tribunal orders. The new fee waiver ensures that low-income Ontarian's are not denied access to justice due to their financial circumstances.

Video Conferencing
Northern Ontario's remote locations present many program delivery challenges. CSD has been using video technology to help meet these challenges and to ensure that court services are accessible. Video conferencing has been successfully used for bail remands, assessment hearings, sentencing hearings, child protection matters, case conferences and motions.

In 2004/05, the Division expanded the use of video conferencing by establishing linkages between the courts video network and a federal government/First Nations partnership using the high-speed Northern Ontario Network (KNET). This linkage allows individuals in remote and northern communities to participate in court hearings via video.

Jury Deliberation Rooms
CSD continues to renovate jury deliberation rooms in courthouses across the province, to provide improved accessibility services and an ergonomic and comfortable environment.

Courthouse Signage
CSD began replacing courthouse exterior signage to increase visibility. The new signs conform to CSD signage standards, Ontario Public Services visual identity requirements and government accessibility criteria. Where possible, the signs are illuminated.

Working with Our Justice Partners

Provincial Offences Support to Municipalities
The *Provincial Offences Act* (POA) governs non-*Criminal Code* offences, such as parking, traffic and liquor licence violations and offences under the *Ontario Health and Safety Act* and the *Environmental Protection Act*. Municipalities are responsible for administering POA offences and prosecuting selected POA offences. The province is responsible for prosecuting serious POA offences and for the quality of the justice system as a whole.

As part of its oversight and monitoring role, CSD conducts regularly scheduled audits of selected POA courts. In 2004/05, CSD audited 15 municipal POA courts across the province, including: Dryden, Fort Frances, Kawartha Lakes, Kenora, Kingston, London, L'Orignal, Napanee, Newmarket, Richmond Hill, Owen Sound, Peterborough, Sault Ste.Marie, St. Thomas and Woodstock.

CSD also reviews semi-annual financial and performance reports from all municipalities that administer POA courts. In 2004/05, the Division developed additional monitoring mechanisms in consultation with the municipal courts, including monthly reports of POA workload and financial data. The Division also established the POA Table with representation from the ministry, municipal courts and the judiciary to facilitate communication, collaboration and consultation.

Ontario Justice International
Ontario Justice International (OJI) is the Ministry of the Attorney General's international consulting service. By drawing upon the Ontario government's experience operating one of the largest justice systems in North America, OJI consults with foreign governments on the design and operation of impartial, accessible and efficient justice systems.

As part of OJI, CSD welcomed New Zealand's General Manager for Fine Collections for two days in January 2005. The visit focused on effective mechanisms for the enforcement of criminal fines, and was part of a larger international tour by New Zealand to learn best practices and understand the variables affecting collection rates.

Also in 2004/05, CSD met with international delegations from China, Jamaica and the Philippines, to provide information on the civil justice system in Ontario and to discuss Ontario's case management and mandatory mediation programs.

Justice Summit
The Deputy Attorney General and the Chief Justices of the Superior and Ontario Courts of Justice co-hosted annual Justice Summits in 2002, 2003 and 2004 to address growing backlogs in criminal and child protection cases.

As a result of these meetings, committees have been established to investigate and report on:

- Bail and remand issues
- Criminal case scheduling improvements
- Initiatives to address child protection backlogs

The committees have been central to the development of best practices to improve the efficiency of bail and remand, the Criminal Case Management Protocol (see page 16), recommendations to address child protection matters in remote northern locations, research on the use of mediation in child protection cases and training and educational conferences on child protection law (see page 18).

The Division will continue working within the Ministry and with the judiciary to support the ongoing work of these committees and host future Justice Summit meetings.

Customer Service

Client Satisfaction Survey

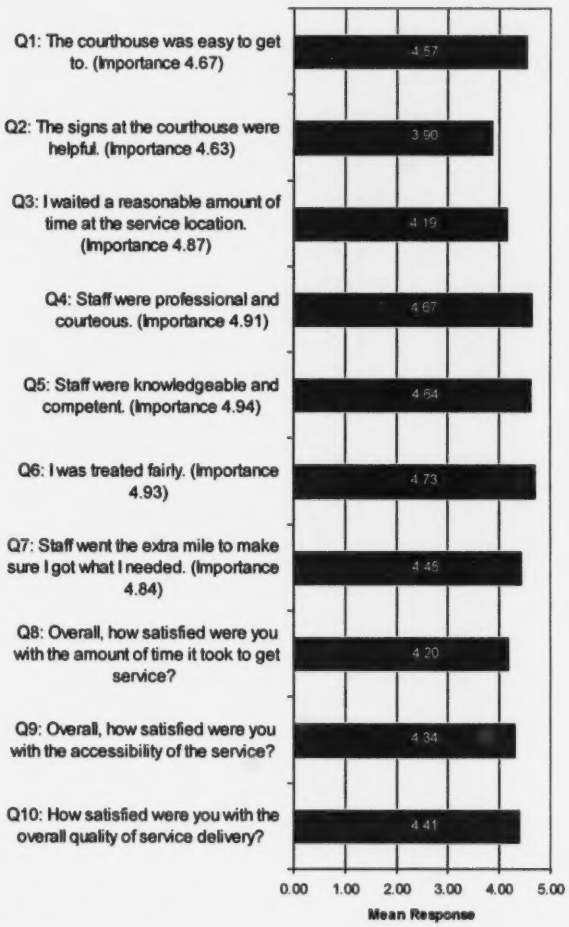
In 2004, CSD developed and implemented an annual client satisfaction survey for use in the courts across Ontario to fulfill one of the commitments under our Five-Year Plan.

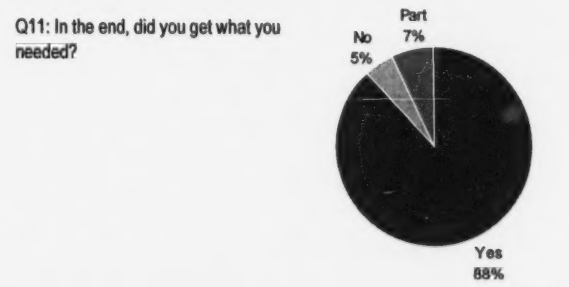
The survey focused on client satisfaction with court counter services for the civil, family and Small Claims Court practice areas. It did not pertain to criminal court services.

One large, one medium and one small court location were chosen from each of the seven CSD regions for participation in the survey (see note below for a list of locations).

The surveys were administered by interview after clients had accessed services at the court counters. For questions 1 through 7, clients were asked to rank their agreement with the statement, on a scale of 1 (strongly disagree) to 5 (strongly agree). Clients were also asked to rank the importance of each aspect of service delivery on a scale of 1 (not at all important) to 5 (very important). For questions 8 through 10, clients were asked to rank their satisfaction on a scale of 1 (very dissatisfied) to 5 (very satisfied). Clients were also asked if, in the end, they got what they needed.

In total, 3,667 surveys were collected from across the province. The survey results consistently indicated high levels of client satisfaction across the province for all practice areas and locations. Respondents ranked fair treatment, knowledgeable and competent staff and professional and courteous staff as the most important aspects of service delivery. These aspects also received the highest scores for client satisfaction.


Q1: The courthouse was easy to get to. (Importance 4.67)
4.57
Q2: The signs at the courthouse were helpful. (Importance 4.63)
3.90
Q3: I waited a reasonable amount of time at the service location. (Importance 4.87)
4.19
Q4: Staff were professional and courteous. (Importance 4.91)
4.67
Q5: Staff were knowledgeable and competent. (Importance 4.94)
4.64
Q6: I was treated fairly. (Importance 4.93)
4.73
Q7: Staff went the extra mile to make sure I got what I needed. (Importance 4.84)
4.45
Q8: Overall, how satisfied were you with the amount of time it took to get service?
4.20
Q9: Overall, how satisfied were you with the accessibility of the service?
4.34
Q10: How satisfied were you with the overall quality of service delivery?
4.41
0.00
1.00
2.00
3.00
4.00
5.00
Mean Response



Note: Surveys were conducted in Thunder Bay, Kenora, Sudbury, North Bay, Gore Bay, Ottawa, Belleville, Perth, Newmarket, Oshawa, Lindsay, 393 University and 47 Sheppard in Toronto, Hamilton, Welland, Simcoe, London, Chatham and St. Thomas. There was no court location in the Northwest Region that qualified as large, and there was no court location in the Toronto Region that qualified as small.

Managing Court Facilities

Since 1996, Ontario has committed $269M to the courts construction program, which focuses on the consolidation of Superior and Ontario Courts of Justice. New courthouses have been constructed in Brampton, Cornwall, Hamilton, Owen Sound, Toronto (Civil/Family), Welland, Windsor, Brockville and Chatham. The planned Pembroke court consolidation project remains a Ministry priority in the 2005/06 Infrastructure Plan.

The Division works in partnership with the Ministry's Facilities Management Branch to manage courthouse facilities across the province. The Facilities Management Branch is responsible for major infrastructure planning and controllership, leasing administration and coordination services, including project planning, tendering, design and construction. Since 2002, CSD has managed courthouse renovation projects under $50,000. CSD facilitates consultation with the judiciary, Crowns, police and other courthouse users during project planning and implementation, to ensure that the needs of stakeholders are addressed.

New Courthouses

Durham: On March 31, 2005, the Ontario Realty Corporation issued a new Request for Qualifications to identify potential bidders to construct a consolidated courthouse in Durham by using an alternative financing model. The courthouse will consist of 38 judicial hearing rooms, will be approximately 350,000 square feet and is expected to be completed by winter 2008/09.

Pembroke: The Ontario and Superior Courts of Justice in Pembroke will be consolidated and moved into a newly constructed courthouse consisting of six courtrooms. The estimated cost of this project is $23M and it is expected to be completed by summer 2007. In December 2004, the Pembroke Ontario Court of Justice was relocated to an interim site on Agnes Street. The estimated cost for the interim building is $2.2M.

Brockville: The government invested $15.1M to consolidate the Ontario Court of Justice with the historic Superior Court of Justice courthouse. The renovated and expanded five-courtroom heritage courthouse began operations on August 23, 2004.

Investment in Existing Courthouses

Justice Delay Reduction Initiative: As part of the Ministry's Justice Delay Reduction Initiative (JDRI) to reduce the number of criminal cases in the Ontario courts, the Ministry invested $12.0M in 2004/05 to provide additional space in various court locations. The additional space will include new courtrooms, holding cells and facilities to accommodate the judiciary, Crowns, support staff, victim services, duty counsel and court administration staff.

Orangeville: The expansion of the Orangeville courthouse within the adjacent county building is underway to accommodate caseload growth and changes in program delivery. The Ministry has identified this facility as a priority project for infrastructure funding, involving the acquisition of over 7,500 square feet to build two additional courtrooms and ancillary space. By the end of construction, the Ministry expects to have invested a total of $6.55M, plus an additional $730,000 that was invested in 2004/05 as part of the JDRI initiative. Estimated completion is for fall 2005/06.

Holding Cell Initiative: In order to comply with the *Youth Criminal Justice Act* and to address overcrowding and health and safety issues, the Ministry invested $2.5M in 2004/05 to improve holding cells and related areas for in-custody persons in courthouses across the province. The Ministry intends to continue improvements to holding cells in 2005/06.

Ongoing Repair and Rehabilitation

In addition to these projects, the Ministry allocated $8.6M in 2004/05 for the ongoing repair and rehabilitation of facilities to manage health, safety and security issues.

Modernizing Service Delivery

Civil/Family Court Case Tracking System
CSD has developed an automated court case tracking system to more effectively manage civil, family, Small Claims Court, Divisional Court and Superior Court criminal cases. The system provides extensive user-friendly features including electronic scheduling and time standard tracking. Version 1 was rolled-out to the final 55 sites this year, completing implementation province-wide to 83 total sites.

WRITS System
The WRITS System is used in 49 enforcement offices across the province to maintain an index of writs of execution, in accordance with the *Executions Act.* The system captures data pertaining to the creation, updating, withdrawal and re-filing of writs.

In 2004/05, with a private sector partner, the WRITS System was redeveloped to be accessible via the Internet. Pilot testing was successfully completed in three enforcement offices. Implementation is planned for 2005/06.

Estates System
The Estates System is a web-enabled application that allows estates office staff to enter and retrieve local estates court data and electronically submit applications. The Estates System is used in each of the 49 Superior Court of Justice locations across the province.

In 2004/05, a public access module of the application was developed and tested in the Toronto Region. This enhancement is expected to improve customer service by allowing the public to easily perform name searches without waiting in line. Implementation is planned for 2005/06.

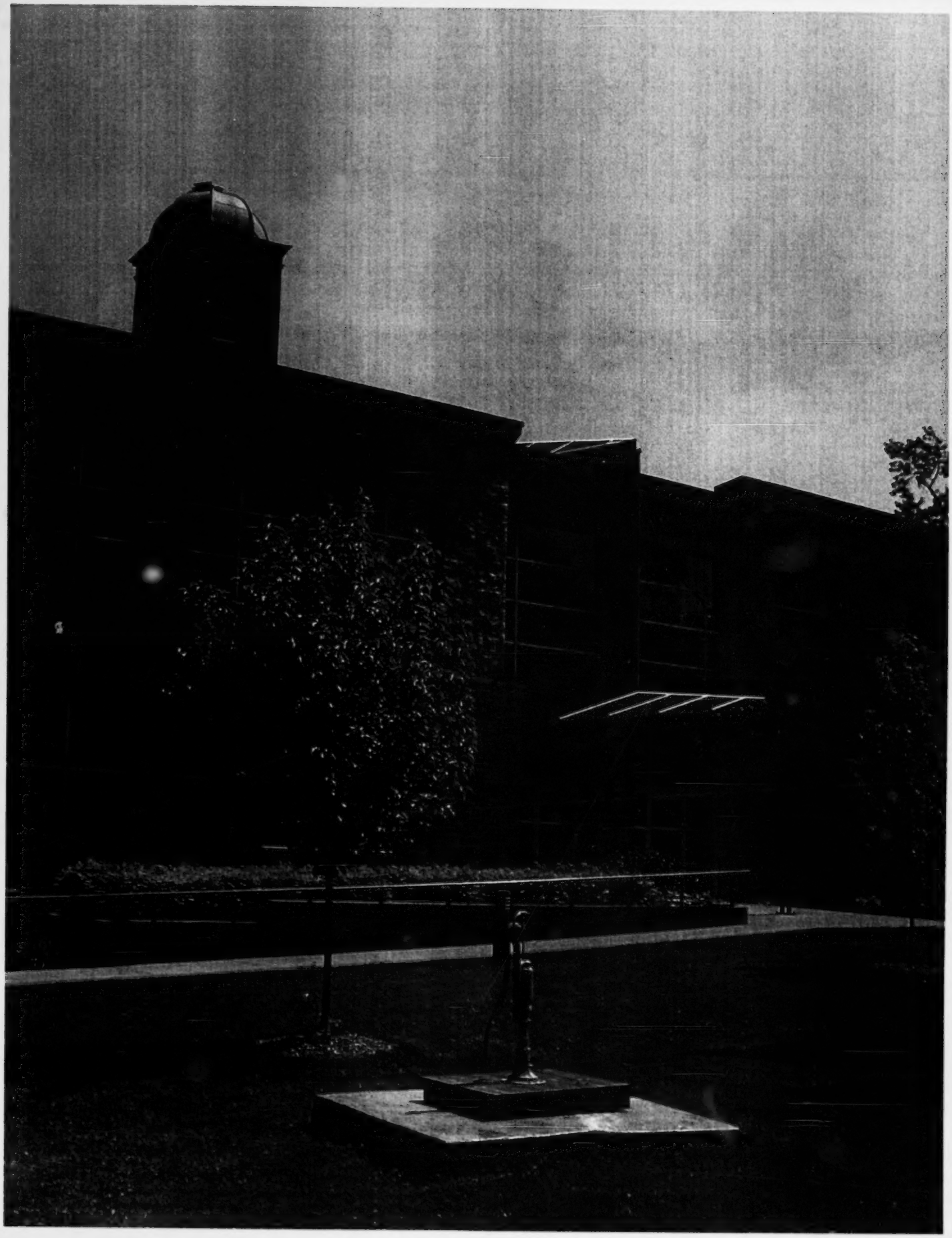
Planning for the Future

Court Services Five-Year Plan
Following the initial development of a Five-Year Plan in 2002/03, CSD continues to focus on public service and innovation. CSD is in the process of establishing measures by which to judge its success in achieving its goals in consultation with staff, our justice sector partners, the judiciary and court users. See Appendix A of this report for the updated 2004/05 edition of the CSD Five-Year Plan.

Understanding Trends through Management Information
CSD statistics, collected by court staff across the province, comprise the largest source of statistical data used by the Ministry of the Attorney General. CSD continues to develop its management information systems to improve the accuracy and scope of court statistics and to support planning, decision-making and performance reporting. See Appendix B of this report for court statistics over the past five years.

The Division continues to work with the judiciary, court users and staff to explore and explain statistical trends in court activity. CSD has developed a new standard statistical report to increase the accessibility of court statistics and the transparency of the justice system. CSD plans to post the reports quarterly on the Ministry of the Attorney General Internet site.

Photo opposite page: The Superior Court of Justice, Napanee

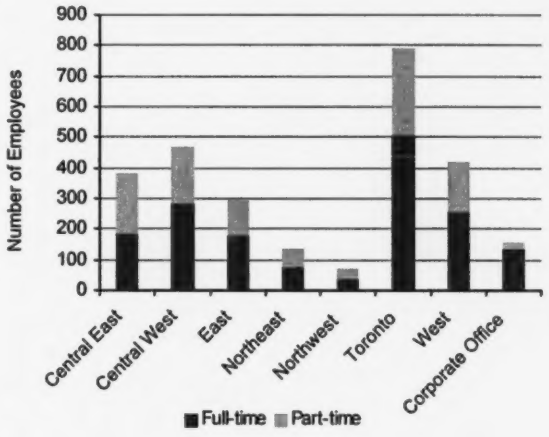


Chapter 5
Report on Resources

Human Resources by Region*
As at March 31, 2005

	Full-time	Part-time	Total
Central East	188	194	382
Central West	282	189	471
East	182	114	296
Northeast	79	59	138
Northwest	37	36	73
Toronto	509	284	793
West	259	163	427
Corporate Office	139	21	160
Grand Total	1,536	1,039	2,575

* Note: Human resources do not include judiciary or judicial support staff.



Revenue by Region
For the fiscal year ending March 31, 2005

	Central East	Central West	East	Northeast	Northwest	Toronto	West	Total
Fees	10,710,884	14,710,594	6,602,235	2,693,465	1,066,357	21,072,228	10,940,105	67,795,868
Sales	61,750	84,809	38,063	15,528	6,148	121,484	63,071	390,853
Fines	4,110,629	6,123,130	4,211,019	1,762,917	775,550	3,689,448	6,342,673	27,015,366
Reimbursements*	3,386,596	2,460,001	1,494,408	717,565	355,663	4,881,003	2,304,008	15,599,244
Miscellaneous	205,543	282,298	126,698	51,688	20,464	404,379	209,942	1,301,012
Government of Canada	1,793,471	2,463,197	1,105,503	451,004	178,555	3,528,413	1,831,852	11,351,995
Total	20,268,873	26,124,029	13,577,926	5,692,167	2,402,737	33,696,955	21,691,651	123,454,338

* Reimbursements from municipalities for services related to POA

Statement of Expenditure

For years ending March 31, 2005, 2004, 2003, 2002 and 2001.

	2004/05	2003/04	2002/03	2001/02	2000/01
OPERATING					
Administration of Justice					
These costs relate to scheduling court cases, maintaining court records and files, collecting fines and fees, enforcing civil orders, providing justice information to the public, providing courtroom support and facilitating the delivery of other justice services.					
Salaries and Wages	126,592,330	119,572,256	115,936,979	106,578,528	106,353,355
Employee Benefits	19,081,359	17,214,813	24,263,650	19,927,339	20,191,671
Transportation and Communication	11,642,312	7,474,780	9,287,613	10,593,787	8,417,883
Services	35,196,282	38,508,554	34,987,409	34,175,841	40,542,429
Supplies and Equipment	17,098,734	19,029,278	10,324,333	10,153,350	11,561,171
Transfer Payments (to the County and District Law Libraries, the Grant-Frontenac Family Referral Service and the Chief Justice of Ontario Conferences and Seminars)	0	253,700	118,146	172,269	64,673
	209,611,018	202,053,381	194,918,130	181,601,114	187,131,182
Judicial Services					
These costs include the remuneration of Ontario Court judges and justices of the peace and Superior Court quasi-judicial officials, and the provision of judicial administrative support for the Ontario and Superior Courts of Justice and the Court of Appeal.					
Salaries and Wages	111,253,887	82,431,797	78,006,915	82,045,775	66,057,299
Judicial and Employee Benefits	6,920,331	6,119,733	18,778,633	18,474,129	17,703,681
Transportation and Communication	4,946,714	4,314,487	3,957,845	3,412,052	3,071,425
Services	6,661,385	4,711,682	5,164,147	4,467,310	4,590,871
Supplies and Equipment	770,770	486,210	721,348	769,982	3,232,495
Transfer Payments (to the National Judicial Institute, the Judges' Library, the Chief Justice of Ontario Conference and Seminars and the Justice of the Peace Association)	151,950	158,551	158,551	135,464	135,464
	130,705,036	98,222,460	106,787,439	109,304,712	94,791,235
Bad Debt Expense*	7,839,448	6,828,000			
TOTAL OPERATING	$348,155,502	$307,103,841	$301,705,569	$290,905,826	$281,922,417
OPERATING ALLOCATION	$353,640,900	$314,564,100	$306,003,900	$305,548,800	$290,257,500
CAPITAL					
Court Construction					
Acquisition/Construction of Physical Assets	4,372,083	10,648,623	34,859,844	30,509,263	25,343,066
TOTAL CAPITAL	$4,372,083	$10,648,623	$34,859,844	$30,509,263	$25,343,066
CAPITAL ALLOCATION	$4,821,100	$13,000,000	$34,861,000	$33,313,400	$55,507,300

* In accordance with accrual reporting, a bad debt expense amount was established in 03/04.

Note: The Ministry of the Attorney General has begun financial reporting on an accrual basis. The data presented in the Statement of Expenditures above for 2004/05 and 2003/04 reflects the new accrual system, while the data for 2000/01, 2001/02 and 2002/03 reflects the previous cash basis accounting system.

Appendix A:
Court Services Division Five-Year Plan

2004/05—2008/09

Mission and Business Goals

Mission

The Court Services Division mission is to provide a modern and professional court service that supports accessible, fair, timely and effective justice services.

Business Goals

Timely and Efficient Case Processing

- Court office resources and fully staffed, fully functional courtrooms are available as needed.
- Courtroom technology supports efficient case processing.
- Electronic case tracking permits continuous monitoring of case volumes, case flow and dispositions.
- Court filing and data entry are consistent, accurate and up-to-date at all court offices.
- Mediation services are available to promote early resolution of civil and domestic family cases.
- Court rules and procedures promote timely resolution of cases and reduce unnecessary appearances and costs.
- The Division works collaboratively with the judiciary, the bar and justice sector partners to eliminate case backlogs.

Accessible Services

- Barriers to court are identified and reduced or eliminated.
- Information services are easily available to the public.
- Self-help information to support unrepresented litigants is provided to enable access to Family Court and Small Claims Court.
- Technology enables improved access to court information, files and schedules and remote court appearances by parties and witnesses.
- Access to court documents, files and databases is governed by a legal and policy framework.
- An effective communications strategy is in place to inform court users of changes in policies and practices.

Consistent High-Quality Services

- A professional, trained court workforce provides consistent, knowledgeable, courteous services at court counters and offices, high quality courtroom and administrative support to the judiciary and effective enforcement services.
- Specialized court services are provided where appropriate.
- Electronic links between information systems support justice sector goals.
- The Division has effective partnerships with the business communities and other external agencies for the delivery of some services.
- The Division participates in projects to provide justice services and expertise to the international community.
- Head Office and regional staff collaborate on the development and implementation of new programs and policies.
- Collaborative working relationships exist with municipalities, the judiciary and the bar, Justice Sector partners, other ministries, agencies and other Ministry of the Attorney General divisions.
- The Division has a Federal/ Provincial/ Territorial strategy in place.
- The Division has links with external agencies to identify emerging issues and best practices and to improve the analysis of court data.
- Efficient file and record management practices are in place at all court offices.
- Jury process and accommodations encourage participation in juries.
- The Division participates in broader legislative and policy reviews aimed at improving court services and processes.
- Enforcement services are effective and timely.

Accountable and Effective Decision-Making

- The Division's Five-Year Plan provides multi-year strategic direction on Divisional priorities.
- Client satisfaction with services is continuously monitored through public complaints protocols and client satisfaction surveys.
- The Division meets all Quality Service Standards.
- The Division has quality assurance standards and practices in place.
- Local practices and programs, pilot programs, and test pilots are evaluated and assessed for province-wide application.
- Provincial support, monitoring and oversight ensures that municipal courts deliver Provincial Offences Act court services in accordance with legal requirements, Ministry standards and the terms of the POA Transfer Agreement.
- An Operational Plan is published at the beginning of each fiscal year to assess upcoming challenges, risks, and the financial outlook, and to identify and track program commitments throughout the year.
- Management information reports are available to the Division, MAG, the judiciary and the public, to support ongoing program reviews and the analysis of case processing trends, resource allocation decisions, client satisfaction with services.
- An Annual Report is published at the end of each fiscal year to report on case trends, Divisional achievements, and other developments affecting the courts.
- All programs are regularly evaluated.

Efficient Resource Management

- Resource models provide an objective basis for assessing courtroom and court office staffing needs, the judicial and justice of the peace complement for the Ontario Court of Justice, regional allocations and private/public costs of litigation.
- Divisional finances are managed according to Management Board standards and policies, and are tracked monthly to ensure the Division operates within its allocation.
- Operational and financial risks are identified early and are effectively managed.
- Strategies are in place to review fees on a regular basis, and to generate new fee revenue where appropriate.
- Policies are in place to support effective collection of unpaid fines and estreated bail.
- The Division works with the Facilities Management Branch to effectively manage court facilities and to develop a multi-year infrastructure strategy plan for future courthouse projects.
- The Division maintains an effective document management system.

Meeting our Goals

Performance Measures

The Division has been working in consultation with the judiciary and court users to develop measures by which to judge its success in meeting its goals. Measures developed to date are:

Timely and Efficient Case Processing

- Percent of customers whose default judgments were issued within 5 business days (civil and SCC). (Monthly audit instituted December 1, 2004. Results to be reported in 2005/06.)
- Percent of customers whose certificates of appointment of estate trustee were issued within 15 business days. (Monthly audit instituted December 1, 2004. Results to be reported in 2005/06.)
- 40% of civil cases settled (full and partial) through the mediation process. (50% full and partial settlement rate achieved.)
- 60% of family cases settled (full and partial) through the mediation process. (79% full and partial settlement rate achieved.)

Consistent, High Quality Services

- Percent of customers satisfied with the counter services (civil, SCC and family). (Survey implemented in 19 representative locations, collecting 3,667 responses. Positive results indicate high levels of satisfaction.)
- Percent of customers with single filings whose maximum waiting time for counter service is 20 minutes or less (civil, SCC and family). (Quarterly audit instituted December 1, 2004. Results to be reported in 2005/06.)
- 80% of customers satisfied with Family Mediation Services. (Satisfaction rate over 80%.)
- Comply 100% with telephone standards: staff answer telephone calls by 3rd ring; forward phones to voicemail when not available; return all calls within one business day; and do not redirect calls more than once. (Standards met.)
- Comply 100% with correspondence standards: staff reply to all correspondence within 15 business days. (Standards met.)

The Division initially intended to develop measures for each of its key goals. This approach mirrored that previously taken by the US National Center for State Courts (NCSC), an international leader in court innovation. The NCSC developed over 60 measures that were tested and demonstrated in 12 state courts. However, the results of the pilot projects were unsatisfactory. Many of the courts found that there were far too many indicators and that they were, consequently, unable to implement them. The NCSC therefore terminated the program.

NCSC Courtools

NCSC has now developed 10 Courtools by which to assess performance.

1. **Access and Fairness:** Ratings of court users on the court's accessibility and its treatment of customers in terms of fairness, equality and respect.
2. **Time to Disposition:** Percent of cases resolved within established timeframes.
3. **Age of Active Pending Caseload:** Percent of cases pending for longer than established standard.
4. **Clearance Rates:** The number of outgoing cases as a percentage of the number of incoming cases. Trial Date Certainty: number of trials held on first date they are scheduled.
5. **Trial Date Certainty:** The average number of times cases scheduled for trials are rescheduled before they are heard.
6. **Reliability and Integrity of Case Files:** Percent of files that can be retrieved within established time standards and that meet established standards for completeness.
7. **Collection of Monetary Penalties:** Percent of total fines, fees, restitution and costs payments collected and distributed within established timelines.
8. **Jury Yield and Utilization:** Percent of total prospective jurors selected and utilized.
9. **Court Workforce Strength:** Rates knowledge, understanding, commitment, motivation and preparedness of court employees against established benchmarks.
10. **Cost per case:** Used as comparison within and between courts; rather than measurement, is a diagnostic tool.

CSD is reviewing the Courtools and the experience of the NCSC to determine whether our approach to developing measures should be re-thought.

Meeting our goals will also require that the Division put new and better services and processes in place. These improvements, to be implemented over the course of the Five-Year Plan, and our progress to date, are set out on the following pages.

Priority Division Initiatives

Business Goal #1: Timely and Efficient Case Processing						
Goal	**Initiative**	**Implementation**				
		04/05	**05/06**	**06/07**	**07/08**	**08/09**
Courtroom technology supports efficient case processing	Evaluate model electronic courtroom to explore the use of in-court technology					
	Provide mobile courtroom technology equipment and develop courtroom technology policy to support local responses to requests from litigants					
Electronic case tracking permits continuous monitoring of case volumes, case flow and dispositions	Implement a new case tracking system for Superior Court of Justice cases and Ontario Court of Justice family cases (FRANK successfully implemented at 83 court sites.)	✓				
	Implement enhancements to FRANK (Planning and development underway.)	✓				
	Implement enhancements to criminal case tracking system (ICON)					
	Implement new WRITS application in partnership with Teranet to integrate existing systems and to enhance user access and reporting capacity					
	Establish a single case tracking system					
Court filing and data entry are consistent, accurate and up-to-date at all court offices	Develop training programs and staff manuals for major data entry systems (Completed.)	✓				
Court rules and procedures promote timely resolution of cases and reduce unnecessary appearances and costs	Participate in the expansion of the *Family Law Rules* to the Superior Court of Justice (Completed. Manuals and guides provided to court staff.)	✓				
	Participate in Toronto Region's Case Management Implementation Review Committee; support implementation of recommendations (Completed – practice direction issued.)	✓				
	Support implementation of recommendations of Discovery Task Force (Phase 1 discovery rule amendments completed.)	✓				
	Participate in review of Small Claims Court Rules (Proposals developed for new rules will be considered by the Civil Rules Committee.)	✓				
	Participate in implementation of amended Small Claims Court Rules (Division is participating.)	✓				
	Consult with judiciary and the bar on appropriate Court Services Division standards (Meeting held in February 2005 and advice incorporated in Five-Year Plan.)	✓				
The Division works collaboratively with the judiciary, the bar and justice sector partners to eliminate case backlogs	In collaboration with partner Divisions and the judiciary; implement Justice Delay Reduction Initiative in ten sites: Toronto (3), Brampton, Orangeville, Kitchener, Ottawa, Oshawa, Cornwall, Newmarket (Implementation underway.)	✓				
	Establish standard data definitions for criminal case data collection					
	Participate in Family Courts Steering Committee and Working Groups (Chaired and participated in the Steering Committee and participated in working groups.)	✓				
	Work with the judiciary to establish pilot Court and Community Liaison Committees in six locations in the province (Five of the six pilot committees have been established.)	✓				
	Support establishment of backlog reduction courts (Established in Brampton, North York and Scarborough, and further courts to be determined.)	✓				

✓ = Checkmark indicates that the fiscal year commitment on the initiative has been met. In the case of a single-year initiative, the project has been completed. In the case of a multi-year initiative, the 2004/05 phase of the initiative has been completed. Shaded areas indicate the number of years in the project timeline.

Business Goal #2: Accessible Services						
Goal	**Initiative**	**Implementation**				
		04/05	**05/06**	**06/07**	**07/08**	**08/09**
Barriers to services provided by the Court Services Division are identified and reduced or eliminated	Assess impact of current fee schedule and any proposed fee increases on public access (Fee waiver mechanism implemented. Family court fees harmonized.)	✓				
	Participate in the Chief Justice's Disability Committee					
Information services are easily available to the public. **Self-help information to support unrepresented litigants is provided to enable access to Family Court and Small Claims Court.** • Continue to provide and advertise availability of public education materials	Advertise availability of public education materials at courthouses, on the Ministry's web site and in public locations (Signage distributed to public libraries, Government Information Centres and courthouses to advertise availability of education materials on the web site.)	✓				
	Establish Small Claims Courts public information sessions/centres and develop Internet materials (Law students assist Toronto litigants in filling out forms. Self-help information and forms available on Ministry web site.)	✓				
	Family Law Information services available in all court sites (Services were expanded to all Family Court sites.)	✓				
	Develop a new Courts web site, with the offices of the Chief Justices, to provide public access to court decisions, court forms etc. (Proposed web site prototype under review.)	✓				
	Develop standard information for family litigants across the province (Developing a video for family litigants with the Superior Court of Justice.)	✓				
Technology enables improved access to court information, files and schedules and remote appearances by parties and witnesses • Post current court services information on the Ministry Internet site (e.g. information on estate matters, the jury selection process, court locations, guides and booklets and the legal appointment process) • Ensure that technology provided to the judiciary and to staff is modern, efficient, secure, private and managed in a responsive and confidential way	Update court address database and post new family and SCC forms, guides and booklets on Ministry web site (Completed.)	✓				
	Develop interim web site containing POA information for municipal court managers (Completed.)	✓				
	Develop "Life Events" information packages for the Ministry web site (Monitored use of Separation and Divorce package. Development of "Going to Court" package underway.)	✓				
	Link operational systems to enable posting of scheduling information on courthouse display boards					
	Provide electronic access to all court counter services, e.g. filing of documents, payment of fines and fees and access to court files and schedules					
	Provide remote access to interpreter services by northern courts (Pilot work complete.)	✓				
	Use technology to permit more remote appearances, particularly in northern locations (Video equipment installed in three court locations to enable connections to remote "fly-in" communities for family matters.)	✓				
	Provide remote access to solicitor/client assessments (Pilot project in Northern locations commenced.)	✓				
	Expand availability of telewarrants to *Provincial Offences Act* matters (Policy approval received.)	✓				
	Evaluate the use of remote appearances in the model electronic courtroom including the impact on courtroom procedures					
Access to court documents, files and databases is governed by a legal and policy framework	Establish a policy and legal framework to balance the public right of access to court information and services with the right to confidentiality and privacy					
An effective communications strategy is in place to inform court users of changes in policies and practices	Assess potential for electronic channels of communication and more effective use of local bench and bar committees, rules committees, Law Society Channels, etc.					

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Business Goal #3: Consistent, High-Quality Services						
Goal	**Initiative**	**Implementation**				
		04/05	**05/06**	**06/07**	**07/08**	**08/09**
A professional, trained court workforce provides consistent, accountable, knowledgeable, courteous services at court counters and in court offices, high quality courtroom and administrative support to the judiciary and effective enforcement services. • Support court staff through consistently updated policies, electronic manuals, electronic forms, intranet, etc • Provide training to respond to changes in practices, rules, procedures, legislation and technology and ensure regional capacity for ongoing program-related training • Provide enhanced training on financial management to financial officers and managers to enhance controls over expenditures in accordance with the report of the Ontario Provincial Auditor • Provide staff development programs • Review courtroom and court office staffing needs and find solutions to high staff turnover rate • Establish performance plans for all staff that reflect the Division's goals and conduct annual performance reviews	Enhance regional training capacity (Completed.)	✓				
	Monthly meetings are held with Divisional financial staff to review financial status and communicate Divisional and corporate procedural and policy changes (Meetings established.)	✓				
	Provide updated staff manuals (Underway.)	✓				
	Review and update Division policies including emergency plans (Emergency Response and Business Continuity Planning Guide developed and posted on the Division's Intranet site. Developing corporate emergency response plan.)	✓				
	Initiate Revitalized Workforce Project (Underway.)	✓				
	Assess training needs of enforcement officers (New policies and procedures, including training plans, have been developed and will be implemented this year.)	✓				
	Work with universities and community colleges to establish certificate, degree and graduate degree programs for staff and managers and executive development programs (Work with a university and a community college is underway.)	✓				
	Assess training needs of front-line staff and develop policies and procedures for training					
	Explore feasibility of distance learning for staff and managers					
	Identify and implement recruitment processes to ensure that future skill and resource needs are met					
Specialized court services are provided where appropriate	Participate in implementation of the Northern Issues Working Group Report (Completed.)	✓				
	Assess the effectiveness of criminal courts that offer specialized services at some locations, including the Aboriginal Court, Drug Treatment Court and Mental Health Courts, in consultation with the judiciary (Mental Heath Courts survey completed.)	✓				
	Work with other jurisdictions to explore the effectiveness of new models for specialized courts, e.g. community courts, to identify the feasibility of expanding specialized courts in Ontario					
Electronic links between information systems support stronger, safer communities	Establish criminal justice information links with Crowns, police services, Corrections					
Collaborative working relationships exist with municipalities, the judiciary and the bar, Justice Sector partners, other ministries, agencies, and other Ministry of the Attorney General divisions and public service unions/ associations • Forums include Justice Summit, local Bench and Bar Committees, Operational Policy Tables and other regular meetings • Meet with Court Goals Advisory Panels annually to review standards and best practices	Explore options for court administration that would support a more efficient and accessible court system, provide the judiciary with greater control over the administration of the courts and respond to the recommendations of the Provincial Auditor (Underway.)	✓				
	Establish regular meetings with the judiciary and the bar to ensure central and local communication	✓				

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Business Goal #3: Consistent, High-Quality Services (continued)						
Goal	**Initiative**	**Implementation**				
		04/05	**05/06**	**06/07**	**07/08**	**08/09**
The Division has a Federal/Provincial/ Territorial strategy in place • Monitor the impact of federal legislative policy and program changes on court workload and procedures • The Division participates in the Federal/ Provincial/Territorial justice forum, e.g. the Family Justice Coordinating Committee of Senior Officials	Implement Bill C15A (*Criminal Code* amendments) and the *Youth Criminal Justice Act* (Completed.)	✓				
	Finalize *Contraventions Act* negotiations with federal government	✓				
	Develop a strategy to respond to federal proposals relating to contribution funding and Unified Family Court expansion	✓				
	Develop a Divisional Federal/Provincial/Territorial strategy to manage the impact of federal legislation and policies on Ontario's courts (Consultation conducted on Canadian Centre for Justice Statistics strategic plan to assess needs of judiciary and court users.)	✓				
	Explore the feasibility of a Canadian equivalent to the American "National Center for State Courts"					
The Division has links with external agencies to identify emerging issues and best practices and to improve the analysis of court data • Build on relationship with the Association of Canadian Court Administrators, the Canadian Centre for Justice Statistics and the National Center for State Courts • Establish partnerships with universities, law schools and other research agencies	Develop a plan to establish research partnerships (Underway.)					
	Consider providing court data for research purposes, advertising the Division's research interests and making Divisional data and research reports available for a fee					
	Explore potential for working with others to establish a faculty of law in northern Ontario in collaboration with a northern university					
Efficient file and record management practices are in place at all court offices	Develop and implement file integrity quality assurance measures	✓				
Jury selection process and accomodations encourage participation in juries	Implement upgrades to all jury deliberation rooms					
	Survey jurors and potential jurors to determine satisfaction with process and accommodations and barriers to jury participation					
	Develop and implement plan to improve jury processes and accommodations					
The Division participates in broader legislative and policy reviews aimed at improving the court process	Review Justice of the Peace system, including qualifications for appointment and ensuring fairness and transparency in the appointment process (On target.)	✓				
	Evaluate the Family Court in consultation with the judiciary	✓				
	Meet Attorney General's obligation to engage in *Provincial Offences Act* streamlining exercise with municipalities					
Enforcement services are effective and timely • Standards, policies and procedures are regularly reviewed and updated	Publish and distribute a new manual for enforcement officers					
	Develop new standards, policies and procedures for enforcement services Provide enforcement officers with new equipment and training					
High quality court reporting and interpreter services are available as needed	Establish core competencies and develop training content (Completed.) Transcript tracking processes are in place (Completed.)	✓				
	Develop and implement a plan to enhance the provision of interpreter services					

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Business Goal #4: Effective and Accountable Decision-Making						
Goal	**Initiative**	**Implementation**				
		04/05	**05/06**	**06/07**	**07/08**	**08/09**
The Division's Five-Year Plan provides multi-year strategic direction on Divisional priorities. • Plan is updated annually in consultation with judiciary and court users	System measures are established and incorporated in the Five Year Plan. Results are tracked and reported regularly to central agencies and the public (Approach to system measures and proposed new measures is under review.)	✓				
Client satisfaction with services is continuously monitored through public complaints protocols and client satisfaction surveys	Design complaints protocol and ensure timely resolution of public complaints (Completed.)	✓				
	Regularly monitor all court services and programs through client satisfaction surveys (Survey of counter services implemented in 19 representative locations, collecting 3, 667 responses. Positive results indicate high levels of satisfaction.)	✓				
The Division has Quality Assurance standards and practices in place	Improve consistency and integrity of collection and reporting of court activity data (Data definitions and approved practices for FRANK application developed and provided to all users and managers.)	✓				
	Implement standard account financial reporting for all regions and head office (Standard monthly financial reporting templates are in place.)	✓				
	Executive Table Chairs lead in the development of quality assurance measures and implementation plans (Underway.)	✓				
	Review quality assurance standards for court interpreter services					
Localized practices and programs, pilot projects and test pilots are evaluated and assessed for province-wide application	Participate in implementation of best practices for child protection cases (Division participates in the Family Courts Steering Committee, which oversees implementation.)					
	As part of the Justice Delay Reduction Initiative, develop, implement and evaluate best practices for court and administrative staff (Ongoing.)	✓				
Provincial support, monitoring and oversight ensure that municipal courts deliver *Provincial Offences Act* court services in accordance with legal requirements, Ministry standards and the terms of the POA Transfer Agreement. • Compliance with standards and requirements regularly monitored through court activity and financial reports and annual on-site audits	Establish Table with representatives of municipal court administrators to address operational policy issues, the need for more effective communication of Ministry policies and financial oversight and technology requirements (POA Unit restructured, POA Table established, over 20 information bulletins issued to municipal POA partners.)	✓				

✓ = Checkmark indicates that the fiscal year commitment on the initiative has been met. In the case of a single-year initiative, the project has been completed. In the case of a multi-year initiative, the 2004/05 phase of the initiative has been completed. Shaded areas indicate the number of years in the project timeline.

Business Goal #4: Effective and Accountable Decision-Making (continued)						
Goal	**Initiative**	**Implementation**				
		04/05	**05/06**	**06/07**	**07/08**	**08/09**
Management information reports are regularly made available to the Division, MAG, the judiciary and the public to support ongoing program reviews and the analysis of case processing trends, decisions, client satisfaction with services and accountability to the public for the operation of the courts • Reports will be reveiwed annually in consultation with the judiciary and court users • Division will continue to respond to ad hoc data requests	Reach provincial agreement on data definitions needed to establish baseline data (Data definitions developed for key criminal baseline data e.g. bail hearings and reasons for adjournment.)	✓				
	Develop new standard statistical reports for criminal practice area (Four new reports developed.)	✓				
	Establish provincial statistical database (Criminal data in place, incorporation of civil and family data underway.)	✓				
	Enhance criminal data collection, reporting and analysis to identify and resolve the causes of criminal case backlogs (Measures to enhance scope of data collection for criminal practice area are under way. Data analysis ongoing with judiciary and court users.)	✓				
	Develop new standard reports for family, civil, Small Claims Court, Superior Court of Justice criminal and *Provincial Offences Act* matters (Prototypes for new reports developed.)	✓				
	Train staff in the collection of data, the use of databases and reading and interpretation of data reports (Staff training program for use of Cognos cubes under development. Data report training for Regional staff underway.)	✓				
	Work with representatives of the judiciary and other court users, and develop research partnerships, to enhance data analysis capacity (Underway.)	✓				
	Link court activity statistical data to other data to support workload and resource forecasting (Financial, staffing and workload data is being incorporated into Divisional database. Analysis of relationship between staff resources and workload underway.)	✓				
	Post statistical data reports on the Ministry's Internet site					
	Develop a non-statistical research database for research on social, economic, demographic and justice trends and best practices					
	Commission an external study to explore reasons for case backlogs and compare court locations within Ontario and with other jurisdictions					
	Move from delivery of data to establishment of integrated, analytical management information system to support decision-making					

✓ = Checkmark indicates that the fiscal year commitment on the initiative has been met. In the case of a single-year initiative, the project has been completed. In the case of a multi-year initiative, the 2004/05 phase of the initiative has been completed. Shaded areas indicate the number of years in the project timeline.

Business Goal #5: Efficient Resource Management						
Goal	**Initiative**	**Implementation**				
		04/05	**05/06**	**06/07**	**07/08**	**08/09**
Resource models provide an objective basis for assessing courtroom and court office staffing needs, the judicial and justice of the peace complement for the Ontario Court of Justice, regional allocations and private/ public costs of litigation	Complete operational review of Regional Head Offices	✓				
	Establish and implement standard monthly reporting tools (In place.)	✓				
	With the Ontario Court of Justice and the National Center for State Courts, develop a Justice of the Peace complement model (Ongoing.)	✓				
	Develop Divisional staffing model (International approaches to staffing models have been explored, workload indicators are being established and development of small court model is underway.)	✓				
	Develop model to assess private/public costs of litigation					
Strategies are in place to review fees on a regular basis, and to generate new fee revenue where appropriate	Develop fee strategy (Fee waiver mechanism implemented. Family Court fees harmonized.)	✓				
Policies are in place to support effective collection of unpaid fines and estreated bail • Regularly transmit defaulted fine information to Collections Management • Track the amount of defaulted fines and estreated bail collected	Develop and implement a plan for the collection of unpaid *Criminal Code* fines, POA fines and estreated bails					
The Division works with the Facilities Management Branch to effectively manage court facilities and to develop a multi-year strategic facilities plan for future courthouse projects • Develop multi-year infrastructure strategy for major capital and asset management • Ongoing tracking and strategic planning • Work with Facilities Management Branch to develop annual infrastructure plans and the MAG asset management plan	Contribute to the justice sector captial review (Asset infrastructure and asset management plans and work are in progress.)	✓				
	Develop a framework to ensure that court facilities are designed in a way that meets current and future needs, court facilities provide open, accessible and timely services to the public and consistent and effective courthouse planning processes are in place province-wide					
	Explore the potential for partnerships in courthouse development that will foster community development and support best practices in land use planning					
	Post archival information on the Ministry's Internet site about architecture, history and features of heritage courthouses					
The Division maintains an effective document management system	Create an electronic filing system and protocol to ensure safe storage and efficient retrieval of Division information					

✓ = Checkmark indicates that the fiscal year commitment on the initiative has been met. In the case of a single-year initiative, the project has been completed. In the case of a multi-year initiative, the 2004/05 phase of the initiative has been completed. Shaded areas indicate the number of years in the project timeline.

Appendix B:
Five-Year Trends in the Courts

Statistical Data
2000/01 – 2004/05

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Appendix Glossary

ICON	The Integrated Courts Offences Network (ICON) is an operational system that tracks criminal charges filed at the Ontario Court of Justice.
CISS	The Courts Input Statistics System (CISS) is a desktop computer system that reports monthly on court activities in the Superior Court of Justice and family cases in the Ontario Court of Justice.
Criminal	Criminal data includes all offences under the *Criminal Code of Canada, Controlled Drugs and Substances Act / Narcotics Control Act / Food and Drug Act* and other federal offences by adults and young persons. Ontario Court of Justice criminal data is collected by charge, whereas Superior Court of Justice criminal data is collected by indictment. On average, over the last five years, there were approximately 3.6 charges on each Superior Court of Justice indictment.
Civil	Civil data includes proceedings for all *Motor Vehicle Act, Construction Lien Act* and estates proceedings and other civil proceedings in the Superior Court of Justice. It excludes small claims and family matters.
Small Claims	Small Claims data includes all cases which fall within the jurisdiction of the Small Claims Court (i.e. civil claims of $10,000 or less, excluding claims under the *Construction Lien Act* and any other matter within the exclusive jurisdiction of the Superior Court of Justice).
Family	Family data includes all *Family Law Act, Children's Law Reform Act, Divorce Act, Child and Family Services Act, Reciprocal Enforcement of Support Orders Act* and other family cases.

Civil Overview by Region

Region	Fiscal Year	Proceedings Received [1] [2]	Events Heard [3] [4]	Courtroom Operating Hours [5]
Central East	2000/2001	10,849	6,081	4,049
	2001/2002	12,310	5,858	3,886
	2002/2003	13,059	4,737	3,800
	2003/2004	13,470	5,212	4,228
	2004/2005	13,002	4,916	4,869
Central West	2000/2001	19,503	16,780	8,824
	2001/2002	18,262	17,091	9,516
	2002/2003	17,822	15,942	9,560
	2003/2004	19,454	14,765	10,531
	2004/2005	21,361	13,287	9,813
East	2000/2001	8,860	11,217	8,296
	2001/2002	8,959	11,462	7,488
	2002/2003	8,962	11,368	6,644
	2003/2004	9,326	10,958	6,282
	2004/2005	9,264	9,880	6,720
Northeast	2000/2001	3,683	3,071	2,842
	2001/2002	3,905	2,757	2,944
	2002/2003	3,905	3,027	2,519
	2003/2004	3,356	2,320	2,630
	2004/2005	3,076	1,758	1,894
Northwest	2000/2001	1,215	1,014	989
	2001/2002	1,254	1,237	1,125
	2002/2003	1,758	1,193	1,404
	2003/2004	1,297	964	1,106
	2004/2005	1,456	629	1,014
Toronto	2000/2001	28,107	38,360	31,921
	2001/2002	27,419	40,361	32,090
	2002/2003	33,926	58,383	29,048
	2003/2004	34,594	70,916	33,323
	2004/2005	33,374	68,531	30,453
West	2000/2001	11,807	16,817	8,731
	2001/2002	11,468	13,697	8,398
	2002/2003	11,733	12,614	7,981
	2003/2004	12,122	14,379	7,610
	2004/2005	11,682	13,663	7,881
Ontario	2000/2001	84,024	93,340	65,652
	2001/2002	83,577	92,463	65,446
	2002/2003	91,165	107,264	60,957
	2003/2004	93,619	119,514	65,711
	2004/2005	93,215	112,664	62,643

(1) Includes statements of claim, notices of action, applications, and Divisional Court appeals and applications for judicial review. Data does not include Small Claims Court or family proceedings.

(2) Beginning in the 2002/03 fiscal year, new proceedings received include bankruptcy and commercial data for the Toronto Region. In the Toronto Region in 2004/05 there were 8,863 bankruptcy and commercial proceedings received.

(3) Includes trials, pre-trials, settlement conferences, motions, case conferences, assessment hearings, status hearings, references before Masters, passing of accounts and appeal hearings.

(4) Beginning in the 2002/03 fiscal year, events heard include bankruptcy and commercial data for the Toronto Region and civil case conferencing events in Toronto, Ottawa and Windsor. In 2004/05 there were 10, 527 bankruptcy and commercial events heard in the Toronto Region, and 16,928 civil case conferencing events in Toronto, Ottawa and Windsor.

(5) Courtroom operating hours reflect hours during which courtrooms are in use; they do not measure working hours for court staff or judicial officers.

SOURCE: CISS

Civil Proceedings Received [1]

Region	Location	00/01	01/02	02/03	03/04	04/05	Change from 00/01 to 04/05	% Change from 00/01 to 04/05
Central East	Barrie	2,112	2,041	2,196	2,066	2,046	-66	-3%
	Bracebridge	376	348	345	244	283	-93	-25%
	Cobourg	326	313	290	340	342	16	5%
	Lindsay	307	310	323	374	421	114	37%
	Newmarket	3,303	4,466	4,961	5,282	5,800	2,497	76%
	Peterborough	561	572	652	629	716	155	28%
	Whitby	3,864	4,260	4,292	4,535	3,394	-470	-12%
Central East Total		**10,849**	**12,310**	**13,059**	**13,470**	**13,002**	**2,153**	**20%**
Central West	Brampton	5,840	5,385	5,123	6,295	6,997	1,157	20%
	Brantford	2,773	2,904	2,674	2,849	875	-1,898	-68%
	Cayuga	248	203	186	128	135	-113	-46%
	Hamilton	4,248	3,847	4,040	4,096	6,611	2,363	56%
	Milton	3,681	2,954	2,660	3,233	4,068	387	11%
	Orangeville	503	627	744	425	379	-124	-25%
	Simcoe	281	313	220	363	270	-11	-4%
	St. Catharines	1,032	1,102	1,163	1,352	1,493	461	45%
	Welland	897	927	1,012	713	533	-364	-41%
Central West Total		**19,503**	**18,262**	**17,822**	**19,454**	**21,361**	**1,858**	**10%**
East	Belleville	534	498	667	645	611	77	14%
	Brockville	345	354	377	365	368	23	7%
	Cornwall	304	289	295	293	324	20	7%
	Kingston	739	830	888	982	913	174	24%
	L'orignal	561	556	562	379	259	-302	-54%
	Napanee	126	110	162	207	333	207	164%
	Ottawa	5,547	5,497	5,233	5,709	5,763	216	4%
	Pembroke	391	454	388	404	393	2	1%
	Perth	224	296	287	299	261	37	17%
	Picton	89	75	103	43	39	-50	-56%
East Total		**8,860**	**8,959**	**8,962**	**9,326**	**9,264**	**404**	**5%**
Northeast	Cochrane	589	493	528	556	407	-182	-31%
	Gore Bay	61	50	47	34	40	-21	-34%
	Haileybury	153	235	194	176	164	11	7%
	North Bay	457	498	414	473	393	-64	-14%
	Parry Sound	203	160	210	206	224	21	10%
	Sault Ste. Marie	1,022	876	605	563	506	-516	-50%
	Sudbury	1,198	1,593	1,900	1,348	1,342	144	12%
	Timmins	0	0	7	0	0	0	0%
Northeast Total		**3,683**	**3,905**	**3,905**	**3,356**	**3,076**	**-607**	**-16%**
Northwest	Fort Frances	98	96	104	66	73	-25	-26%
	Kenora	240	304	291	331	306	66	28%
	Thunder Bay	877	854	1,363	900	1,077	200	23%
Northwest Total		**1,215**	**1,254**	**1,758**	**1,297**	**1,456**	**241**	**20%**

Region	Location	00/01	01/02	02/03	03/04	04/05	Change from 00/01 to 04/05	% Change from 00/01 to 04/05
Toronto	Toronto Superior Court Of Justice	28,107	27,419	33,926	34,594	33,374	5,267	19%
Toronto Total		**28,107**	**27,419**	**33,926**	**34,594**	**33,374**	**5,267**	**19%**
West	Chatham	516	482	571	648	504	-12	-2%
	Goderich	308	350	250	238	226	-82	-27%
	Guelph	794	777	732	813	747	-47	-6%
	Kitchener	1,920	1,722	1,878	2,235	2,272	352	18%
	London	3,560	3,315	2,828	2,830	2,654	-906	-25%
	Owen Sound	413	446	414	500	436	23	6%
	Sarnia	683	636	674	627	575	-108	-16%
	St. Thomas	232	267	402	462	432	200	86%
	Stratford	290	287	318	330	300	10	3%
	Walkerton	286	262	333	310	299	13	5%
	Windsor	2,467	2,529	2,634	2,326	2,574	107	4%
	Woodstock	338	395	699	803	663	325	96%
West Total		**11,807**	**11,468**	**11,733**	**12,122**	**11,682**	**-125**	**-1%**
Ontario Total [2, 3]		**84,024**	**83,577**	**91,165**	**93,619**	**93,215**	**9,191**	**11%**

(1) Includes statements of claim, notices of action, applications and Divisional Court appeals and applications for judicial review. Data does not include Small Claims Court proceedings or family proceedings.

(2) Beginning in the 2002/03 fiscal year, new proceedings received include bankruptcy and commercial data for the Toronto Region.

(3) Over the past five years, the number of new proceedings in Ontario increased 11%. This was due to the first-time inclusion in 2002/03 of bankruptcy and commercial data for the Toronto Region. Excluding those cases, new proceedings have remained relatively stable.

SOURCE: CISS

Civil Events Heard [1]

Region	Location	00/01	01/02	02/03	03/04	04/05	Change from 00/01 to 04/05	% Change from 00/01 to 04/05
Central East	Barrie	1,858	2,086	1,230	710	668	-1,190	-64%
	Bracebridge	360	258	203	70	125	-235	-65%
	Cobourg	141	133	236	173	189	48	34%
	Lindsay	224	126	207	203	194	-30	-13%
	Newmarket	2,261	2,078	2,048	3,321	2,839	1,213	54%
	Peterborough	486	456	304	148	119	-367	-76%
	Whitby	751	721	509	587	782	31	4%
Central East Total		**6,081**	**5,858**	**4,737**	**5,212**	**4,916**	**-530**	**-9%**
Central West	Brampton	5,537	5,383	6,053	5,044	5,576	39	1%
	Brantford	1,920	2,143	1,644	856	488	-1,432	-75%
	Cayuga	105	108	113	138	134	29	28%
	Hamilton	5,355	5,870	4,806	5,697	4,130	-1,225	-23%
	Milton	1,874	1,444	1,426	1,366	1,520	-354	-19%
	Orangeville	184	164	10	134	78	-106	-58%
	Simcoe	317	478	247	234	183	-134	-42%
	St. Catharines	1,159	1,137	991	610	563	-596	-51%
	Welland	329	364	652	686	615	286	87%
Central West Total		**16,780**	**17,091**	**15,942**	**14,765**	**13,287**	**-3,493**	**-21%**
East	Belleville	828	851	824	849	556	-272	-33%
	Brockville	277	326	386	391	295	18	7%
	Cornwall	175	188	266	160	211	36	21%
	Kingston	674	676	731	776	789	115	17%
	L'orignal	381	222	213	186	204	-177	-46%
	Napanee	80	67	56	73	90	10	13%
	Ottawa	8,340	8,598	8,495	8,213	7,409	-931	-11%
	Pembroke	292	311	163	203	247	-45	-15%
	Perth	103	123	162	59	25	-78	-76%
	Picton	67	100	72	48	54	-13	-19%
East Total		**11,217**	**11,462**	**11,368**	**10,958**	**9,880**	**-1,337**	**-12%**
Northeast	Cochrane	284	204	187	194	116	-168	-59%
	Gore Bay	28	21	15	19	10	-18	-64%
	Haileybury	184	152	177	190	140	-44	-24%
	North Bay	672	646	636	586	284	-388	-58%
	Parry Sound	54	75	78	99	100	46	85%
	Sault Ste. Marie	876	721	725	548	447	-429	-49%
	Sudbury	830	844	1,114	588	530	-300	-36%
	Timmins	143	94	95	96	131	-12	-8%
Northeast Total		**3,071**	**2,757**	**3,027**	**2,320**	**1,758**	**-1,313**	**-43%**
Northwest	Fort Frances	89	93	73	42	42	-47	-53%
	Kenora	245	227	260	226	181	-64	-26%
	Thunder Bay	680	917	860	696	406	-274	-40%
Northwest Total		**1,014**	**1,237**	**1,193**	**964**	**629**	**-385**	**-38%**

Region	Location	00/01	01/02	02/03	03/04	04/05	Change from 00/01 to 04/05	% Change from 00/01 to 04/05
Toronto	Toronto Superior Court Of Justice	38,360	40,361	58,383	70,916	68,531	30,171	79%
Toronto Total		**38,360**	**40,361**	**58,383**	**70,916**	**68,531**	**30,171**	**79%**
West	Chatham	406	428	442	448	468	62	15%
	Goderich	159	210	32	8	53	-106	-67%
	Guelph	333	441	400	363	375	42	13%
	Kitchener	3,789	1,718	1,427	1,436	1,121	-2,668	-70%
	London	2,028	1,947	2,471	2,045	2,349	321	16%
	Owen Sound	283	156	205	297	244	-39	-14%
	Sarnia	689	654	496	513	438	-251	-36%
	St. Thomas	281	232	232	195	156	-125	-44%
	Stratford	94	180	81	62	70	-24	-26%
	Walkerton	123	128	157	130	110	-13	-11%
	Windsor	8,188	7,185	6,478	8,728	8,158	-30	0%
	Woodstock	444	418	193	154	121	-323	-73%
West Total		**16,817**	**13,697**	**12,614**	**14,379**	**13,663**	**-3,154**	**-19%**
Ontario Total[2,3]		**93,340**	**92,463**	**107,264**	**119,514**	**112,664**	**19,959**	**21%**

(1) Includes trials, pre-trials, settlement conferences, motions, case conferences, assessment hearings, status hearings, references before Masters, passing of accounts and appeal hearings.

(2) Beginning in the 2002/03 fiscal year, events heard include bankruptcy and commercial data for the Toronto Region and civil case conferencing events in Toronto, Ottawa and Windsor.

(3) The number of reported events heard in Ontario increased 21% during the past five years. Excluding newly reported Toronto bankruptcy and commercial cases, and case conferencing events in Toronto, Ottawa and Windsor, events heard decreased 8%.

SOURCE: CISS

Ontario Court of Justice Criminal Overview by Region

Region	Fiscal Year	Charges Received [1]	Charges Disposed [1]	Charges Pending [2]	Events Heard [3]	Courtroom Operating Hours [4]
Central East	2000/2001	84,640	77,800	36,158	559,272	39,428
	2001/2002	89,875	87,551	38,205	604,767	41,679
	2002/2003	91,075	90,387	38,386	656,620	44,464
	2003/2004	90,857	88,615	39,269	687,928	45,370
	2004/2005	94,996	87,594	46,777	805,602	49,316
Central West	2000/2001	93,841	89,958	38,622	638,881	45,052
	2001/2002	98,747	95,664	41,556	703,231	48,844
	2002/2003	100,815	97,556	43,377	753,153	52,820
	2003/2004	95,533	94,591	45,815	762,003	50,404
	2004/2005	98,155	98,684	46,470	796,352	52,937
East	2000/2001	60,898	56,841	28,084	420,189	29,379
	2001/2002	66,582	61,852	31,152	472,111	30,155
	2002/2003	71,678	68,343	33,708	542,798	29,501
	2003/2004	73,282	75,234	31,418	550,545	31,554
	2004/2005	78,677	76,564	34,477	608,145	32,201
Northeast	2000/2001	36,357	35,018	12,009	196,334	13,506
	2001/2002	37,607	36,881	12,322	210,425	13,441
	2002/2003	41,450	39,440	13,177	239,205	14,053
	2003/2004	40,350	40,447	13,354	256,238	14,650
	2004/2005	40,767	39,866	14,582	276,158	14,886
Northwest	2000/2001	20,746	19,881	6,161	101,222	6,453
	2001/2002	21,151	20,437	6,172	107,207	6,518
	2002/2003	21,866	20,994	6,743	120,718	6,943
	2003/2004	19,105	20,599	5,541	111,222	6,505
	2004/2005	19,783	19,419	6,107	114,346	6,510
Toronto	2000/2001	122,177	107,668	64,203	1,057,472	61,926
	2001/2002	122,936	117,223	64,847	1,126,930	63,482
	2002/2003	129,871	122,119	67,817	1,182,686	66,693
	2003/2004	128,333	126,838	64,886	1,334,746	69,499
	2004/2005	133,169	130,054	67,792	1,417,631	72,056
West	2000/2001	84,304	80,223	29,334	501,775	42,080
	2001/2002	87,926	83,944	32,479	551,742	42,306
	2002/2003	89,792	89,798	32,063	601,171	43,084
	2003/2004	85,991	88,501	29,823	623,624	42,713
	2004/2005	90,823	87,391	33,782	678,436	43,339
Ontario	2000/2001	502,963	467,389	214,571	3,475,145	237,824
	2001/2002	524,824	503,552	226,733	3,776,413	246,424
	2002/2003	546,547	528,637	235,271	4,096,351	257,559
	2003/2004	533,451	534,825	230,106	4,326,306	260,694
	2004/2005	556,370	539,572	249,987	4,696,670	271,245

(1) Criminal proceedings received and disposed are individual criminal charges. There may be multiple charges laid against an accused in a single 'case'. The are approximately two charges per case.

(2) Charges pending are active charges that have a future court date scheduled as of the last day of the month. For example, where a bench warrant is issued against a person, no future court dates are scheduled until the bench warrant is executed. These charges are therefore treated as "inactive proceedings" and are excluded from the total number of pending charges.

(3) Criminal events heard in the Ontario Court of Justice are collected for each charge that was before the court. For example, if a person has been charged with two offences, the courts database shows two events for each court appearance. Events heard include trials, pre-trials, motion hearings, bail hearings, preliminary hearings and other hearings. A person-based appearance definition is currently being developed that will allow more accurate reporting of court events.

(4) Courtroom operating hours reflect hours during which courtrooms are in use; they do not measure working hours for court staff or judicial officers.

SOURCE: ICON

Ontario Court of Justice Criminal Charges Received [1]

Region	Location	00/01	01/02	02/03	03/04	04/05	Change from 00/01 to 04/05	% Change from 00/01 to 04/05
Central East	Barrie	16,684	17,492	17,902	17,561	19,168	2,484	15%
	Bracebridge	3,303	3,225	3,438	3,007	3,533	230	7%
	Cobourg	3,117	3,897	4,095	3,485	3,778	661	21%
	Lindsay	5,437	5,806	6,882	6,236	5,693	256	5%
	Newmarket	24,949	23,870	24,148	24,687	26,001	1,052	4%
	Orillia	2,381	2,485	2,694	2,923	2,340	-41	-2%
	Oshawa	22,744	25,889	24,910	26,468	27,475	4,731	21%
	Peterborough	6,025	7,211	7,006	6,490	7,008	983	16%
Central East Total		**84,640**	**89,875**	**91,075**	**90,857**	**94,996**	**10,356**	**12%**
Central West	Brampton	34,676	38,300	41,618	35,931	38,189	3,513	10%
	Brantford	8,480	8,305	7,517	7,795	8,220	-260	-3%
	Cayuga	1,571	1,698	1,509	1,584	1,594	23	1%
	Hamilton	21,496	21,210	20,828	20,876	19,975	-1,521	-7%
	Milton	7,829	9,481	8,921	9,442	8,919	1,090	14%
	Orangeville	4,322	4,785	4,497	4,605	4,402	80	2%
	Simcoe	2,779	2,330	2,772	2,493	2,847	68	2%
	St. Catharines	9,864	9,992	10,694	10,429	11,715	1,851	19%
	Welland	2,824	2,646	2,459	2,378	2,294	-530	-19%
Central West Total		**93,841**	**98,747**	**100,815**	**95,533**	**98,155**	**4,314**	**5%**
East	Belleville	6,582	7,298	7,887	6,683	7,146	564	9%
	Brockville	4,232	4,362	5,290	4,395	4,741	509	12%
	Cornwall	6,088	5,769	6,583	7,394	7,905	1,817	30%
	Kingston	7,347	8,073	7,973	6,761	7,593	246	3%
	L'Orignal	2,133	2,344	2,365	2,566	2,619	486	23%
	Napanee	1,757	2,291	2,298	1,897	2,283	526	30%
	Ottawa	25,041	28,435	30,247	34,290	37,301	12,260	49%
	Pembroke	3,944	3,870	4,173	4,580	4,336	392	10%
	Perth	3,043	2,963	3,462	3,696	3,992	949	31%
	Picton	731	1,177	1,400	1,020	761	30	4%
East Total		**60,898**	**66,582**	**71,678**	**73,282**	**78,677**	**17,779**	**29%**
Northeast	Cochrane	2,412	2,403	2,670	2,573	2,311	-101	-4%
	Elliot Lake	1,178	966	1,285	1,019	772	-406	-34%
	Espanola	507	599	571	695	663	156	31%
	Gore Bay	1,429	1,462	1,376	1,239	1,476	47	3%
	Haileybury	1,905	1,868	2,144	2,079	1,940	35	2%
	Kirkland Lake	386	465	463	409	384	-2	-1%
	North Bay	5,278	5,680	6,096	5,911	5,820	542	10%
	Parry Sound	2,254	2,700	2,322	2,336	2,441	187	8%
	Sault Ste. Marie	7,059	6,874	7,810	7,827	7,587	528	7%
	Sudbury	9,588	10,396	11,491	11,670	12,502	2,914	30%
	Timmins	4,361	4,194	5,222	4,592	4,871	510	12%
Northeast Total		**36,357**	**37,607**	**41,450**	**40,350**	**40,767**	**4,410**	**12%**
Northwest	Dryden	3,523	3,337	3,591	3,210	3,351	-172	-5%
	Fort Frances	1,464	1,647	1,467	1,138	1,289	-175	-12%
	Kenora	5,016	4,481	4,947	4,600	4,354	-662	-13%
	Thunder Bay	10,743	11,686	11,861	10,157	10,789	46	0%
Northwest Total		**20,746**	**21,151**	**21,866**	**19,105**	**19,783**	**-963**	**-5%**

Region	Location	00/01	01/02	02/03	03/04	04/05	Change from 00/01 to 04/05	% Change from 00/01 to 04/05
Toronto	1000 Finch Avenue West	23,773	24,142	26,068	22,769	20,612	-3161	-13%
	1911 Eglington Avenue	19,504	20,133	21,942	21,038	22,733	3,229	17%
	2201 Finch Avenue West	17,155	17,398	18,974	22,374	22,531	5,376	31%
	311 Jarvis Street	5,649	5,721	5,834	5,520	5,696	47	1%
	College Park	17,790	19,733	19,377	19,370	22,147	4357	24%
	Old City Hall	38,306	35,809	37,676	37,262	39,450	1144	3%
Toronto Total		**122,177**	**122,936**	**129,871**	**128,333**	**133,169**	**10,992**	**9%**
West	Chatham	5,867	5,607	5,385	5,739	4,931	-936	-16%
	Goderich	1,723	1,511	1,903	1,596	1,780	57	3%
	Guelph	5,451	6,009	5,727	5,691	6,345	894	16%
	Kitchener	16,852	19,258	19,416	18,179	20,647	3795	23%
	London	17,063	17,690	18,202	16,103	17,843	780	5%
	Owen Sound	3,306	3,368	3,794	3,482	3,375	69	2%
	Sarnia	6,250	6,141	6,901	6,546	6,324	74	1%
	St. Thomas	3,662	3,453	3,808	3,460	3,224	-438	-12%
	Stratford	3,045	2,570	2,919	2,695	2,653	-392	-13%
	Walkerton	2,465	2,403	2,547	2,057	2,129	-336	-14%
	Windsor	14,996	16,206	15,490	16,523	17,090	2,094	14%
	Woodstock	3,624	3,710	3,700	3,920	4,482	858	24%
West Total		**84,304**	**87,926**	**89,792**	**85,991**	**90,823**	**6,519**	**8%**
Ontario Total		**502,963**	**524,824**	**546,547**	**533,451**	**556,370**	**53,407**	**11%**

(1) Criminal proceedings received are individual criminal charges. There may be multiple charges laid against an accused in a single 'case'. The are approximately two charges per case.

SOURCE: ICON

Ontario Court of Justice Criminal Charges Disposed [1]

Region	Location	00/01	01/02	02/03	03/04	04/05	Change from 00/01 to 04/05	% Change from 00/01 to 04/05
Central East	Barrie	15,479	16,668	17,186	16,373	16,341	862	6%
	Bracebridge	3,605	3,149	3,194	3,273	3,361	-244	-7%
	Cobourg	3,537	3,392	3,931	3,612	3,790	253	7%
	Lindsay	4,996	5,423	6,514	5,856	6,281	1,285	26%
	Newmarket	20,363	25,513	24,577	24,546	22,674	2,311	11%
	Orillia	2,510	2,402	2,879	2,673	3,188	678	27%
	Oshawa	21,475	24,558	25,378	25,958	25,746	4,271	20%
	Peterborough	5,835	6,446	6,728	6,324	6,213	378	6%
Central East Total		**77,800**	**87,551**	**90,387**	**88,615**	**87,594**	**9,794**	**13%**
Central West	Brampton	30,207	34,382	38,415	35,647	38,948	8,741	29%
	Brantford	7,710	8,332	7,704	7,450	8,079	369	5%
	Cayuga	1,687	1,779	1,656	1,453	1,563	-124	-7%
	Hamilton	23,403	22,889	21,062	21,218	20,018	-3,385	-14%
	Milton	7,775	8,081	9,052	8,126	9,962	2,187	28%
	Orangeville	4,075	4,605	4,292	4,588	4,662	587	14%
	Simcoe	2,486	2,400	2,697	2,718	2,610	124	5%
	St. Catharines	9,667	10,420	10,356	10,906	10,769	1,102	11%
	Welland	2,948	2,776	2,322	2,485	2,073	-875	-30%
Central West Total		**89,958**	**95,664**	**97,556**	**94,591**	**98,684**	**8,726**	**10%**
East	Belleville	6,085	7,251	7,928	7,037	7,130	1,045	17%
	Brockville	3,712	4,444	4,578	4,864	4,316	604	16%
	Cornwall	5,944	5,755	6,496	6,491	7,781	1,837	31%
	Kingston	6,156	7,496	8,196	8,249	6,989	833	14%
	L'Orignal	2,544	2,217	2,506	2,535	2,413	-131	-5%
	Napanee	1,572	2,186	2,110	2,180	2,333	761	48%
	Ottawa	22,885	24,714	27,842	34,329	36,286	13,401	59%
	Pembroke	4,093	3,752	4,199	4,598	4,228	135	3%
	Perth	3,070	2,960	3,134	3,902	4,049	979	32%
	Picton	780	1,077	1,354	1,049	1,039	259	33%
East Total		**56,841**	**61,852**	**68,343**	**75,234**	**76,564**	**19,723**	**35%**
Northeast	Cochrane	2,469	2,483	2,610	2,506	2,389	-80	-3%
	Elliot Lake	1,056	1,230	1,105	1,338	879	-177	-17%
	Espanola	476	483	613	480	632	156	33%
	Gore Bay	1,247	1,504	1,407	1,269	1,446	199	16%
	Haileybury	1,703	1,622	1,953	2,117	1,944	241	14%
	Kirkland Lake	420	396	483	421	387	-33	-8%
	North Bay	5,525	5,815	5,711	5,849	5,873	348	6%
	Parry Sound	1,958	2,509	2,407	2,203	2,023	65	3%
	Sault Ste. Marie	7,375	6,806	7,446	7,988	7,416	41	1%
	Sudbury	8,701	9,872	11,077	11,555	12,143	3,442	40%
	Timmins	4,088	4,161	4,628	4,721	4,734	646	16%
Northeast Total		**35,018**	**36,881**	**39,440**	**40,447**	**39,866**	**4,848**	**14%**
Northwest	Dryden	3,138	3,128	3,435	3,538	2,976	-162	-5%
	Fort Frances	1,423	1,490	1,506	1,239	1,211	-212	-15%
	Kenora	5,040	4,501	4,853	4,735	4,663	-377	-7%
	Thunder Bay	10,280	11,318	11,200	11,087	10,569	289	3%
Northwest Total		**19,881**	**20,437**	**20,994**	**20,599**	**19,419**	**-462**	**-2%**

Region	Location	00/01	01/02	02/03	03/04	04/05	Change from 00/01 to 04/05	% Change from 00/01 to 04/05
Toronto	1000 Finch Avenue West	19,312	22,784	25,002	22,813	24,702	5,390	28%
	1911 Eglington Avenue	16,580	19,030	21,081	20,256	22,397	5,817	35%
	2201 Finch Avenue West	15,917	15,864	16,802	21,575	21,461	5,544	35%
	311 Jarvis Street	5,090	5,115	5,550	5,107	5,779	689	14%
	College Park	17,429	18,098	18,735	20,354	19,048	1,619	9%
	Old City Hall	33,340	36,332	34,949	36,733	36,667	3,327	10%
Toronto Total		**107,668**	**117,223**	**122,119**	**126,838**	**130,054**	**22,386**	**21%**
West	Chatham	5,998	5,334	5,167	5,729	4,907	-1,091	-18%
	Goderich	1,743	1,546	1,747	1,542	1,937	194	11%
	Guelph	5,031	5,800	5,450	6,115	5,985	954	19%
	Kitchener	16,909	17,527	20,314	18,903	20,559	3,650	22%
	London	16,227	16,515	17,156	17,628	17,634	1,407	9%
	Owen Sound	3,219	3,628	3,633	3,639	3,234	15	0%
	Sarnia	5,569	6,357	6,641	6,906	6,145	576	10%
	St. Thomas	3,455	3,667	3,725	3,550	2,931	-524	-15%
	Stratford	3,020	2,727	2,704	2,694	2,619	-401	-13%
	Walkerton	2,193	2,284	2,582	2,269	2,100	-93	-4%
	Windsor	12,799	15,004	17,005	15,904	15,395	2,596	20%
	Woodstock	4,060	3,555	3,674	3,622	3,945	-115	-3%
West Total		**80,223**	**83,944**	**89,798**	**88,501**	**87,391**	**7,168**	**9%**
Ontario Total		**467,389**	**503,552**	**528,637**	**534,825**	**539,572**	**72,183**	**15%**

(1) Criminal proceedings disposed are individual criminal charges. There may be multiple charges laid against an accused in a single 'case'. The are approximately two charges per case.

SOURCE: ICON

Ontario Court of Justice Criminal Charges Pending [1]

Region	Location	00/01	01/02	02/03	03/04	04/05	Change from 00/01 to 04/05	% Change from 00/01 to 04/05
Central East	Barrie	6,361	7,238	7,783	7,707	9,397	3,036	48%
	Bracebridge	748	791	986	820	1,150	402	54%
	Cobourg	898	1,369	1,414	1,402	1,523	625	70%
	Lindsay	2,245	2,578	2,924	3,179	2,844	599	27%
	Newmarket	14,137	12,378	11,724	10,557	14,734	597	4%
	Orillia	530	713	737	1,136	973	443	84%
	Oshawa	9,433	10,905	10,328	11,583	12,079	2,646	28%
	Peterborough	1,806	2,233	2,490	2,885	4,077	2,271	126%
Central East Total		**36,158**	**38,205**	**38,386**	**39,269**	**46,777**	**10,619**	**29%**
Central West	Brampton	16,075	19,584	20,300	20,681	20,543	4,468	28%
	Brantford	3,124	3,006	2,779	3,265	3,511	387	12%
	Cayuga	521	548	425	561	609	88	17%
	Hamilton	7,432	6,473	6,801	7,577	7,717	285	4%
	Milton	2,997	4,010	4,391	5,432	4,608	1,611	54%
	Orangeville	1,721	1,883	2,006	1,943	1,609	-112	-7%
	Simcoe	1,096	1,032	1,072	890	1,133	37	3%
	St. Catharines	4,457	4,059	4,502	4,503	5,710	1,253	28%
	Welland	1,199	961	1,101	963	1,030	-169	-14%
Central West Total		**38,622**	**41,556**	**43,377**	**45,815**	**46,470**	**7,848**	**20%**
East	Belleville	2,981	2,837	2,632	2,293	2,225	-756	-25%
	Brockville	1,702	1,534	2,028	1,748	2,024	322	19%
	Cornwall	3,248	3,162	3,115	3,678	3,986	738	23%
	Kingston	3,800	4,028	3,799	2,725	3,137	-663	-17%
	L'Orignal	777	949	802	770	1,076	299	38%
	Napanee	674	754	952	663	668	-6	-1%
	Ottawa	12,005	14,778	17,055	16,692	18,229	6,224	52%
	Pembroke	1,398	1,629	1,614	1,425	1,587	189	14%
	Perth	1,246	1,162	1,347	1,195	1,200	-46	-4%
	Picton	253	319	364	229	345	92	36%
East Total		**28,084**	**31,152**	**33,708**	**31,418**	**34,477**	**6,393**	**23%**
Northeast	Cochrane	880	807	695	528	588	-292	-33%
	Elliot Lake	550	256	456	303	377	-173	-31%
	Espanola	137	268	191	324	350	213	155%
	Gore Bay	483	487	427	476	463	-20	-4%
	Haileybury	485	660	701	638	679	194	40%
	Kirkland Lake	87	140	128	70	110	23	26%
	North Bay	1,543	1,515	1,728	2,116	1,925	382	25%
	Parry Sound	854	971	869	1,025	1,405	551	65%
	Sault Ste. Marie	2,389	2,346	2,411	2,334	2,742	353	15%
	Sudbury	3,376	3,741	4,144	4,102	4,354	978	29%
	Timmins	1,225	1,131	1,427	1,438	1,589	364	30%
Northeast Total		**12,009**	**12,322**	**13,177**	**13,354**	**14,582**	**2,573**	**21%**
Northwest	Dryden	771	753	904	641	862	91	12%
	Fort Frances	264	418	320	241	333	69	26%
	Kenora	1,842	1,620	1,610	1,224	1,434	-408	-22%
	Thunder Bay	3,284	3,381	3,909	3,435	3,478	194	6%
Northwest Total		**6,161**	**6,172**	**6,743**	**5,541**	**6,107**	**-54**	**-1%**

Region	Location	00/01	01/02	02/03	03/04	04/05	Change from 00/01 to 04/05	% Change from 00/01 to 04/05
Toronto	1000 Finch Avenue West	13,059	13,688	14,432	13,642	11,472	-1,587	-12%
	1911 Eglington Avenue	9,178	9,907	10,097	11,005	12,077	2,899	32%
	2201 Finch Avenue West	8,204	8,296	9,829	10,676	12,018	3,814	46%
	311 Jarvis Street	2,175	2,351	2,608	3,046	2,646	471	22%
	College Park	9,471	10,009	10,353	8,967	9,536	65	1%
	Old City Hall	22,116	20,596	20,498	17,550	20,043	-2,073	-9%
Toronto Total		**64,203**	**64,847**	**67,817**	**64,886**	**67,792**	**3,589**	**6%**
West	Chatham	1,375	1,655	1,865	1,873	1,560	185	13%
	Goderich	481	493	570	600	584	103	21%
	Guelph	1,773	2,000	2,199	1,846	2,184	411	23%
	Kitchener	6,519	7,733	6,653	5,657	5,932	-587	-9%
	London	5,993	7,219	8,310	7,325	7,855	1,862	31%
	Owen Sound	900	752	1060	1,009	1,123	223	25%
	Sarnia	2,293	2,141	2,232	1,896	2,053	-240	-10%
	St. Thomas	1,169	921	1088	964	1256	87	7%
	Stratford	574	446	658	632	722	148	26%
	Walkerton	811	915	815	638	834	23	3%
	Windsor	6,288	6,984	5,304	5,702	7,534	1246	20%
	Woodstock	1,158	1,220	1,309	1,681	2,145	987	85%
West Total		**29,334**	**32,479**	**32,063**	**29,823**	**33,782**	**4,448**	**15%**
Ontario Total		**214,571**	**226,733**	**235,271**	**230,106**	**249,987**	**35,416**	**17%**

(1) Charges pending are active charges that have a future court date scheduled as of the last day of the month. For example, where a bench warrant is issued against a person, no future court dates are scheduled until the bench warrant is executed. These charges are therefore treated as "inactive proceedings" and are excluded from the total number of pending charges.

SOURCE: ICON

Ontario Court of Justice Criminal Events Heard [1]

Region	Location	00/01	01/02	02/03	03/04	04/05	Change from 00/01 to 04/05	% Change from 00/01 to 04/05
Central East	Barrie	101,810	104,960	117,853	117,646	136,935	35,125	35%
	Bracebridge	16,725	14,516	14,747	17,112	17,820	1,095	7%
	Cobourg	18,276	22,261	25,399	23,686	26,755	8,479	46%
	Lindsay	36,846	40,317	48,802	47,187	50,935	14,089	38%
	Newmarket	173,255	175,911	184,598	188,578	221,046	47,791	28%
	Orillia	11,905	12,720	14,053	15,656	14,046	2,141	18%
	Oshawa	153,585	180,135	194,387	218,656	260,556	106,971	70%
	Peterborough	46,870	53,947	56,781	59,407	77,509	30,639	65%
Central East Total		**559,272**	**604,767**	**656,620**	**687,928**	**805,602**	**246,330**	**44%**
Central West	Brampton	248,684	296,214	323,994	307,517	341,164	92,480	37%
	Brantford	54,592	55,460	52,301	55,344	55,679	1,087	2%
	Cayuga	9,081	10,153	8,443	8,873	9,520	439	5%
	Hamilton	152,324	151,127	156,354	170,477	163,790	11,466	8%
	Milton	45,356	57,601	63,746	68,205	69,716	24,360	54%
	Orangeville	25,333	26,967	28,433	28,156	28,240	2,907	11%
	Simcoe	15,983	15,676	17,063	18,750	16,934	951	6%
	St. Catharines	66,149	70,897	84,564	86,022	92,315	26,166	40%
	Welland	21,379	19,136	18,255	18,659	18,994	-2,385	-11%
Central West Total		**638,881**	**703,231**	**753,153**	**762,003**	**796,352**	**157,471**	**25%**
East	Belleville	47,850	49,400	53,590	51,419	51,416	3,566	7%
	Brockville	24,737	24,868	32,712	27,481	31,196	6,459	26%
	Cornwall	45,693	38,955	42,748	47,729	62,887	17,194	38%
	Kingston	57,601	73,003	76,549	65,267	63,056	5,455	9%
	L'Orignal	10,947	10,854	10,884	12,263	11,700	753	7%
	Napanee	10,596	14,250	14,711	11,980	12,961	2,365	22%
	Ottawa	170,545	212,028	255,628	275,101	308,636	138,091	81%
	Pembroke	23,431	23,337	24,297	26,256	28,259	4,828	21%
	Perth	24,195	20,622	24,652	27,490	31,966	7,771	32%
	Picton	4,594	4,794	7,027	5,559	6,068	1,474	32%
East Total		**420,189**	**472,111**	**542,798**	**550,545**	**608,145**	**187,956**	**45%**
Northeast	Cochrane	11,068	11,358	11,874	11,063	11,024	-44	0%
	Elliot Lake	5,095	4,747	5,941	5,870	3,879	-1,216	-24%
	Espanola	2,026	2,693	3,117	3,928	3,300	1,274	63%
	Gore Bay	7,335	7,213	6,986	7,096	9,099	1,764	24%
	Haileybury	9,076	8,750	13,290	13,781	12,251	3,175	35%
	Kirkland Lake	1,584	1,867	1,945	2,193	2,292	708	45%
	North Bay	37,503	39,535	38,731	43,706	49,756	12,253	33%
	Parry Sound	11,608	13,407	13,278	13,459	15,046	3,438	30%
	Sault Ste. Marie	36,246	36,884	42,201	47,174	54,265	18,019	50%
	Sudbury	58,395	66,753	79,411	85,129	88,783	30,388	52%
	Timmins	16,398	17,218	22,431	22,839	26,463	10,065	61%
Northeast Total		**196,334**	**210,425**	**239,205**	**256,238**	**276,158**	**79,824**	**41%**
Northwest	Dryden	13,132	13,400	15,795	14,410	13,311	179	1%
	Fort Frances	5,561	6,349	6,604	5,156	5,782	221	4%
	Kenora	23,257	23,173	24,346	24,512	27,356	4,099	18%
	Thunder Bay	59,272	64,285	73,973	67,144	67,897	8,625	15%
Northwest Total		**101,222**	**107,207**	**120,718**	**111,222**	**114,346**	**13,124**	**13%**

Region	Location	00/01	01/02	02/03	03/04	04/05	Change from 00/01 to 04/05	% Change from 00/01 to 04/05
Toronto	1000 Finch Avenue West	182,389	199,579	222,352	222,889	217,743	35,354	19%
	1911 Eglington Avenue	134,837	154,095	175,098	197,702	222,512	87,675	65%
	2201 Finch Avenue West	128,545	146,585	152,029	202,394	219,525	90,980	71%
	311 Jarvis Street	40,513	44,134	49,563	47,238	56,095	15,582	38%
	College Park	165,809	175,955	186,632	204,682	231,937	66,128	40%
	Old City Hall	405,379	406,582	397,012	459,841	469,819	64,440	16%
Toronto Total		**1,057,472**	**1,126,930**	**1,182,686**	**1,334,746**	**1,417,631**	**360,159**	**34%**
West	Chatham	31,405	31,075	31,978	43,174	32,983	1,578	5%
	Goderich	7,086	6,029	8,076	7,343	8,245	1159	16%
	Guelph	29,587	34,957	33,788	34,235	39,145	9,558	32%
	Kitchener	105,329	114,627	124,784	115,224	137,794	32,465	31%
	London	114,184	133,791	151,828	159,660	165,628	51,444	45%
	Owen Sound	15,722	15,133	16,792	18,154	17,704	1,982	13%
	Sarnia	37,066	37,719	40,966	41,880	40,878	3,812	10%
	St. Thomas	20,087	19,132	25,781	25,327	23,076	2,989	15%
	Stratford	11,715	10,091	12,155	12,865	13,074	1,359	12%
	Walkerton	11,616	13,317	13,615	11,107	12,790	1,174	10%
	Windsor	97,618	115,890	117,790	122,826	143,695	46,077	47%
	Woodstock	20,360	19,981	23,618	31,829	43,424	23,064	113%
West Total		**501,775**	**551,742**	**601,171**	**623,624**	**678,436**	**176,661**	**35%**
Ontario Total		**3,475,145**	**3,776,413**	**4,096,351**	**4,326,306**	**4,696,670**	**1,221,525**	**35%**

(1) Criminal events heard in the Ontario Court of Justice are collected for each charge that was before the court. For example, if a person has been charged with two offences, the courts data base shows two events for each court appearance. Events heard include trials, pre trials, motion hearings, bail hearings, preliminary hearings and other hearings. A person-based appearance definition is currently being developed that will allow more accurate reporting of court events.

SOURCE: ICON

Superior Court of Justice Criminal Overview by Region

Region	Fiscal Year	Indictments & Appeals Received [1]	Indictments & Appeals Disposed [2]	Indictments & Appeals Pending [3]	Events Heard [4]	Courtroom Operating Hours [5]
Central East	2000/2001	526	600	461	1,348	6,645
	2001/2002	460	550	389	1,504	6,007
	2002/2003	598	502	462	1,720	7,017
	2003/2004	608	597	480	2,217	7,120
	2004/2005	654	624	523	1,900	7,444
Central West	2000/2001	874	934	539	3,833	9,899
	2001/2002	872	862	561	4,211	8,788
	2002/2003	910	869	631	4,412	9,697
	2003/2004	821	841	598	4,712	9,964
	2004/2005	970	848	708	4,816	10,883
East	2000/2001	832	761	678	2,494	6,463
	2001/2002	684	758	617	2,650	6,750
	2002/2003	752	794	560	2,787	5,610
	2003/2004	903	782	657	2,218	4,759
	2004/2005	911	930	612	2,471	5,524
Northeast	2000/2001	369	347	223	861	2,303
	2001/2002	387	364	238	889	2,206
	2002/2003	403	388	242	897	2,440
	2003/2004	405	429	218	1,180	2,331
	2004/2005	342	338	217	910	2,248
Northwest	2000/2001	142	143	76	549	749
	2001/2002	176	128	76	554	953
	2002/2003	122	128	73	622	836
	2003/2004	122	136	70	429	799
	2004/2005	118	94	94	351	591
Toronto	2000/2001	1,174	1,377	845	7,281	15,498
	2001/2002	1,179	1,162	883	7,945	14,539
	2002/2003	1,217	1,039	1,147	5,863	15,269
	2003/2004	1,386	1,182	1,384	5,245	16,045
	2004/2005	1,157	1,147	1,370	5,225	16,328
West	2000/2001	851	724	686	2,600	6,779
	2001/2002	876	921	650	2,925	6,506
	2002/2003	864	772	736	2,494	5,706
	2003/2004	801	780	753	2,940	7,415
	2004/2005	782	770	767	3,353	6,687
Ontario	2000/2001	4,768	4,886	3,508	18,966	48,335
	2001/2002	4,634	4,745	3,414	20,678	45,750
	2002/2003	4,866	4,492	3,851	18,795	46,574
	2003/2004	5,046	4,747	4,160	18,941	48,433
	2004/2005	4,934	4,751	4,291	19,026	49,706

(1) New criminal proceedings include indictments and appeals. Bench warrants executed or re-elections from jury trials/non-jury trials are not included.

(2) Criminal proceedings disposed include indictments and appeals. Bench warrants executed or re-elections from jury trials/non-jury trials are not included.

(3) Criminal proceedings pending include indictments and appeals. Charges with a bench warrant outstanding are not included.

(4) Events heard include trials, pre-trials, motion hearings, bail hearings, appeal hearings and other hearings heard for indictments and appeals before the court.

(5) Courtroom operating hours reflect hours during which courtrooms are in use; they do not measure working hours for court staff or judicial officers.

SOURCE: CISS

Superior Court of Justice Criminal Indictments and Appeals Received [1]

Region	Location	00/01	01/02	02/03	03/04	04/05	Change from 00/01 to 04/05	% Change from 00/01 to 04/05
Central East	Barrie	173	118	166	188	221	48	28%
	Bracebridge	29	29	17	23	24	-5	-17%
	Cobourg	20	9	25	20	28	8	40%
	Lindsay	26	28	37	34	52	26	100%
	Newmarket	97	138	177	163	159	62	64%
	Peterborough	38	28	28	28	28	-10	-26%
	Whitby	143	110	148	152	142	-1	-1%
Central East Total		**526**	**460**	**598**	**608**	**654**	**128**	**24%**
Central West	Brampton	282	327	431	340	494	212	75%
	Brantford	32	20	24	10	11	-21	-66%
	Cayuga	22	14	16	19	13	-9	-41%
	Hamilton	142	203	167	161	204	62	44%
	Milton	117	74	70	83	88	-29	-25%
	Orangeville	27	39	37	35	39	12	44%
	Simcoe	24	12	7	19	8	-16	-67%
	St. Catharines	95	69	48	51	29	-66	-69%
	Welland	133	114	110	103	84	-49	-37%
Central West Total		**874**	**872**	**910**	**821**	**970**	**96**	**11%**
East	Belleville	70	70	57	71	56	-14	-20%
	Brockville	20	20	21	20	24	4	20%
	Cornwall	86	88	74	71	103	17	20%
	Kingston	117	143	106	148	163	46	39%
	L'orignal	46	49	77	66	56	10	22%
	Napanee	30	26	26	45	36	6	20%
	Ottawa	361	218	317	397	389	28	8%
	Pembroke	62	32	37	37	38	-24	-39%
	Perth	30	29	26	20	25	-5	-17%
	Picton	10	9	11	28	21	11	110%
East Total		**832**	**684**	**752**	**903**	**911**	**79**	**10%**
Northeast	Cochrane	15	30	52	34	25	10	67%
	Gore Bay	18	15	18	13	27	9	50%
	Haileybury	18	32	35	21	11	-7	-39%
	North Bay	75	80	77	71	57	-18	-24%
	Parry Sound	16	13	14	16	17	1	6%
	Sault Ste. Marie	118	66	70	76	68	-50	-42%
	Sudbury	85	122	104	136	112	27	32%
	Timmins	24	29	33	38	25	1	4%
Northeast Total		**369**	**387**	**403**	**405**	**342**	**-27**	**-7%**
Northwest	Fort Frances	6	20	11	3	3	-3	-50%
	Kenora	38	86	31	43	58	20	53%
	Thunder Bay	98	70	80	76	57	-41	-42%
Northwest Total		**142**	**176**	**122**	**122**	**118**	**-24**	**-17%**

Region	Location	00/01	01/02	02/03	03/04	04/05	Change from 00/01 to 04/05	% Change from 00/01 to 04/05
Toronto	Toronto Superior Court Of Justice	1,174	1,179	1,217	1,386	1,157	-17	-1%
Toronto Total		**1,174**	**1,179**	**1,217**	**1,386**	**1,157**	**-17**	**-1%**
West	Chatham	28	23	29	39	23	-5	-18%
	Goderich	37	38	44	14	37	0	0%
	Guelph	72	62	60	75	65	-7	-10%
	Kitchener	125	92	82	92	90	-35	-28%
	London	271	296	314	269	194	-77	-28%
	Owen Sound	17	27	16	15	5	-12	-71%
	Sarnia	52	52	51	50	56	4	8%
	St. Thomas	53	45	49	44	41	-12	-23%
	Stratford	19	20	19	20	34	15	79%
	Walkerton	11	13	19	23	10	-1	-9%
	Windsor	121	167	154	141	194	73	60%
	Woodstock	45	41	27	19	33	-12	-27%
West Total		**851**	**876**	**864**	**801**	**782**	**-69**	**-8%**
Ontario Total		**4,768**	**4,634**	**4,866**	**5,046**	**4,934**	**166**	**3%**

(1) New criminal proceedings include indictments and appeals. Bench warrants executed or re-elections from jury trials/non-jury trials are not included.

SOURCE: ICON

Superior Court of Justice Criminal Indictments and Appeals Disposed [1]

Region	Location	00/01	01/02	02/03	03/04	04/05	Change from 00/01 to 04/05	% Change from 00/01 to 04/05
Central East	Barrie	162	162	137	171	210	48	30%
	Bracebridge	24	32	13	17	19	-5	-21%
	Cobourg	26	22	16	17	26	0	0%
	Lindsay	22	30	29	50	53	31	141%
	Newmarket	135	159	146	174	151	16	12%
	Peterborough	60	24	28	11	37	-23	-38%
	Whitby	171	121	133	157	128	-43	-25%
Central East Total		**600**	**550**	**502**	**597**	**624**	**24**	**4%**
Central West	Brampton	313	304	322	358	394	81	26%
	Brantford	40	16	22	19	9	-31	-78%
	Cayuga	17	21	13	15	7	-10	-59%
	Hamilton	183	176	189	171	188	5	3%
	Milton	110	83	79	73	79	-31	-28%
	Orangeville	22	28	36	42	43	21	95%
	Simcoe	21	10	9	12	10	-11	-52%
	St. Catharines	77	104	70	55	36	-41	-53%
	Welland	151	120	129	96	82	-69	-46%
Central West Total		**934**	**862**	**869**	**841**	**848**	**-86**	**-9%**
East	Belleville	51	82	53	76	68	17	33%
	Brockville	10	15	32	15	17	7	70%
	Cornwall	69	94	107	66	83	14	20%
	Kingston	120	112	133	133	168	48	40%
	L'orignal	42	67	50	71	66	24	57%
	Napanee	32	31	25	39	38	6	19%
	Ottawa	338	277	327	317	389	51	15%
	Pembroke	63	47	38	31	45	-18	-29%
	Perth	24	23	21	22	26	2	8%
	Picton	12	10	8	12	30	18	150%
East Total		**761**	**758**	**794**	**782**	**930**	**169**	**22%**
Northeast	Cochrane	20	25	44	30	25	5	25%
	Gore Bay	18	15	13	18	16	-2	-11%
	Haileybury	19	23	24	27	13	-6	-32%
	North Bay	70	87	61	90	54	-16	-23%
	Parry Sound	18	21	13	13	15	-3	-17%
	Sault Ste. Marie	85	80	64	79	57	-28	-33%
	Sudbury	86	91	129	133	130	44	51%
	Timmins	31	22	40	39	28	-3	-10%
Northeast Total		**347**	**364**	**388**	**429**	**338**	**-9**	**-3%**
Northwest	Fort Frances	8	19	10	3	5	-3	-38%
	Kenora	36	39	47	53	41	5	14%
	Thunder Bay	99	70	71	80	48	-51	-52%
Northwest Total		**143**	**128**	**128**	**136**	**94**	**-49**	**-34%**

Region	Location	00/01	01/02	02/03	03/04	04/05	Change from 00/01 to 04/05	% Change from 00/01 to 04/05
Toronto	Toronto Superior Court Of Justice	1,377	1,162	1,039	1,182	1,147	-230	-17%
Toronto Total		**1,377**	**1,162**	**1,039**	**1,182**	**1,147**	**-230**	**-17%**
West	Chatham	43	41	23	40	22	-21	-49%
	Goderich	29	44	35	19	47	18	62%
	Guelph	61	61	60	68	68	7	11%
	Kitchener	120	105	89	100	97	-23	-19%
	London	166	341	216	229	225	59	36%
	Owen Sound	16	21	17	12	8	-8	-50%
	Sarnia	37	64	44	46	55	18	49%
	St. Thomas	48	43	56	55	34	-14	-29%
	Stratford	18	23	15	25	31	13	72%
	Walkerton	6	17	14	28	10	4	67%
	Windsor	124	115	169	139	144	20	16%
	Woodstock	56	46	34	19	29	-27	-48%
West Total		**724**	**921**	**772**	**780**	**770**	**46**	**6%**
Ontario Total		**4,886**	**4,745**	**4,492**	**4,747**	**4,751**	**-135**	**-3%**

(1) Criminal proceedings disposed include indictments and appeals. Bench warrants executed or re-elections from jury trials/non-jury trials are not included.

SOURCE: ICON

Superior Court of Justice Criminal Indictments and Appeals Pending [1]

Region	Location	00/01	01/02	02/03	03/04	04/05	Change from 00/01 to 04/05	% Change from 00/01 to 04/05
Central East	Barrie	109	97	105	124	135	26	24%
	Bracebridge	19	11	12	20	24	5	26%
	Cobourg	20	7	17	19	21	1	5%
	Lindsay	37	36	43	27	44	7	19%
	Newmarket	142	114	145	134	142	0	0%
	Peterborough	23	27	27	44	37	14	61%
	Whitby	111	97	113	112	120	9	8%
Central East Total		**461**	**389**	**462**	**480**	**523**	**62**	**13%**
Central West	Brampton	155	178	268	245	337	182	117%
	Brantford	10	14	16	7	9	-1	-10%
	Cayuga	11	4	7	11	17	6	55%
	Hamilton	59	85	136	123	139	80	136%
	Milton	72	63	54	61	70	-2	-3%
	Orangeville	15	28	29	22	18	3	20%
	Simcoe	8	12	10	18	16	8	100%
	St. Catharines	84	58	36	32	25	-59	-70%
	Welland	125	119	75	79	77	-48	-38%
Central West Total		**539**	**561**	**631**	**598**	**708**	**169**	**31%**
East	Belleville	50	36	41	36	23	-27	-54%
	Brockville	19	24	13	18	25	6	32%
	Cornwall	95	87	51	59	78	-17	-18%
	Kingston	76	114	83	96	84	8	11%
	L'orignal	53	34	61	53	42	-11	-21%
	Napanee	18	13	14	20	18	0	0%
	Ottawa	295	254	237	299	289	-6	-2%
	Pembroke	47	30	29	34	24	-23	-49%
	Perth	18	19	23	20	19	1	6%
	Picton	7	6	8	22	10	3	43%
East Total		**678**	**617**	**560**	**657**	**612**	**-66**	**-10%**
Northeast	Cochrane	6	11	17	20	19	13	217%
	Gore Bay	10	10	14	10	21	11	110%
	Haileybury	5	10	17	11	9	4	80%
	North Bay	42	33	47	31	33	-9	-21%
	Parry Sound	14	7	6	11	14	0	0%
	Sault Ste. Marie	57	39	45	38	46	-11	-19%
	Sudbury	78	110	84	88	69	-9	-12%
	Timmins	11	18	12	9	6	-5	-45%
Northeast Total		**223**	**238**	**242**	**218**	**217**	**-6**	**-3%**
Northwest	Fort Frances	3	3	4	5	2	-1	-33%
	Kenora	18	25	13	13	32	14	78%
	Thunder Bay	55	48	56	52	60	5	9%
Northwest Total		**76**	**76**	**73**	**70**	**94**	**18**	**24%**

Region	Location	00/01	01/02	02/03	03/04	04/05	Change from 00/01 to 04/05	% Change from 00/01 to 04/05
Toronto	Toronto Superior Court Of Justice	845	883	1,147	1,384	1,370	525	62%
Toronto Total		**845**	**883**	**1,147**	**1,384**	**1,370**	**525**	**62%**
West	Chatham	36	17	23	22	24	-12	-33%
	Goderich	24	16	29	30	22	-2	-8%
	Guelph	28	26	29	30	26	-2	-7%
	Kitchener	81	79	72	65	60	-21	-26%
	London	303	259	356	394	361	58	19%
	Owen Sound	10	12	5	6	2	-8	-80%
	Sarnia	40	30	36	40	38	-2	-5%
	St. Thomas	53	54	46	36	44	-9	-17%
	Stratford	12	10	14	9	12	0	0%
	Walkerton	9	8	13	6	6	-3	-33%
	Windsor	64	118	100	102	156	92	144%
	Woodstock	26	21	13	13	16	-10	-38%
West Total		**686**	**650**	**736**	**753**	**767**	**81**	**12%**
Ontario Total		**3,508**	**3,414**	**3,851**	**4,160**	**4,291**	**783**	**22%**

(1) Criminal proceedings pending include indictments and appeals. Charges with a bench warrant outstanding are not included..

SOURCE: ICON

Superior Court of Justice Criminal Indictments and Appeals Events Heard [1]

Region	Location	00/01	01/02	02/03	03/04	04/05	Change from 00/01 to 04/05	% Change from 00/01 to 04/05
Central East	Barrie	396	425	714	838	672	276	70%
	Bracebridge	54	67	32	35	69	15	28%
	Cobourg	41	34	39	37	36	-5	-12%
	Lindsay	59	63	78	165	95	36	61%
	Newmarket	385	468	424	543	428	43	11%
	Peterborough	64	34	33	76	117	53	83%
	Whitby	349	413	400	523	483	134	38%
Central East Total		**1,348**	**1,504**	**1,720**	**2,217**	**1,900**	**552**	**41%**
Central West	Brampton	2,203	2,636	2,818	3,294	3,428	1,225	56%
	Brantford	124	75	101	90	83	-41	-33%
	Cayuga	32	37	37	42	43	11	34%
	Hamilton	351	372	383	337	399	48	14%
	Milton	443	419	370	335	277	-166	-37%
	Orangeville	36	31	39	48	48	12	33%
	Simcoe	56	48	25	42	16	-40	-71%
	St. Catharines	264	257	209	180	167	-97	-37%
	Welland	324	336	430	344	355	31	10%
Central West Total		**3,833**	**4,211**	**4,412**	**4,712**	**4,816**	**983**	**26%**
East	Belleville	337	440	413	344	289	-48	-14%
	Brockville	62	63	103	73	74	12	19%
	Cornwall	294	352	334	251	347	53	18%
	Kingston	271	257	307	275	362	91	34%
	L'orignal	595	626	621	481	392	-203	-34%
	Napanee	64	63	68	121	200	136	213%
	Ottawa	592	585	738	480	593	1	0%
	Pembroke	189	153	95	98	113	-76	-40%
	Perth	59	68	65	27	29	-30	-51%
	Picton	31	43	43	68	72	41	132%
East Total		**2,494**	**2,650**	**2,787**	**2,218**	**2,471**	**-23**	**-1%**
Northeast	Cochrane	37	38	90	63	53	16	43%
	Gore Bay	32	32	42	40	55	23	72%
	Haileybury	47	67	45	70	43	-4	-9%
	North Bay	133	166	151	328	171	38	29%
	Parry Sound	37	42	21	28	36	-1	-3%
	Sault Ste. Marie	289	244	208	249	185	-104	-36%
	Sudbury	233	255	265	322	318	85	36%
	Timmins	53	45	75	80	49	-4	-8%
Northeast Total		**861**	**889**	**897**	**1,180**	**910**	**49**	**6%**
Northwest	Fort Frances	10	35	32	9	9	-1	-10%
	Kenora	167	99	121	142	103	-64	-38%
	Thunder Bay	372	420	469	278	239	-133	-36%
Northwest Total		**549**	**554**	**622**	**429**	**351**	**-198**	**-36%**

Region	Location	00/01	01/02	02/03	03/04	04/05	Change from 00/01 to 04/05	% Change from 00/01 to 04/05
Toronto	Toronto Superior Court Of Justice	7,281	7,945	5,863	5,245	5,225	-2,056	-28%
Toronto Total		**7,281**	**7,945**	**5,863**	**5,245**	**5,225**	**-2,056**	**-28%**
West	Chatham	97	84	74	101	76	-21	-22%
	Goderich	74	91	77	53	85	11	15%
	Guelph	178	189	136	199	277	99	56%
	Kitchener	476	495	443	539	559	83	17%
	London	585	883	537	707	687	102	17%
	Owen Sound	53	65	48	34	20	-33	-62%
	Sarnia	145	231	105	152	160	15	10%
	St. Thomas	93	56	65	65	51	-42	-45%
	Stratford	42	38	19	31	40	-2	-5%
	Walkerton	39	54	92	91	61	22	56%
	Windsor	757	693	863	949	1307	550	73%
	Woodstock	61	46	35	19	30	-31	-51%
West Total		**2,600**	**2,925**	**2,494**	**2,940**	**3,353**	**753**	**29%**
Ontario Total		**18,966**	**20,678**	**18,795**	**18,941**	**19,026**	**60**	**0%**

(1) Events heard include trials, pre-trials, motion hearings, bail hearings, appeal hearings and other hearings heard for indictments and appeals before the court.

SOURCE: ICON

Family Overview by Region [1][2] Superior Court of Justice and Ontario Court of Justice

Region	Fiscal Year	Proceedings Received [3]	Events Heard [4]	Courtroom Operating Hours [5]
Central East	2000/2001	13,232	28,746	13,980
	2001/2002	12,426	28,763	14,867
	2002/2003	11,555	24,114	14,460
	2003/2004	12,792	23,471	15,427
	2004/2005	13,998	23,330	16,352
Central West	2000/2001	15,221	19,374	13,661
	2001/2002	14,586	21,825	14,289
	2002/2003	14,932	21,005	14,371
	2003/2004	15,528	22,155	14,792
	2004/2005	17,010	26,130	17,505
East [6]	2000/2001	16,342	13,708	12,014
	2001/2002	16,342	16,498	12,615
	2002/2003	16,342	17,643	11,720
	2003/2004	15,292	18,272	11,320
	2004/2005	15,866	20,003	12,215
Northeast	2000/2001	5,980	8,730	5,367
	2001/2002	6,573	8,691	5,600
	2002/2003	6,920	10,425	5,411
	2003/2004	6,796	10,096	5,000
	2004/2005	5,553	8,503	5,489
Northwest [7]	2000/2001	2,341	2,395	1,588
	2001/2002	2,163	3,179	1,773
	2002/2003	2,907	3,463	1,570
	2003/2004	1,940	2,943	1,809
	2004/2005	1,916	3,281	2,177
Toronto	2000/2001	21,159	19,745	14,495
	2001/2002	20,488	18,724	13,668
	2002/2003	20,572	21,693	13,423
	2003/2004	22,616	21,014	13,328
	2004/2005	19,975	19,211	13,008
West	2000/2001	16,111	20,570	13,993
	2001/2002	16,572	26,622	15,081
	2002/2003	16,284	28,464	13,827
	2003/2004	16,724	29,600	13,838
	2004/2005	16,231	26,683	14,155
Ontario	2000/2001	90,386	113,268	75,099
	2001/2002	89,150	124,302	77,893
	2002/2003	89,512	126,807	74,782
	2003/2004	91,688	127,551	75,515
	2004/2005	90,549	127,141	80,902

(1) As of July 2004, all family law matters in the Superior Court of Justice became subject to the *Family Law Rules*.

(2) Includes data for cases in the Ontario Court of Justice and the Superior Court of Justice.

(3) Includes applications, petitions and statements of claim filed in the Superior Court of Justice and applications filed in the Ontario Court of Justice.

(4) Includes trials, pre-trials, settlement conferences, trial management conferences, motions, case conferences and first court dates.

(5) Courtroom operating hours reflect hours during which courtrooms are in use; they do not measure working hours for court staff or judicial officers.

(6) New family proceedings in the East Region were collected in a manner inconsistent with previous years from April 2001 through October 2003. Data from 2000/01 was therefore used for the East Region new proceedings for these months.

(7) New family proceedings in the Northwest Region Ontario Court of Justice have been revised for the past five fiscal years to correct coding errors. The revised data show a lower number of new proceedings than previously reported.

SOURCE: CISS

Family Proceedings Received [1][2] Superior Court of Justice and Ontario Court of Justice

Region	Location	00/01	01/02	02/03	03/04	04/05	Change from 00/01 to 04/05	% Change from 00/01 to 04/05
Central East	Barrie	3,239	3,016	2,819	3,083	3,116	-123	-4%
	Bracebridge	634	547	540	534	499	-135	-21%
	Cobourg	695	679	620	697	679	-16	-2%
	Lindsay	546	541	555	628	700	154	28%
	Newmarket	2,453	2,142	2,051	2,321	3,311	858	35%
	Oshawa	4,597	4,666	3,902	4,729	4,817	220	5%
	Peterborough	1,013	834	757	800	876	-137	-14%
	Whitby	55	1	311	0	0	-55	-100%
Central East Total		**13,232**	**12,426**	**11,555**	**12,792**	**13,998**	**766**	**6%**
Central West	Brampton	4,618	4,354	4,071	4,363	5,712	1,094	24%
	Brantford	875	953	910	1,334	1,124	249	28%
	Cayuga	214	242	273	323	415	201	94%
	Hamilton	3,309	3,171	3,275	3,303	3,851	542	16%
	Milton	1,878	1,620	1,724	1,919	1,575	-303	-16%
	Niagara Falls	1,112	1,225	1,375	1,358	1,388	276	25%
	Orangeville	421	490	486	473	482	61	14%
	Simcoe	509	487	611	531	471	-38	-7%
	St. Catharines	1,523	1,266	1,401	1,179	1,354	-169	-11%
	Welland	762	778	806	745	638	-124	-16%
Central West Total		**15,221**	**14,586**	**14,932**	**15,528**	**17,010**	**1,789**	**12%**
East [3]	Belleville	1,836	1,836	1,836	2,176	2,565	729	40%
	Brockville	2,683	2,683	2,683	1,079	625	-2,058	-77%
	Cornwall	837	837	837	818	801	-36	-4%
	Kingston	1,714	1,714	1,714	1,643	1,402	-312	-18%
	L'orignal	1,101	1,101	1,101	871	648	-453	-41%
	Napanee	262	262	262	316	340	78	30%
	Ottawa	6,084	6,084	6,084	6,453	7,578	1,494	25%
	Pembroke	983	983	983	1,044	950	-33	-3%
	Perth	644	644	644	670	621	-23	-4%
	Picton	198	198	198	222	336	138	70%
East Total		**16,342**	**16,342**	**16,342**	**15,292**	**15,866**	**-476**	**-3%**
Northeast	Cochrane	526	676	660	596	564	38	7%
	Elliot Lake	102	88	114	92	76	-26	-25%
	Espanola	37	35	26	47	41	4	11%
	Gore Bay	241	296	334	223	261	20	8%
	Haileybury	101	104	102	116	98	-3	-3%
	Kirkland Lake	243	267	260	231	142	-101	-42%
	North Bay	816	807	1,048	1,094	891	75	9%
	Parry Sound	319	313	272	236	218	-101	-32%
	Sault Ste. Marie	708	675	878	1,013	659	-49	-7%
	Sudbury	1,973	2,323	2,479	2,183	1,948	-25	-1%
	Timmins	914	989	747	965	655	-259	-28%
Northeast Total		**5,980**	**6,573**	**6,920**	**6,796**	**5,553**	**-427**	**-7%**
Northwest [4]	Dryden	222	235	263	264	254	32	14%
	Fort Frances	172	117	196	90	141	-31	-18%
	Kenora	526	458	506	403	350	-176	-33%
	Longlac	0	0	0	98	0	0	0%
	Red Lake	53	63	24	31	21	-32	-60%
	Thunder Bay	1,368	1,290	1,918	1,054	1,150	-218	-16%
Northwest Total		**2,341**	**2,163**	**2,907**	**1,940**	**1,916**	**-425**	**-18%**

Region	Location	00/01	01/02	02/03	03/04	04/05	Change from 00/01 to 04/05	% Change from 00/01 to 04/05
Toronto	1911 Eglington Avenue	3,371	2,897	2,501	3,205	2,316	-1,055	-31%
	2201 Finch Avenue West	2,071	940	0	0	0	-2,071	-100%
	311 Jarvis Street	3,032	2,942	2,768	3,075	2,865	-167	-6%
	47 Sheppard Avenue East	2,634	3,429	3,632	4,656	3,958	1,324	50%
	Toronto Superior Court Of Justice	10,051	10,280	11,671	11,680	10,836	785	8%
Toronto Total		**21,159**	**20,488**	**20,572**	**22,616**	**19,975**	**-1,184**	**-6%**
West	Chatham	977	948	938	966	978	1	0%
	Goderich	507	441	415	300	306	-201	-40%
	Guelph	1,059	1,103	1,020	1,098	1,058	-1	0%
	Kitchener	2,894	3,820	3,889	3,994	3,010	116	4%
	London	4,132	3,577	2,860	3,004	3,989	-143	-3%
	Owen Sound	597	756	767	683	633	36	6%
	Sarnia	1,206	873	932	984	1,024	-182	-15%
	St. Thomas	765	938	922	904	788	23	3%
	Stratford	564	597	582	792	662	98	17%
	Walkerton	447	381	399	368	415	-32	-7%
	Windsor	2,329	2,355	2,719	2,721	2,478	149	6%
	Woodstock	634	783	841	910	890	256	40%
West Total		**16,111**	**16,572**	**16,284**	**16,724**	**16,231**	**120**	**1%**
Ontario Total		**90,386**	**89,150**	**89,512**	**91,688**	**90,549**	**163**	**0%**

(1) As of July 2004, all family law matters in the Superior Court of Justice became subject to the *Family Law Rules*.

(2) Includes data for cases in the Ontario Court of Justice and the Superior Court of Justice. This activity includes applications, petitions and statements of claim filed in the Superior Court of Justice and applications filed in the Ontario Court of Justice.

(3) New family proceedings in the East Region were collected in a manner inconsistent with previous years from April 2001 through October 2003. Data from 2000/01 was therefore used for the East Region new proceedings for these months.

(4) New family proceedings in the Northwest Region Ontario Court of Justice have been revised for the past five fiscal years to correct coding errors. The revised data show a lower number of new proceedings than previously reported.

SOURCE: CISS

Family Events Heard [1][2] Superior Court of Justice and Ontario Court of Justice

Region	Location	00/01	01/02	02/03	03/04	04/05	Change from 00/01 to 04/05	% Change from 00/01 to 04/05
Central East	Barrie	6,589	6,130	5,081	3,790	3,935	-2,654	-40%
	Bracebridge	852	1,098	968	876	774	-78	-9%
	Cobourg	942	1,110	862	1,144	1,256	314	33%
	Lindsay	1,352	812	418	530	681	-671	-50%
	Newmarket	5,490	6,872	5,433	5,086	5,614	124	2%
	Oshawa	12,179	12,092	10,576	11,207	10,393	-1,786	-15%
	Peterborough	1,318	649	770	810	565	-753	-57%
	Whitby	24	0	6	28	112	88	367%
Central East Total		**28,746**	**28,763**	**24,114**	**23,471**	**23,330**	**-5,416**	**-19%**
Central West	Brampton	4,833	5,620	6,014	6,823	8,206	3,373	70%
	Brantford	2,145	2,629	2,790	1,636	1,628	-517	-24%
	Cayuga	463	403	612	712	528	65	14%
	Hamilton	6,423	7,307	5,364	6,288	9,146	2,723	42%
	Milton	2,483	2,261	2,271	2,795	2,830	347	14%
	Niagara Falls	181	196	227	241	429	248	137%
	Orangeville	277	282	164	461	180	-97	-35%
	Simcoe	691	766	606	655	637	-54	-8%
	St. Catharines	929	1,500	1,791	1,357	1,445	516	56%
	Welland	949	861	1,166	1,187	1,101	152	16%
Central West Total		**19,374**	**21,825**	**21,005**	**22,155**	**26,130**	**6,756**	**35%**
East	Belleville	1,788	1,859	1,851	1,921	1,208	-580	-32%
	Brockville	873	949	1,037	1,015	907	34	4%
	Cornwall	1,012	1,185	1,190	1,123	1,340	328	32%
	Kingston	1,539	1,511	1,869	1,705	1,570	31	2%
	L'Orignal	599	925	1,105	1,506	941	342	57%
	Napanee	278	309	379	329	352	74	27%
	Ottawa	6,486	8,281	8,715	8,780	11,631	5,145	79%
	Pembroke	649	796	977	1,092	1,359	710	109%
	Perth	374	553	342	649	532	158	42%
	Picton	110	130	178	152	163	53	48%
East Total		**13,708**	**16,498**	**17,643**	**18,272**	**20,003**	**6,295**	**46%**
Northeast	Cochrane	595	715	579	500	501	-94	-16%
	Elliot Lake	15	40	1	55	53	38	253%
	Espanola	4	2	5	5	10	6	150%
	Gore Bay	82	89	80	113	85	3	4%
	Haileybury	196	155	227	229	194	-2	-1%
	Kirkland Lake	66	66	27	35	59	-7	-11%
	North Bay	1,140	1,231	1,327	1,314	1,500	360	32%
	Parry Sound	275	404	356	311	223	-52	-19%
	Sault Ste. Marie	1,932	1,681	1,457	1,572	1,379	-553	-29%
	Sudbury	2,842	2,788	4,797	4,160	2,193	-649	-23%
	Timmins	1,583	1,520	1,569	1,802	2,306	723	46%
Northeast Total		**8,730**	**8,691**	**10,425**	**10,096**	**8,503**	**-227**	**-3%**
Northwest	Dryden	112	105	159	235	214	102	91%
	Fort Frances	210	171	261	191	351	141	67%
	Geraldton	1	0	1	0	0	-1	-100%
	Kenora	363	475	661	422	346	-17	-5%
	Longlac	0	0	0	1	0	0	0%
	Marathon	0	2	1	1	0	0	0%
	Red Lake	36	16	11	13	4	-32	-89%
	Thunder Bay	1,673	2,410	2,369	2,080	2,366	693	41%
Northwest Total		**2,395**	**3,179**	**3,463**	**2,943**	**3,281**	**886**	**37%**

Region	Location	00/01	01/02	02/03	03/04	04/05	Change from 00/01 to 04/05	% Change from 00/01 to 04/05
Toronto	1911 Eglington Avenue	991	782	865	703	651	-340	-34%
	2201 Finch Avenue West	2,100	569	0	0	0	-2,100	-100%
	311 Jarvis Street	7,605	6,454	5,097	5,076	4,056	-3,549	-47%
	47 Sheppard Avenue East	962	1,344	1,577	2,228	1,175	213	22%
	Toronto Superior Court Of Justice	8,087	9,575	14,154	13,007	13,329	5,242	65%
Toronto Total		19,745	18,724	21,693	21,014	19,211	-534	-3%
West	Chatham	1,099	1,594	1,646	1,821	2,235	1,136	103%
	Goderich	580	640	441	382	643	63	11%
	Guelph	1,063	1,217	1,220	1,152	1,261	198	19%
	Kitchener	4,605	7,667	6,878	7,039	5,590	985	21%
	London	1,863	2,261	3,072	3,703	2,992	1,129	61%
	Owen Sound	1,160	1,379	1,505	1,187	1,054	-106	-9%
	Sarnia	1,693	1,838	2,138	2,606	2,938	1,245	74%
	St. Thomas	901	778	993	929	978	77	9%
	Stratford	456	582	461	350	486	30	7%
	Walkerton	578	525	549	593	605	27	5%
	Windsor	6,139	7,633	8,586	8,571	6,170	31	1%
	Woodstock	433	508	975	1,267	1,731	1,298	300%
West Total		20,570	26,622	28,464	29,600	26,683	6,113	30%
Ontario Total		113,268	124,302	126,807	127,551	127,141	13,873	12%

(1) As of July 2004, all family law matters in the Superior Court of Justice became subject to the *Family Law Rules*.

(2) Includes data for cases in the Ontario Court of Justice and the Superior Court of Justice. This activity includes trials, pre-trials, settlement conferences, trial management conferences, motions, case conferences and first court dates.

SOURCE: CISS

Ontario Court of Justice Family Overview by Region

Region	Fiscal Year	Proceedings Received [1]	Events Heard [2]	Courtroom Operating Hours [3]
Central East [4]	2000/2001			62
	2001/2002			73
	2002/2003			98
	2003/2004			62
	2004/2005			50
Central West [4]	2000/2001	4,884	2,940	6,526
	2001/2002	4,475	3,256	7,007
	2002/2003	4,536	3,253	7,010
	2003/2004	5,012	4,332	7,402
	2004/2005	4,986	4,264	7,664
East [4] [5]	2000/2001	2,115	396	1,422
	2001/2002	2,115	492	1,829
	2002/2003	2,115	620	1,637
	2003/2004	2,567	575	1,663
	2004/2005	3,063	793	1,599
Northeast	2000/2001	3,982	4,452	4,177
	2001/2002	4,244	4,930	4,701
	2002/2003	4,275	6,397	4,600
	2003/2004	4,572	6,936	4,145
	2004/2005	3,772	5,477	4,043
Northwest [6]	2000/2001	1,625	1,417	1,443
	2001/2002	1,583	2,051	1,567
	2002/2003	1,597	2,131	1,416
	2003/2004	1,280	1,863	1,616
	2004/2005	1,287	2,199	1,727
Toronto	2000/2001	11,108	11,658	8,350
	2001/2002	10,208	9,149	8,047
	2002/2003	8,901	7,539	8,867
	2003/2004	10,936	8,007	8,404
	2004/2005	9,139	5,882	8,128
West	2000/2001	6,901	7,822	8,063
	2001/2002	7,725	11,445	9,092
	2002/2003	7,921	11,201	8,677
	2003/2004	8,381	12,291	8,909
	2004/2005	7,149	12,318	8,681
Ontario	2000/2001	30,615	28,685	30,042
	2001/2002	30,350	31,323	32,316
	2002/2003	29,345	31,141	32,306
	2003/2004	32,748	34,004	32,201
	2004/2005	29,396	30,933	31,893

(1) Includes applications filed.

(2) Includes pre-trial hearings and motions heard.

(3) Courtroom operating hours reflect hours during which courtrooms are in use; they do not measure working hours for court staff or judicial officers.

(4) In November 1999, the Family Court branch of the Superior Court of Justice was expanded to some locations in the East Region and to all locations in the Central East Region. These courts now have jurisdiction to hear matters previously heard in the Ontario Court of Justice.

(5) New family proceedings in the East Region were collected in a manner inconsistent with previous years from April 2001 through October 2003. Data from 2000/01 was therefore used for the East Region new proceedings for these months.

(6) New family proceedings in the Northwest Region Ontario Court of Justice have been revised for the past five fiscal years to correct coding errors. The revised data show a lower number of new proceedings than previously reported.

SOURCE: CISS

Ontario Court of Justice Family Proceedings Received [1]

Region	Location	00/01	01/02	02/03	03/04	04/05	Change from 00/01 to 04/05	% Change from 00/01 to 04/05
Central East	Bracebridge [2]							
	Cobourg [2]							
	Lindsay [2]							
	Newmarket [2]							
	Oshawa [2]							
	Peterborough [2]							
Central East Total								
Central West	Brampton	1,933	1,527	1,406	1,475	1,721	-212	-11%
	Brantford	435	532	470	729	729	294	68%
	Cayuga	56	108	126	193	155	99	177%
	Milton	734	553	570	655	388	-346	-47%
	Niagara Falls	1,112	1,225	1,375	1,358	1,388	276	25%
	Orangeville	307	315	318	303	302	-5	-2%
	Simcoe	307	215	271	299	303	-4	-1%
	St. Catharines [2]							
Central West Total		**4,884**	**4,475**	**4,536**	**5,012**	**4,986**	**102**	**2%**
East [3]	Belleville	1,280	1,280	1,280	1,667	2,151	871	68%
	Brockville [2]							
	Cornwall [2]							
	L'Orignal [2]							
	Ottawa [2]							
	Pembroke	663	663	663	745	664	1	0%
	Perth [2]							
	Picton	172	172	172	155	248	76	44%
East Total		**2,115**	**2,115**	**2,115**	**2,567**	**3,063**	**948**	**45%**
Northeast	Cochrane	280	365	407	356	377	97	35%
	Elliot Lake	102	88	114	92	76	-26	-25%
	Espanola	37	35	26	47	41	4	11%
	Gore Bay	229	280	319	204	247	18	8%
	Kirkland Lake	243	267	260	231	142	-101	-42%
	North Bay	503	555	787	903	669	166	33%
	Parry Sound	256	258	212	157	133	-123	-48%
	Sault Ste. Marie	290	296	342	418	342	52	18%
	Sudbury	1,133	1,111	1,066	1,199	1,090	-43	-4%
	Timmins	909	989	742	965	655	-254	-28%
Northeast Total		**3,982**	**4,244**	**4,275**	**4,572**	**3,772**	**-210**	**-5%**
Northwest [4]	Dryden	222	235	263	264	254	32	14%
	Fort Frances	108	55	117	40	56	-52	-48%
	Kenora	421	352	382	294	221	-200	-48%
	Longlac	0	0	0	98	0	0	0%
	Red Lake	53	63	24	31	21	-32	-60%
	Thunder Bay	821	878	811	553	735	-86	-10%
Northwest Total		**1,625**	**1,583**	**1,597**	**1,280**	**1,287**	**-338**	**-21%**

Region	Location	00/01	01/02	02/03	03/04	04/05	Change from 00/01 to 04/05	% Change from 00/01 to 04/05
Toronto	1911 Eglington Avenue	3,371	2,897	2,501	3,205	2,316	-1,055	-31%
	2201 Finch Avenue West	2,071	940	0	0	0	-2,071	-100%
	311 Jarvis Street	3,032	2,942	2,768	3,075	2,865	-167	-6%
	47 Sheppard Avenue East	2,634	3,429	3,632	4,656	3,958	1,324	50%
Toronto Total		**11,108**	**10,208**	**8,901**	**10,936**	**9,139**	**-1,969**	**-18%**
West	Chatham	642	647	650	677	691	49	8%
	Goderich	368	297	307	198	180	-188	-51%
	Guelph	617	639	563	640	495	-122	-20%
	Kitchener	1,780	2,589	2,541	2,573	1,876	96	5%
	Owen Sound	342	509	534	464	435	93	27%
	Sarnia	816	436	564	684	615	-201	-25%
	St. Thomas	490	625	578	533	473	-17	-3%
	Stratford	389	396	385	586	465	76	20%
	Walkerton	282	219	258	218	259	-23	-8%
	Windsor	837	894	1,052	1,289	1,131	294	35%
	Woodstock	338	474	489	519	529	191	57%
West Total		**6,901**	**7,725**	**7,921**	**8,381**	**7,149**	**248**	**4%**
Ontario Total		**30,615**	**30,350**	**29,345**	**32,748**	**29,396**	**-1,219**	**-4%**

(1) Includes applications filed.

(2) In November 1999, these courts became Family Court branch locations. As a result, proceedings that would have been processed in the Ontario Court of Justice were processed in the Family Court branch.

(3) New family proceedings in the East Region were collected in a manner inconsistent with previous years from April 2001 through October 2003. Data from 2000/01 was therefore used for the East Region new proceedings for these months.

(4) New family proceedings in the Northwest Region Ontario Court of Justice have been revised for the past five fiscal years to correct coding errors. The revised data show a lower number of new proceedings than previously reported.

SOURCE: CISS

Ontario Court of Justice Family Events Heard [1]

Region	Location	00/01	01/02	02/03	03/04	04/05	Change from 00/01 to 04/05	% Change from 00/01 to 04/05
Central East	Bracebridge [2]							
	Cobourg [2]							
	Lindsay [2]							
	Newmarket [2]							
	Oshawa [2]							
	Peterborough [2]							
Central East Total								
Central West	Brampton	1,199	1,216	934	1,763	1,801	602	50%
	Brantford	618	1,066	1,426	1,266	1,204	586	95%
	Cayuga	69	38	10	50	36	-33	-48%
	Milton	648	491	465	664	640	-8	-1%
	Niagara Falls	181	196	227	241	429	248	137%
	Orangeville	19	53	60	180	48	29	153%
	Simcoe	206	196	131	168	106	-100	-49%
	St. Catharines [2]							
Central West Total		2,940	3,256	3,253	4,332	4,264	1,324	45%
East	Belleville	102	151	183	114	8	-94	-92%
	Brockville [2]							
	Cornwall [2]							
	L'Orignal [2]							
	Ottawa [2]							
	Pembroke	246	311	405	461	768	522	212%
	Perth [2]							
	Picton	48	30	32	0	17	-31	-65%
East Total		396	492	620	575	793	397	100%
Northeast	Cochrane	128	146	131	117	213	85	66%
	Elliot Lake	15	40	1	55	53	38	253%
	Espanola	4	2	5	5	10	6	150%
	Gore Bay	47	72	66	93	61	14	30%
	Kirkland Lake	66	66	27	35	59	-7	-11%
	North Bay	478	636	659	795	1061	583	122%
	Parry Sound	165	287	235	181	118	-47	-28%
	Sault Ste. Marie	566	535	515	546	447	-119	-21%
	Sudbury	1,403	1,627	3,189	3,338	1,258	-145	-10%
	Timmins	1,580	1,519	1,569	1,771	2,197	617	39%
Northeast Total		4,452	4,930	6,397	6,936	5,477	1,025	23%
Northwest	Dryden	112	105	159	235	214	102	91%
	Fort Frances	54	32	91	56	79	25	46%
	Geraldton	1	0	1	0	0	-1	-100%
	Kenora	217	314	330	220	136	-81	-37%
	Longlac	0	0	0	1	0	0	0%
	Marathon	0	2	1	1	0	0	0%
	Red Lake	36	16	11	13	4	-32	-89%
	Thunder Bay	997	1,582	1,538	1,337	1,766	769	77%
Northwest Total		1,417	2,051	2,131	1,863	2,199	782	55%

Region	Location	00/01	01/02	02/03	03/04	04/05	Change from 00/01 to 04/05	% Change from 00/01 to 04/05
Toronto	1911 Eglington Avenue	991	782	865	703	651	-340	-34%
	2201 Finch Avenue West	2,100	569	0	0	0	-2,100	-100%
	311 Jarvis Street	7,605	6,454	5,097	5,076	4,056	-3,549	-47%
	47 Sheppard Avenue East	962	1,344	1,577	2,228	1,175	213	22%
Toronto Total		**11,658**	**9,149**	**7,539**	**8,007**	**5,882**	**-5,776**	**-50%**
West	Chatham	603	1,060	1,130	1,250	1,549	946	157%
	Goderich	368	403	366	276	451	83	23%
	Guelph	494	597	435	474	500	6	1%
	Kitchener	1,320	4,317	3,390	3,548	2,985	1,665	126%
	Owen Sound	582	793	992	669	587	5	1%
	Sarnia	876	921	1,211	1,715	1,833	957	109%
	St. Thomas	300	332	381	296	322	22	7%
	Stratford	239	327	210	90	184	-55	-23%
	Walkerton	338	281	227	256	262	-76	-22%
	Windsor	2,700	2,404	2,541	3,208	2,916	216	8%
	Woodstock	2	10	318	509	729	727	36350%
West Total		**7,822**	**11,445**	**11,201**	**12,291**	**12,318**	**4,496**	**57%**
Ontario Total		**28,685**	**31,323**	**31,141**	**34,004**	**30,933**	**2,248**	**8%**

(1) Includes pre-trial hearings and motions heard.

(2) In November 1999, these courts became Family Court branch locations. As a result, proceedings that would have been processed in the Ontario Court of Justice were processed in the Family Court branch.

SOURCE: CISS

Superior Court of Justice Family Overview by Region [1]

Region	Fiscal Year	Proceedings Received [2]	Events Heard [3]	Courtroom Operating Hours [4]
Central East [5]	2000/2001	13,232	28,746	13,918
	2001/2002	12,426	28,763	14,794
	2002/2003	11,555	24,114	14,363
	2003/2004	12,792	23,471	15,365
	2004/2005	13,998	23,330	16,303
Central West [5]	2000/2001	10,337	16,434	7,135
	2001/2002	10,111	18,569	7,282
	2002/2003	10,396	17,752	7,362
	2003/2004	10,516	17,823	7,390
	2004/2005	12,024	21,866	9,841
East [5] [6]	2000/2001	14,227	13,312	10,592
	2001/2002	14,227	16,006	10,786
	2002/2003	14,227	17,023	10,082
	2003/2004	12,725	17,697	9,657
	2004/2005	12,803	19,210	10,615
Northeast	2000/2001	1,998	4,278	1,190
	2001/2002	2,329	3,761	899
	2002/2003	2,645	4,028	811
	2003/2004	2,224	3,160	855
	2004/2005	1,781	3,026	1,446
Northwest	2000/2001	716	978	145
	2001/2002	580	1,128	205
	2002/2003	1,310	1,332	153
	2003/2004	660	1,080	193
	2004/2005	629	1,082	450
Toronto	2000/2001	10,051	8,087	6,146
	2001/2002	10,280	9,575	5,621
	2002/2003	11,671	14,154	4,556
	2003/2004	11,680	13,007	4,924
	2004/2005	10,836	13,329	4,879
West	2000/2001	9,210	12,748	5,930
	2001/2002	8,847	15,177	5,988
	2002/2003	8,363	17,263	5,150
	2003/2004	8,343	17,309	4,930
	2004/2005	9,082	14,365	5,474
Ontario	2000/2001	59,771	84,583	45,056
	2001/2002	58,800	92,979	45,577
	2002/2003	60,167	95,666	42,476
	2003/2004	58,940	93,547	43,314
	2004/2005	61,153	96,208	49,008

(1) As of July 2004, all family law matters in the Superior Court of Justice became subject to the *Family Law Rules*.

(2) Includes application, petitions and statements of claim filed with the Superior Court of Justice.

(3) Includes trials, pre-trials, settlement conferences, trial management conferences, motions, case conferences and first court dates heard.

(4) Courtroom operating hours reflect hours during which courtrooms are in use; they do not measure working hours for court staff or judicial officers.

(5) In November 1999, the Family Court branch of the Superior Court of Justice was expanded to some locations in the East Region and to all locations in the Central East Region. These courts now have jurisdiction to hear matters previously heard in the Ontario Court of Justice.

(6) New family proceedings in the East Region were collected in a manner inconsistent with previous years from April 2001 through October 2003. Data from 2000/01 was therefore used for the East Region new proceedings for these months.

SOURCE: CISS

Superior Court of Justice Family Proceedings Received [1][2]

Region	Location	00/01	01/02	02/03	03/04	04/05	Change from 00/01 to 04/05	% Change from 00/01 to 04/05
Central East	Barrie	3,239	3,016	2,819	3,083	3,116	-123	-4%
	Bracebridge [3]	634	547	540	534	499	-135	-21%
	Cobourg [3]	695	679	620	697	679	-16	-2%
	Lindsay [3]	546	541	555	628	700	154	28%
	Newmarket [3]	2,453	2,142	2,051	2,321	3,311	858	35%
	Oshawa [3]	4,597	4,666	3,902	4,729	4,817	220	5%
	Peterborough [3]	1,013	834	757	800	876	-137	-14%
	Whitby	55	1	311	0	0	-55	-100%
Central East Total		**13,232**	**12,426**	**11,555**	**12,792**	**13,998**	**766**	**6%**
Central West	Brampton	2,685	2,827	2,665	2,888	3,991	1,306	49%
	Brantford	440	421	440	605	395	-45	-10%
	Cayuga	158	134	147	130	260	102	65%
	Hamilton	3,309	3,171	3,275	3,303	3,851	542	16%
	Milton	1,144	1,067	1,154	1,264	1,187	43	4%
	Orangeville	114	175	168	170	180	66	58%
	Simcoe	202	272	340	232	168	-34	-17%
	St. Catharines [3]	1,523	1,266	1,401	1,179	1,354	-169	-11%
	Welland	762	778	806	745	638	-124	-16%
Central West Total		**10,337**	**10,111**	**10,396**	**10,516**	**12,024**	**1,687**	**16%**
East [4]	Belleville	556	556	556	509	414	-142	-26%
	Brockville [3]	2,683	2,683	2,683	1,079	625	-2,058	-77%
	Cornwall [3]	837	837	837	818	801	-36	-4%
	Kingston	1,714	1,714	1,714	1,643	1,402	-312	-18%
	L'Orignal [3]	1,101	1,101	1,101	871	648	-453	-41%
	Napanee	262	262	262	316	340	78	30%
	Ottawa [3]	6,084	6,084	6,084	6,453	7,578	1,494	25%
	Pembroke	320	320	320	299	286	-34	-11%
	Perth [3]	644	644	644	670	621	-23	-4%
	Picton	26	26	26	67	88	62	238%
East Total		**14,227**	**14,227**	**14,227**	**12,725**	**12,803**	**-1,424**	**-10%**
Northeast	Cochrane	246	311	253	240	187	-59	-24%
	Gore Bay	12	16	15	19	14	2	17%
	Haileybury	101	104	102	116	98	-3	-3%
	North Bay	313	252	261	191	222	-91	-29%
	Parry Sound	63	55	60	79	85	22	35%
	Sault Ste. Marie	418	379	536	595	317	-101	-24%
	Sudbury	840	1,212	1,413	984	858	18	2%
	Timmins	5	0	5	0	0	-5	-100%
Northeast Total		**1,998**	**2,329**	**2,645**	**2,224**	**1,781**	**-217**	**-11%**
Northwest	Fort Frances	64	62	79	50	85	21	33%
	Kenora	105	106	124	109	129	24	23%
	Thunder Bay	547	412	1,107	501	415	-132	-24%
Northwest Total		**716**	**580**	**1,310**	**660**	**629**	**-87**	**-12%**

Region	Location	00/01	01/02	02/03	03/04	04/05	Change from 00/01 to 04/05	% Change from 00/01 to 04/05
Toronto	Toronto Superior Court Of Justice	10,051	10,280	11,671	11,680	10,836	785	8%
Toronto Total		**10,051**	**10,280**	**11,671**	**11,680**	**10,836**	**785**	**8%**
West	Chatham	335	301	288	289	287	-48	-14%
	Goderich	139	144	108	102	126	-13	-9%
	Guelph	442	464	457	458	563	121	27%
	Kitchener	1,114	1,231	1,348	1,421	1,134	20	2%
	London	4,132	3,577	2,860	3,004	3,989	-143	-3%
	Owen Sound	255	247	233	219	198	-57	-22%
	Sarnia	390	437	368	300	409	19	5%
	St. Thomas	275	313	344	371	315	40	15%
	Stratford	175	201	197	206	197	22	13%
	Walkerton	165	162	141	150	156	-9	-5%
	Windsor	1,492	1,461	1,667	1,432	1,347	-145	-10%
	Woodstock	296	309	352	391	361	65	22%
West Total		**9,210**	**8,847**	**8,363**	**8,343**	**9,082**	**-128**	**-1%**
Ontario Total		**59,771**	**58,800**	**60,167**	**58,940**	**61,153**	**1,382**	**2%**

(1) As of July 2004, all family law matters in the Superior Court of Justice became subject to the *Family Law Rules*.

(2) This activity includes application, petitions and statements of claim filed with the Superior Court of Justice.

(3) In November 1999, the Family Court branch of the Superior Court of Justice was expanded to some locations in the East Region and to all locations in the Central East Region. These courts now have jurisdiction to hear matters previously heard in the Ontario Court of Justice.

(4) New family proceedings in the East Region were collected in a manner inconsistent with previous years from April 2001 through October 2003. Data from 2000/01 was therefore used for the East Region new proceedings for these months.

SOURCE: CISS

Superior Court of Justice Family Events Heard [1][2]

Region	Location	00/01	01/02	02/03	03/04	04/05	Change from 00/01 to 04/05	% Change from 00/01 to 04/05
Central East	Barrie	6,589	6,130	5,081	3,790	3,935	-2,654	-40%
	Bracebridge [3]	852	1,098	968	876	774	-78	-9%
	Cobourg [3]	942	1,110	862	1,144	1,256	314	33%
	Lindsay [3]	1,352	812	418	530	681	-671	-50%
	Newmarket [3]	5,490	6,872	5,433	5,086	5,614	124	2%
	Oshawa [3]	12,179	12,092	10,576	11,207	10,393	-1,786	-15%
	Peterborough [3]	1,318	649	770	810	565	-753	-57%
	Whitby	24	0	6	28	112	88	367%
Central East Total		**28,746**	**28,763**	**24,114**	**23,471**	**23,330**	**-5,416**	**-19%**
Central West	Brampton	3,634	4,404	5,080	5,060	6,405	2,771	76%
	Brantford	1,527	1,563	1,364	370	424	-1,103	-72%
	Cayuga	394	365	602	662	492	98	25%
	Hamilton	6,423	7,307	5,364	6,288	9,146	2,723	42%
	Milton	1,835	1,770	1,806	2,131	2,190	355	19%
	Orangeville	258	229	104	281	132	-126	-49%
	Simcoe	485	570	475	487	531	46	9%
	St. Catharines [3]	929	1,500	1,791	1,357	1,445	516	56%
	Welland	949	861	1,166	1,187	1,101	152	16%
Central West Total		**16,434**	**18,569**	**17,752**	**17,823**	**21,866**	**5,432**	**33%**
East	Belleville	1,686	1,708	1,668	1,807	1,200	-486	-29%
	Brockville [3]	873	949	1,037	1,015	907	34	4%
	Cornwall [3]	1,012	1,185	1,190	1,123	1,340	328	32%
	Kingston	1,539	1,511	1,869	1,705	1,570	31	2%
	L'Orignal [3]	599	925	1,105	1,506	941	342	57%
	Napanee	278	309	379	329	352	74	27%
	Ottawa [3]	6,486	8,281	8,715	8,780	11,631	5,145	79%
	Pembroke	403	485	572	631	591	188	47%
	Perth [3]	374	553	342	649	532	158	42%
	Picton	62	100	146	152	146	84	135%
East Total		**13,312**	**16,006**	**17,023**	**17,697**	**19,210**	**5,898**	**44%**
Northeast	Cochrane	467	569	448	383	288	-179	-38%
	Gore Bay	35	17	14	20	24	-11	-31%
	Haileybury	196	155	227	229	194	-2	-1%
	North Bay	662	595	668	519	439	-223	-34%
	Parry Sound	110	117	121	130	105	-5	-5%
	Sault Ste. Marie	1,366	1,146	942	1,026	932	-434	-32%
	Sudbury	1,439	1,161	1,608	822	935	-504	-35%
	Timmins	3	1	0	31	109	106	3533%
Northeast Total		**4,278**	**3,761**	**4,028**	**3,160**	**3,026**	**-1,252**	**-29%**
Northwest	Fort Frances	156	139	170	135	272	116	74%
	Kenora	146	161	331	202	210	64	44%
	Thunder Bay	676	828	831	743	600	-76	-11%
Northwest Total		**978**	**1,128**	**1,332**	**1,080**	**1,082**	**104**	**11%**

Region	Location	00/01	01/02	02/03	03/04	04/05	Change from 00/01 to 04/05	% Change from 00/01 to 04/05
Toronto	Toronto Superior Court Of Justice	8,087	9,575	14,154	13,007	13,329	5,242	65%
Toronto Total		**8,087**	**9,575**	**14,154**	**13,007**	**13,329**	**5,242**	**65%**
West	Chatham	496	534	516	571	686	190	38%
	Goderich	212	237	75	106	192	-20	-9%
	Guelph	569	620	785	678	761	192	34%
	Kitchener	3,285	3,350	3,488	3,491	2,605	-680	-21%
	London	1,863	2,261	3,072	3,703	2,992	1,129	61%
	Owen Sound	578	586	513	518	467	-111	-19%
	Sarnia	817	917	927	891	1105	288	35%
	St. Thomas	601	446	612	633	656	55	9%
	Stratford	217	255	251	260	302	85	39%
	Walkerton	240	244	322	337	343	103	43%
	Windsor	3,439	5,229	6,045	5,363	3,254	-185	-5%
	Woodstock	431	498	657	758	1002	571	132%
West Total		**12,748**	**15,177**	**17,263**	**17,309**	**14,365**	**1,617**	**13%**
Ontario Total		**84,583**	**92,979**	**95,666**	**93,547**	**96,208**	**11,625**	**14%**

(1) As of July 2004, all family law matters in the Superior Court of Justice became subject to the *Family Law Rules*.

(2) This activity includes trials, pre-trials, settlement conferences, trial management conferences, motions, case conferences and first court dates heard.

(3) In November 1999, the Family Court branch of the Superior Court of Justice was expanded to some locations in the East Region and to all locations in the Central East Region. These courts now have jurisdiction to hear matters previously heard in the Ontario Court of Justice.

SOURCE: CISS

Small Claims Court Overview by Region [1]

Region	Fiscal Year	Claims Filed [2]	Events Heard [3]	Courtroom Operating Hours [4]
Central East	2000/2001	11,425	7,927	4,372
	2001/2002	12,846	9,386	4,482
	2002/2003	12,356	8,990	4,262
	2003/2004	13,010	9,230	4,358
	2004/2005	12,832	10,227	4,922
Central West	2000/2001	13,577	9,168	4,834
	2001/2002	16,189	9,823	4,615
	2002/2003	15,739	10,423	4,655
	2003/2004	15,524	11,710	4,863
	2004/2005	15,486	12,529	5,011
East	2000/2001	9,874	5,678	2,842
	2001/2002	9,576	6,090	3,153
	2002/2003	8,954	5,744	3,023
	2003/2004	9,493	5,880	3,257
	2004/2005	9,005	5,890	3,332
Northeast	2000/2001	4,307	2,612	1,481
	2001/2002	4,147	2,293	1,477
	2002/2003	3,996	2,272	1,531
	2003/2004	4,132	2,519	1,499
	2004/2005	4,028	2,414	1,595
Northwest	2000/2001	2,915	745	501
	2001/2002	2,019	719	474
	2002/2003	2,374	765	633
	2003/2004	2,622	669	532
	2004/2005	2,247	774	624
Toronto	2000/2001	15,172	7,513	9,045
	2001/2002	17,502	14,089	9,586
	2002/2003	17,465	13,069	10,675
	2003/2004	17,850	14,277	10,295
	2004/2005	17,270	15,099	11,128
West	2000/2001	13,192	6,933	3,597
	2001/2002	15,187	7,379	3,779
	2002/2003	14,906	7,769	3,994
	2003/2004	15,047	8,884	3,657
	2004/2005	14,874	9,836	3,724
Ontario	2000/2001	70,462	40,576	26,672
	2001/2002	77,466	49,779	27,566
	2002/2003	75,790	49,032	28,773
	2003/2004	77,678	53,169	28,461
	2004/2005	75,742	56,769	30,336

(1) Effective April 1, 2001, the monetary jurisdiction of the Small Claims Court was increased from $6,000 to $10,000.

(2) Includes statements of claim filed. Certificates of judgment for restitution order matters or certificates of judgment from other jurisdictions are not included.

(3) Includes trials, pre-trials, motion hearings, judgment debtor examinations, hearings on warrants of committal and hearings about terms of payment.

(4) Courtroom operating hours reflect hours during which courtrooms are in use; they do not measure working hours for court staff or judicial officers.

SOURCE: CISS

Small Claims Court Claims Filed [1][2]

Region	Location	00/01	01/02	02/03	03/04	04/05	Change from 00/01 to 04/05	% Change from 00/01 to 04/05
Central East	Barrie	1,781	2,224	2,111	2,360	2,550	769	43%
	Bracebridge	498	573	441	485	412	-86	-17%
	Cobourg	788	692	807	590	502	-286	-36%
	Lindsay	473	507	547	639	532	59	12%
	Newmarket	905	1,086	1,048	1,334	1,204	299	33%
	Orillia	403	383	452	464	491	88	22%
	Oshawa	867	0	0	0	0	-867	-100%
	Peterborough	702	762	751	682	726	24	3%
	Richmond Hill	2,948	3,778	3,564	3,818	3,903	955	32%
	Whitby	2,060	2,841	2,635	2,638	2,512	452	22%
Central East Total		**11,425**	**12,846**	**12,356**	**13,010**	**12,832**	**1,407**	**12%**
Central West	Brampton	4,607	6,444	6,091	6,407	5,780	1,173	25%
	Brantford	745	971	944	900	740	-5	-1%
	Burlington	701	834	833	828	909	208	30%
	Cayuga	160	180	167	152	157	-3	-2%
	Hamilton	2,473	2,916	3,080	2,893	3,457	984	40%
	Milton	365	478	441	472	524	159	44%
	Mississauga	696	0	0	0	0	-696	-100%
	Niagara Falls	573	0	0	0	0	-573	-100%
	Oakville	689	857	735	700	620	-69	-10%
	Orangeville	281	309	285	278	334	53	19%
	Simcoe	284	293	243	302	274	-10	-4%
	St. Catharines	1,386	1,972	1,939	1,567	1,788	402	29%
	Welland	617	935	981	1,025	903	286	46%
Central West Total		**13,577**	**16,189**	**15,739**	**15,524**	**15,486**	**1,909**	**14%**
East	Alexandria	76	89	79	83	105	29	38%
	Belleville	973	944	888	888	777	-196	-20%
	Brockville	584	564	475	559	617	33	6%
	Cornwall	645	536	618	648	541	-104	-16%
	Iroquois	68	83	62	59	69	1	1%
	Kalader	8	15	0	1	0	-8	-100%
	Kingston	870	900	779	719	650	-220	-25%
	L'orignal	609	643	521	1,133	566	-43	-7%
	Napanee	168	157	137	190	326	158	94%
	Ottawa	3,960	4,471	4,292	4,257	4,172	212	5%
	Pembroke	350	348	328	263	450	100	29%
	Perth	657	528	483	450	449	-208	-32%
	Picton	712	104	90	103	117	-595	-84%
	Renfrew	193	193	201	140	166	-27	-14%
	Sharbot Lake	1	1	1	0	0	-1	-100%
East Total		**9,874**	**9,576**	**8,954**	**9,493**	**9,005**	**-869**	**-9%**
Northeast	Burks Falls	90	112	70	103	92	2	2%
	Cochrane	145	147	133	128	96	-49	-34%
	Elliot Lake	71	125	102	113	90	19	27%
	Englehart	35	39	38	39	42	7	20%
	Gore Bay	48	50	71	67	53	5	10%
	Haileybury	75	89	86	112	97	22	29%
	Kapuskasing	225	199	198	188	194	-31	-14%
	Kirkland Lake	193	201	146	138	120	-73	-38%
	North Bay	661	648	807	791	707	46	7%
	Parry Sound	296	73	75	85	81	-215	-73%
	Sault Ste. Marie	746	759	665	660	613	-133	-18%
	Sturgeon Falls	75	103	108	75	77	2	3%
	Sudbury	1,075	1,061	1,040	1,091	1,304	229	21%
	Timmins	572	541	457	542	462	-110	-19%
Northeast Total		**4,307**	**4,147**	**3,996**	**4,132**	**4,028**	**-279**	**-6%**
Northwest	Dryden	225	190	215	228	220	-5	-2%
	Fort Frances	162	115	151	203	144	-18	-11%
	Geraldton	137	108	144	122	89	-48	-35%
	Kenora	180	160	145	197	149	-31	-17%
	Nipigon	111	90	85	77	80	-31	-28%
	Red Lake	56	43	37	45	38	-18	-32%
	Thunder Bay	2,044	1,313	1,597	1,750	1,527	-517	-25%
Northwest Total		**2,915**	**2,019**	**2,374**	**2,622**	**2,247**	**-668**	**-23%**

Region	Location	00/01	01/02	02/03	03/04	04/05	Change from 00/01 to 04/05	% Change from 00/01 to 04/05
Toronto	47 Sheppard Avenue East	14,532	17,502	17,465	17,850	17,270	2,738	19%
	College Park	640	0	0	0	0	-640	-100%
Toronto Total		**15,172**	**17,502**	**17,465**	**17,850**	**17,270**	**2,098**	**14%**
West	Cambridge	394	967	1,060	1,105	1,020	626	159%
	Chatham	892	898	976	869	726	-166	-19%
	Goderich	343	317	289	316	334	-9	-3%
	Guelph	886	960	954	928	898	12	1%
	Kitchener	2,065	2,298	2,280	2,083	2,008	-57	-3%
	London	2,593	3,187	2,828	2,580	3,191	598	23%
	Owen Sound	530	495	558	514	450	-80	-15%
	Sarnia	790	869	677	786	758	-32	-4%
	St. Thomas	484	739	797	662	713	229	47%
	Stratford	504	524	447	484	441	-63	-13%
	Walkerton	299	313	276	316	404	105	35%
	Windsor	2,730	2,859	3,130	3,624	3,256	526	19%
	Woodstock	682	761	634	780	675	-7	-1%
West Total		**13,192**	**15,187**	**14,906**	**15,047**	**14,874**	**1,682**	**13%**
Ontario Total		**70,462**	**77,466**	**75,790**	**77,678**	**75,742**	**5,280**	**7%**

(1) Effective April 1, 2001, the monetary jurisdiction of the Small Claims Court was increased from $6,000 to $10,000.

(2) New proceedings include statements of claim filed. Does not include certificates of judgment for restitution orders or certificates of judgment from other jurisdictions.

SOURCE: CISS

Small Claims Court Events Heard [1][2]

Region	Location	00/01	01/02	02/03	03/04	04/05	Change from 00/01 to 04/05	% Change from 00/01 to 04/05
Central East	Barrie	1,120	1,377	1,610	1,442	1,432	312	28%
	Bracebridge	219	233	256	241	358	139	63%
	Cobourg	304	441	507	378	343	39	13%
	Lindsay	312	332	330	381	341	29	9%
	Newmarket	571	697	299	761	707	136	24%
	Orillia	184	248	266	291	308	124	67%
	Oshawa	462	0	0	0	0	-462	-100%
	Peterborough	345	357	454	369	391	46	13%
	Richmond Hill	3,047	3,918	3,768	3,746	4,722	1,675	55%
	Whitby	1,363	1,783	1,500	1,621	1,625	262	19%
Central East Total		**7,927**	**9,386**	**8,990**	**9,230**	**10,227**	**2,300**	**29%**
Central West	Brampton	3,213	3,719	4,642	5,164	5,425	2,212	69%
	Brantford	411	412	354	338	222	-189	-46%
	Burlington	436	537	635	671	730	294	67%
	Cayuga	88	108	101	122	129	41	47%
	Hamilton	1,527	1,847	1,829	2,108	2,472	945	62%
	Milton	231	216	245	257	341	110	48%
	Mississauga	564	0	0	0	0	-564	-100%
	Niagara Falls	390	0	0	0	0	-390	-100%
	Oakville	515	531	360	789	738	223	43%
	Orangeville	175	223	195	232	236	61	35%
	Simcoe	129	193	122	173	154	25	19%
	St. Catharines	1,088	1,589	1,371	1,278	1,480	392	36%
	Welland	401	448	569	578	602	201	50%
Central West Total		**9,168**	**9,823**	**10,423**	**11,710**	**12,529**	**3,361**	**37%**
East	Alexandria	61	66	71	73	61	0	0%
	Bancroft	28	43	11	0	0	-28	-100%
	Belleville	597	680	711	828	703	106	18%
	Brockville	292	285	347	400	358	66	23%
	Cornwall	205	237	216	209	220	15	7%
	Iroquois	14	53	31	17	17	3	21%
	Kalader	4	2	4	0	0	-4	-100%
	Kingston	649	933	458	439	424	-225	-35%
	L'orignal	316	350	357	354	369	53	17%
	Napanee	142	107	124	164	302	160	113%
	Ottawa	2,591	2,584	2,703	2,675	2,754	163	6%
	Pembroke	244	205	167	210	163	-81	-33%
	Perth	332	288	303	298	302	-30	-9%
	Picton	128	140	112	132	141	13	10%
	Renfrew	75	106	129	81	76	1	1%
	Sharbot Lake	0	11	0	0	0	0	0%
East Total		**5,678**	**6,090**	**5,744**	**5,880**	**5,890**	**212**	**4%**
Northeast	Burks Falls	63	40	43	67	53	-10	-16%
	Cochrane	46	89	69	93	66	20	43%
	Elliot Lake	86	85	83	60	52	-34	-40%
	Englehart	16	11	15	25	12	-4	-25%
	Gore Bay	25	23	18	28	23	-2	-8%
	Haileybury	46	38	54	39	49	3	7%
	Kapuskasing	85	75	93	71	105	20	24%
	Kirkland Lake	109	91	72	52	52	-57	-52%
	North Bay	636	395	513	461	406	-230	-36%
	Parry Sound	45	34	59	49	67	22	49%
	Sault Ste. Marie	287	258	220	189	203	-84	-29%
	Sturgeon Falls	13	20	24	51	41	28	215%
	Sudbury	796	783	710	949	869	73	9%
	Timmins	359	351	299	385	416	57	16%
Northeast Total		**2,612**	**2,293**	**2,272**	**2,519**	**2,414**	**-198**	**-8%**
Northwest	Dryden	48	59	89	52	58	10	21%
	Fort Frances	29	40	51	33	34	5	17%
	Geraldton	8	14	16	11	13	5	63%
	Kenora	45	78	65	40	45	0	0%
	Nipigon	31	16	12	12	15	-16	-52%
	Red Lake	9	2	4	8	2	-7	-78%
	Thunder Bay	575	510	528	513	607	32	6%
Northwest Total		**745**	**719**	**765**	**669**	**774**	**29**	**4%**

Region	Location	00/01	01/02	02/03	03/04	04/05	Change from 00/01 to 04/05	% Change from 00/01 to 04/05
Toronto	47 Sheppard Avenue East	7,162	14,089	13,069	14,277	15,099	7,937	111%
	College Park	351	0	0	0	0	-351	-100%
Toronto Total		**7,513**	**14,089**	**13,069**	**14,277**	**15,099**	**7,586**	**101%**
West	Cambridge	270	249	261	315	684	414	153%
	Chatham	351	343	367	449	467	116	33%
	Goderich	199	137	147	177	148	-51	-26%
	Guelph	551	501	467	689	1,046	495	90%
	Kitchener	1,335	1,629	1,447	1,501	1,313	-22	-2%
	London	1,360	1,296	1,663	2,000	2,381	1,021	75%
	Owen Sound	221	302	319	281	270	49	22%
	Sarnia	227	317	304	350	369	142	63%
	St. Thomas	239	329	461	554	627	388	162%
	Stratford	307	237	185	231	231	-76	-25%
	Walkerton	224	217	272	236	286	62	28%
	Windsor	1,469	1,525	1,505	1,747	1,538	69	5%
	Woodstock	180	297	371	354	476	296	164%
West Total		**6,933**	**7,379**	**7,769**	**8,884**	**9,836**	**2,903**	**42%**
Ontario Total		**40,576**	**49,779**	**49,032**	**53,169**	**56,769**	**16,193**	**40%**

(1) Effective April 1, 2001, the monetary jurisdiction of the Small Claims Court was increased from $6,000 to $10,000.

(2) Events heard include trials, pre-trials, motion hearings, judgment debtor examinations, hearings on warrants of committal and hearings about terms of payment.

SOURCE: CISS

Court of Appeal for Ontario
Criminal Appeals

	00/01	01/02	02/03	03/04	04/05
Appeals Pending as of Apr. 1	1,737	1,484	1,193	1,158	1,075
Appeals Added	1,126	899	885	868	859
Appeals Disposed	1,379	1,190	920	951	856
Appeals Pending as of Mar. 31	1,484	1,193	1,158	1,075	1,078

Source: Court of Appeal for Ontario

Court of Appeal for Ontario
Civil Appeals

	00/01	01/02	02/03	03/04	04/05
Appeals Pending as of Apr. 1	965	836	891	825	855
Appeals Added	961	1,017	920	918	827
Appeals Disposed	1,090	962	986	888	909
Appeals Pending as of Mar. 31	836	891	825	855	773

Source: Court of Appeal for Ontario